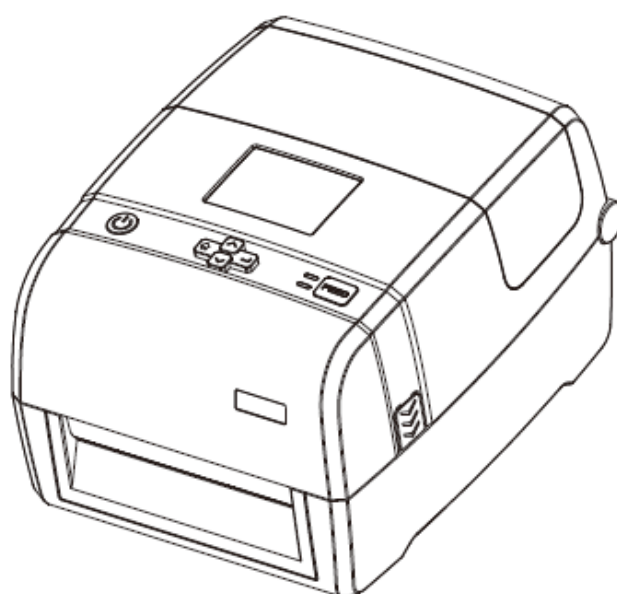




Elite



User Manual

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Rev.1.0

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■ Statement

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Printed in China

1.0 Version

■ Warnings



This must be complied with in order to avoid any damage to the human body and the equipment.



This is showing the important information and tips for the printer operation.



Note: Due to continuous update of our product, the description of printer specification, accessories, design in this manual may be slightly different. Please keep in kind prevail.

Important Safety Instructions

Before using the appliance, please carefully read the following safety regulations in order to prevent any hazard or material damage.

1. Safety warning



Warnings: The print head will become very hot during printing; avoid contact with the print head after printing has finished.



Warnings: Do not touch the printer head and connector in case static damage the printer head.

2. Instructions



Warnings: Violating following instructions can cause serious injury or death.

- 1) Do not plug several products in one multiperture outlet.
 - This can provoke over-heating and a fire.
 - If the plug is wet or dirty, dry or wipe it before usage.
 - If the plug does not fit perfectly with the outlet, do not plug in.
 - Be sure to use only standardized multiperture outlet.
- 2) You must use the supplied adapter.
 - It is dangerous to use other adapters.
- 3) Do not pull the cable to unplug.
 - This can damage the cable, which is the origin of a fire or a breakdown of the printer.
- 4) Do not plug in or unplug with your wet hands.
 - You can be electrocuted.
- 5) Do not bend the cable by force or leave it under any heavy object.
 - A damaged cable can cause a fire.



Note: Violating following instructions may cause slight damage of the appliance.

- 1) If you observe a strange smoke, odour or noise from the printer, unplug it before taking following measures.
 - Switch off the printer and unplug the set from the mains.
 - After the disappearance of the smoke, call your dealer to repair it.
 - 2) Install the printer on the stable surface.
 - If the printer falls, it can be broken and you can hurt yourself.
 - 3) Use the approved accessories only and do not try to disassemble, repair or remodel it by yourself.
 - Call your dealer when you need these services.
 - Do not touch the blade of auto cutter.
 - 4) Do not let water or other foreign objects drop into the printer.
 - If this happened, switch off and unplug the printer before calling your dealer.
 - 5) Do not use the printer when it is out of order. This can cause a fire or an electrocution.
 - Switch off and unplug the printer before calling your dealer.
 - 6) Other considerations:
 - Place the printer on a solid and even base so that it cannot fall.
 - Leave enough space around printer for operation and maintenance.
 - Keep all liquids away from the printer.
 - Do not expose the printer to high temperatures, direct sunlight or dust.
 - Ensure the printer is connected to a socket with the correct mains voltage.
 - Switch off the printer POWER supply when it's not in use for a long time.
 - To ensure the printing quality and reliability, suggest use the same quality or recommend paper supplier.
 - Pls. switch off the POWER supply when connect/disconnect all the ports or it will cause damage to the printer control circuit.
 - Never carry out maintenance or repair work yourself. Always contact a qualified service Technician.
 - Keep this User Manual in a place which is always easily accessible.
-

3. Other Precautions

The copyright for this user manual and various other manuals is property of our company. Any copying or conversion into electronic form and saving of this material without the express written permission is strictly prohibited. Use of the information contained in this manual is not subject to any patent liability. This manual has been prepared with utmost care and attention to detail but may contain certain errors and/or omissions. Our company is not legally liable for any damages resulting from the use of the information in this manual. Our company and its affiliates are not legally liable (United States excluded) for any damages, loss, costs, and/or expenses that result from the breakdown, malfunction, and/or misuse of the product due to violation or neglect of the operation and maintenance information and instructions provided by our company, as well as from the unauthorized alteration, repair, and/or modification of the product by the user and/or third party. We are not legally liable for any damages and/or issues resulting from the use of options and/or parts that are not authentic or authorized products.

4. WEEE (Waste Electrical and Electric Equipment)



This mark shown on the product or its literature indicates that the corresponding item should not be discarded at the end of its working life with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate marked items from other types of waste and recycle them responsibly to promote the sustained reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office for details of where and how they can conduct environmentally safe recycling of such items. Commercial users should contact their suppliers and check the terms and conditions of purchase contracts. This product should not be combined with other commercial waste for disposal.



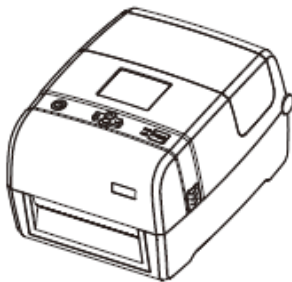
Caution: This is a Class A product. In a domestic environment this product may cause radio interference in which the user may be required to take adequate measures.

Chapter 1 Introduction

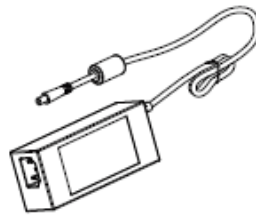
1.1 Packing List

**Note:**

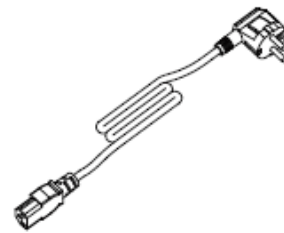
1. Unpack the printer and keep the packing material in case you need to ship the printer in the future.
2. Any damages exist, please contact the local dealer.



Printer



AC Adapter



Power Cord



USB Cable



Label Roll



Ribbon Spindles



Ribbon



Empty Ribbon Core



CD



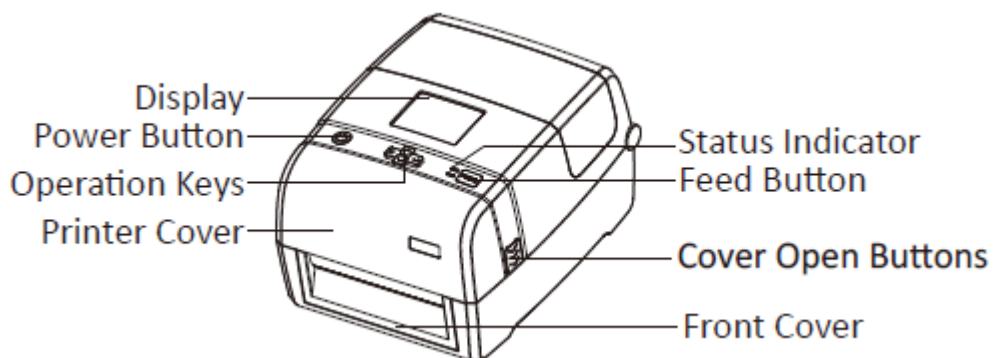
Quick Start Guide



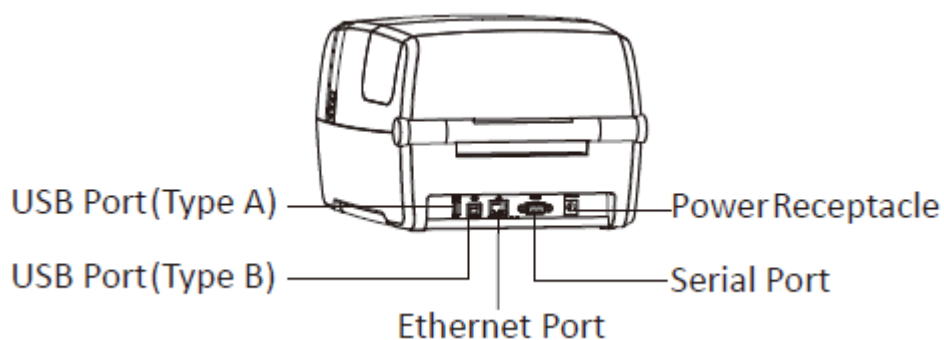
Note: The packing materials are based on the order.

1.2 Appearance and Components

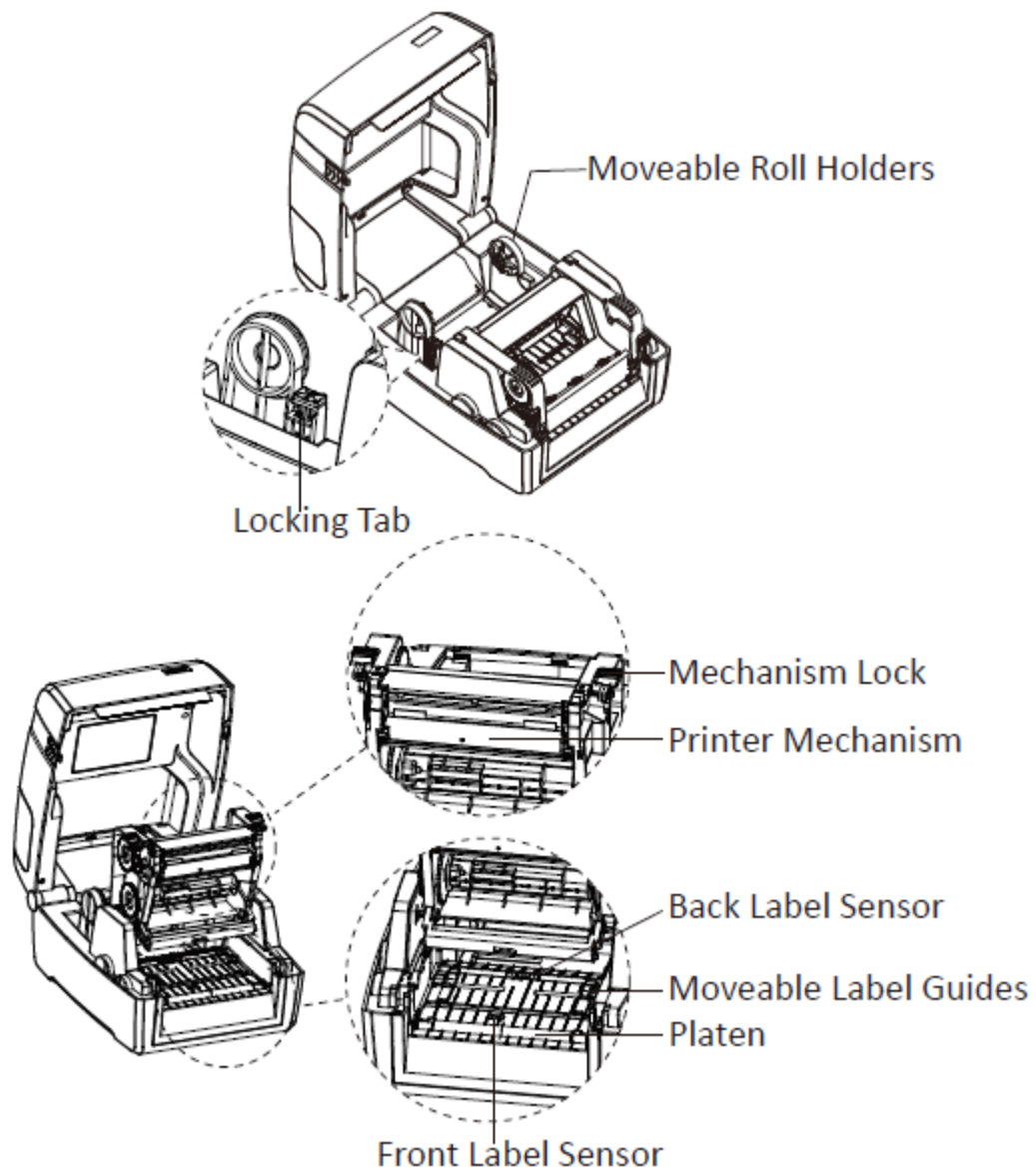
■ Front View



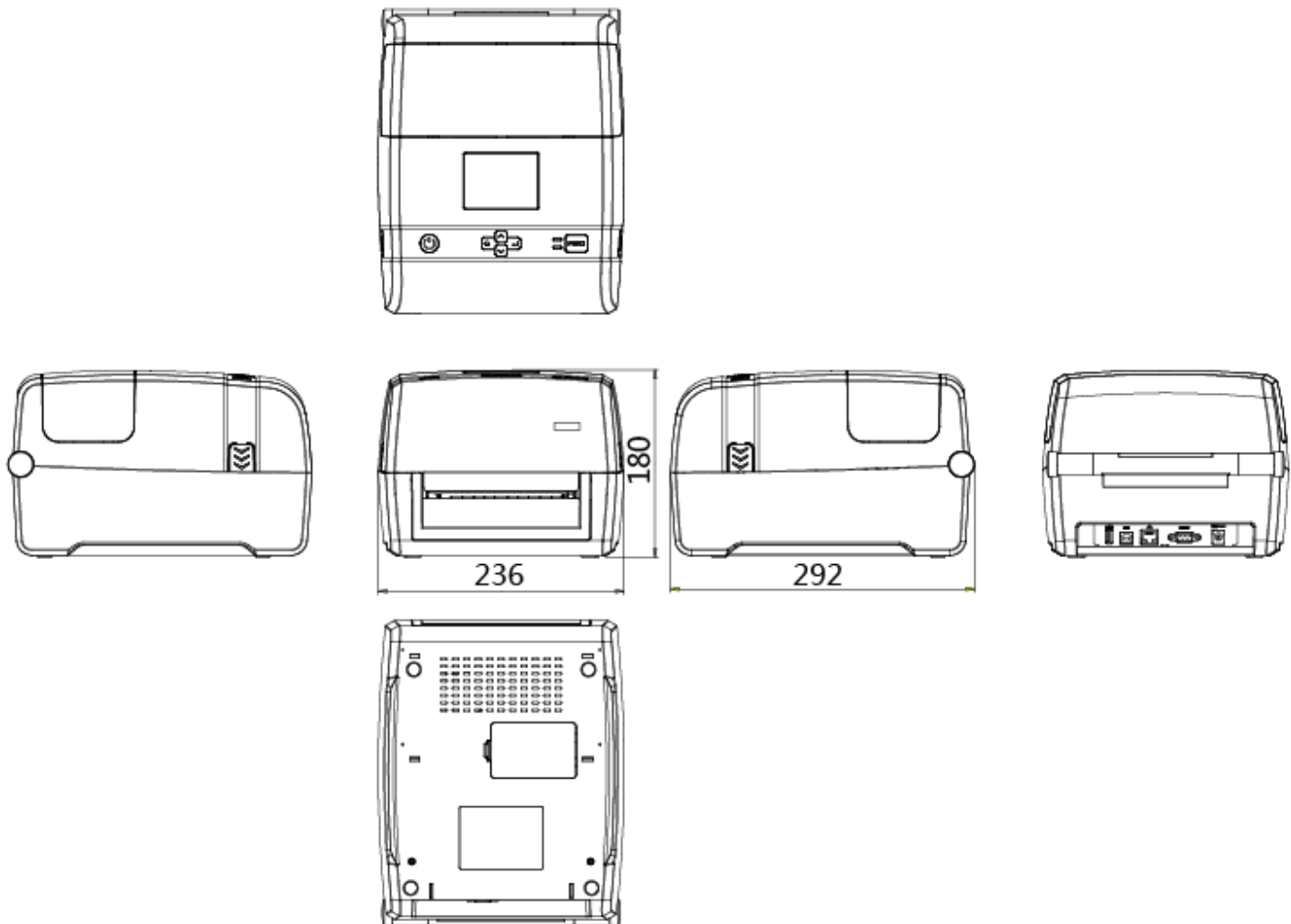
■ Rear View



Note: The views above are for your reference. Ports vary by your choice.

■ Inside View

1.3 Dimension



Chapter 2 Specifications

Item		Parameter
Printing	Printing Method	Thermal transfer
	Resolution	STD 203dpi,OPT 300dpi
	Max.Printing Speed	5 ips (203dpi)
		4 ips (300dpi)
	Max.Printing Width	108 mm(203dpi),106 mm(300dpi)
	Max.Pringting Length	2,286 mm(203dpi),1,524 mm(300dpi)
Memory	RAM	128MB
	Flash	256MB
Programming Language		ZPL-II,EPL-II,DPL
Detection	Sensor	Print Frame Open Detect, Ribbon End Detect, Paper Out Detect, TPH Over Heating Detect, 2 Fixed See-through sensor, Full Range Reflective Detect, Position Detect
Media	Types	Continuous Paper, Gap, Black Mark, Punched Hole Label
	Width	1"(25.4)-4.65"(118 mm), include the liner
	Thickness	0.002"(60um)-0.01"(250um)
	Label Roll Diameter	5"(127 mm) Max
	Core Diameter	0.5"(12.7 mm), 1"(25.4 mm). 1.5"(38 mm)
Ribbon	Type	Wax, Wax/Resin, Resin
	Width	1.18"(30 mm)-4.33"(110 mm)
	Length	984'(300 m)
	Core Diameter	1"(25.4 mm)
Software	Label Design Software	HPRT Bartender Ultralite
	Driver	Windows 7,8,10, server 2008,2012
		CUPS for Linux and MAC OS
Resident Fonts	Bitmap fonts	6, 8, 12, 16, 32, OCR A & B. 90°, 180°, 270° rotatable and 10 times expandable in horizontal and vertical directions
	TTF fonts	Monotype CG Triumvirate™. 0°, 90°, 180°, 270° rotatable

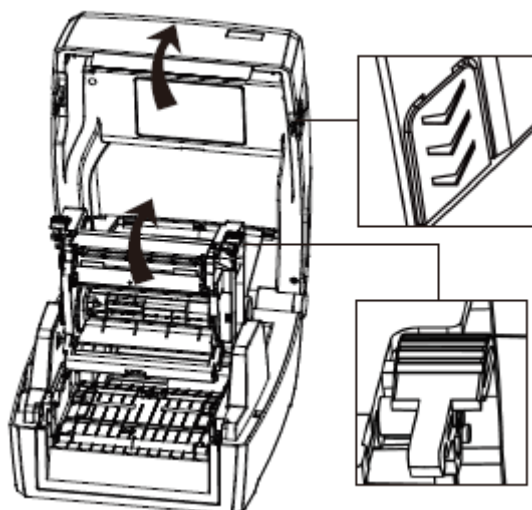
Item		Parameter
Download Fonts	Bitmap fonts	90°, 180°, 270° rotatable and 10 times expandable in horizontal and vertical directions
	Asian fonts	16x16, 24x24. Traditional Chinese, Simplified Chinese, Japanese, Korean, 90°, 180°, 270°, rotatable and 8 times expandable in horizontal and vertical directions
	TTF fonts	90°, 180°, 270° rotatable
Barcodes	1D	Code 39, Code 93, EAN 8/13 (add on 2 & 5), UPC A/E (add on 2 & 5), I 2 of 5, Codabar, Code 128 (subset A,B, C), EAN 128, MSI, Plessey, Telepen, GS1 DataBar, Standard 2 of 5, Industrial 2 of 5, Code 11, Code 49
	2D	PDF417, Data matrix code, QR code, Micro PDF417, Aztec code
Code Pages		850, 852, 437, 860, 863, 865, 857, 861, 862, 855, 866, 737, 851, 869, WINDOWS 1250, 1251, 1252, 1253, 1254, 1255, 1257, UTF-8, UTF-16BE, UTF-16LE, DBCS 932 (JIS), 936(GBK), 949 (Korean), 950(BIG5)
Graphics		Resident graphic file types are BMP and PCX, other graphic formats are converted by the software download
Interfaces	Standard	USB, USB HOST, RS232, Ethernet
	Optional	Parallel, Wi-Fi, Bluetooth
Control Panel		Power switch button, FEED button, 2 indicating LED
LCD Display		3.5" TFT LCD with Navigation Button
RTC Function		Standard
Power Supply		External AC/DC switching power adapter, AC 100V-240V/DC 24V/2.5A/60W, Peak 9A
Environment	Operation	5 to 50°C@ humidity 25% to 85% non-condensing
	Storage	-40 to 60°C@ humidity 10% to 90% non-condensing
Physical Characteristic	Dimension (L*H*W)	308*250*180 mm
	Weight	About 2.9 kg
Options & Accessory		Peeler Module, Cutter Module, External Label Roll Holder
Agency Approval		CE EMC (EN 55022 Class B), FCC EMC (Class A), CCC, RoHS

Chapter 3 Installation & Usage

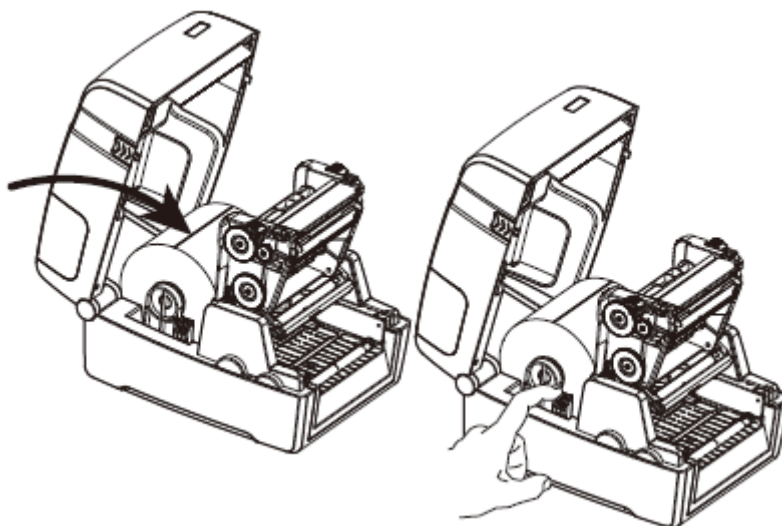
3.1 Media Loading

3.1.1 Loading the Roll

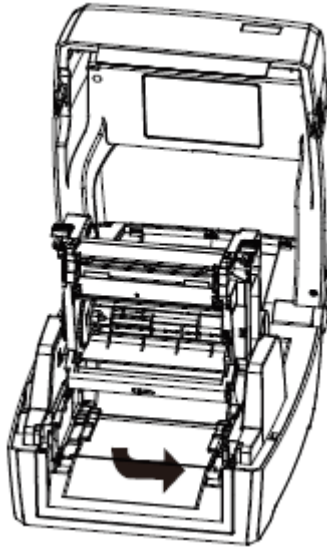
1. Press to open the printer cover and mechanism.



2. Pull the roll holders open and place the roll between them. And press down the locking tab.



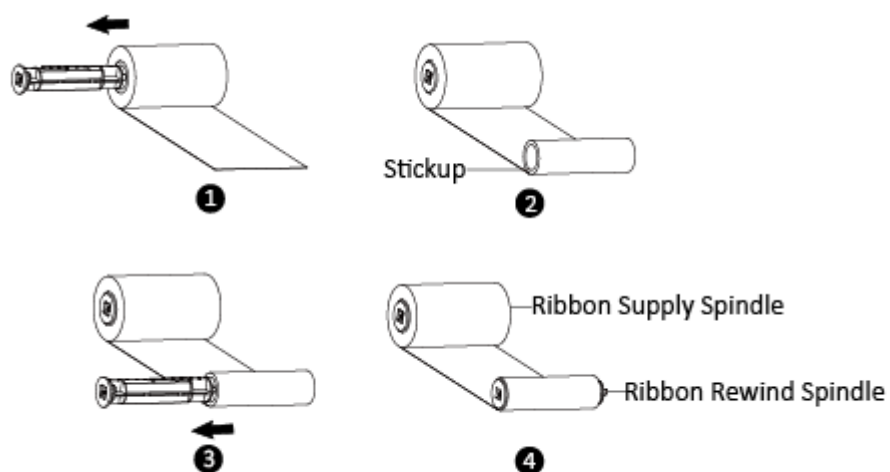
3.Pass the labels through label guides and adjust label guides to label's width.



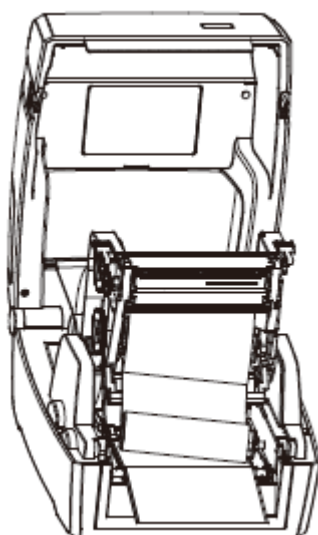
Note: If your printer is under Thermal Line Printing Method, press down the printer cover until it snaps closed. Otherwise, continue the procedure in chapter 3.1.2.

3.1.2 Loading the Ribbon

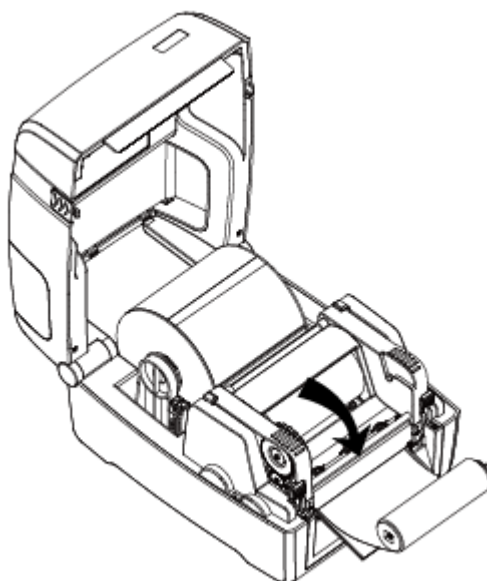
1. Install the ribbon module.



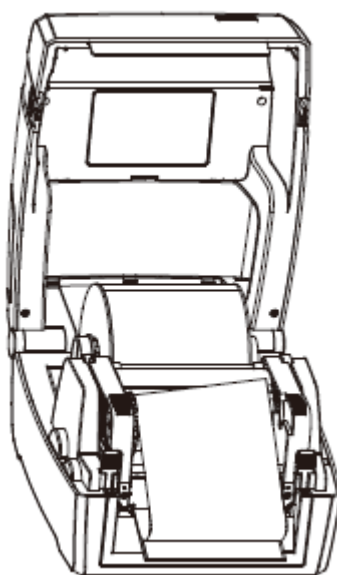
2. Insert the left part of supply spindle and then the right part.



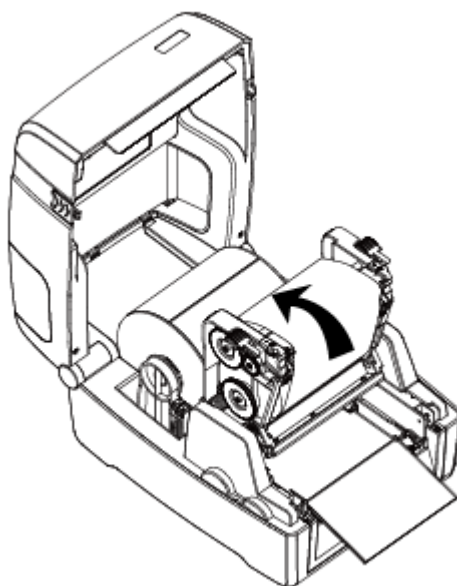
3. Press down the printer mechanism.



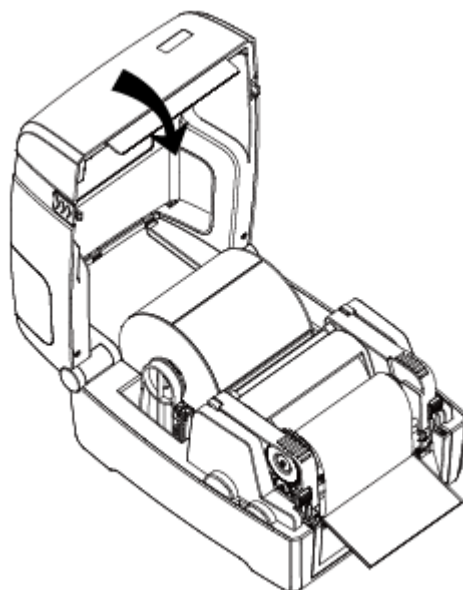
4. Insert the left part of rewind spindle and then the right part.



5. Wind the core 2~3 circles until the ribbon is pulled tightly.

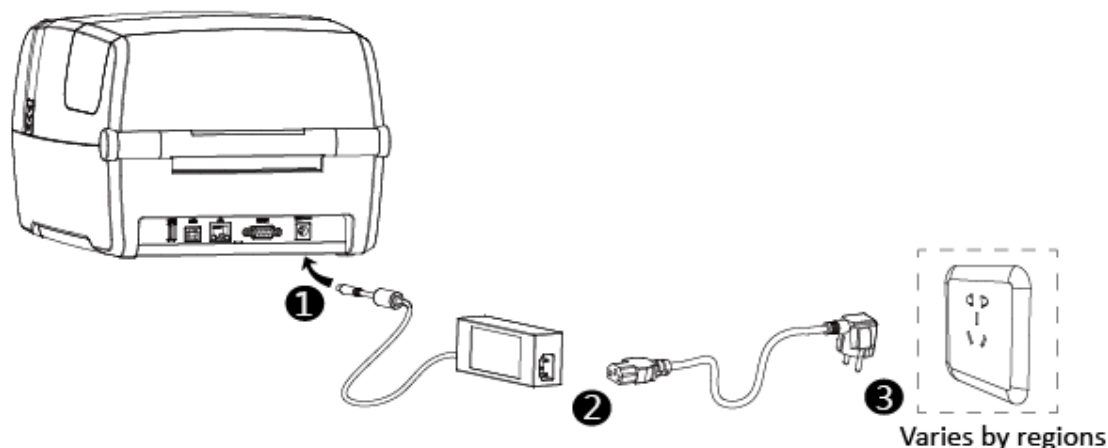


6. Fix the mechanism and close the cover.



3.2 Power Connection

1. Connect the AC adapter to power receptacle.
2. Connect the power cord to AC adapter.
3. Connect the other end of power cord to the outlet.



Caution:

- Use the original power adapter only. Avoid the damage caused by charging improperly.
- Please unplug the printer power cord if it is not in use for a long time.

3.3 Peripherals Connection

3.3.1 Interface Cable Connection

1. The standard for the printer's interface cable shows as follows:

- USB A-Type cable
- USB B-Type cable
- RS-232C cable
- RJ45 cable

2. Based on your own need, follow the instructions to connect the cable.

- 1) Make sure the printer's power is off.
- 2) Please plug in the cables.
 - Insert the USB A-Type cable into the USB (type A) interface.
 - Insert the USB B-Type cable into the USB (type B) interface.
 - Insert the RS-232C cable into the serial interface.
 - Insert the RJ45 cable into the ethernet interface.

3.3.2 Bluetooth Connection

PDA with Bluetooth interface, laptop and other information terminals can drive the printer. Instructions show as follows:

1. Power on the printer.
2. Primary device searches for outer Bluetooth devices.
3. If there are other Bluetooth devices, select the printer's name.
4. Finish pairing.

If you need more detailed information of pairing methods, please refer to the instructions of Bluetooth device.

After pairing, primary devices with virtual Bluetooth interface (smart phone, tablet, pocket PC, palm, notebook) can drive the printer to print labels through virtual Bluetooth interface.



Note: The original code is 0000.

3.4 Detection

When printing paper, the moveable label sensor is used to detect paper. The label sensor moves differently when using various kinds of paper. If user moves the sensor improperly, paper may not be detected, therefore the printer could not print paper. The following instructions tell users how to use label sensor correctly. Please read it carefully.

3.4.1 Continuous Paper

When printing continuous paper (Figure 1), the sensor shall be aimed at the left triangle below (Figure 2), which is the original position.

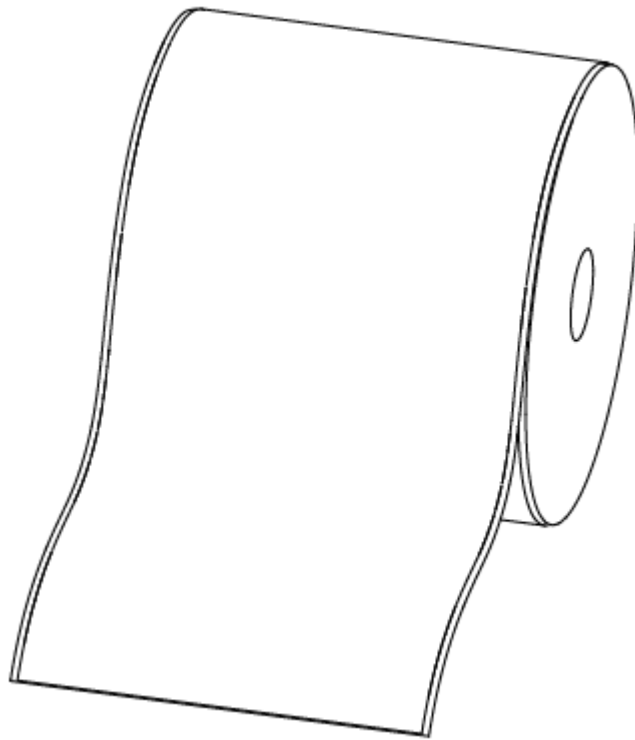


Figure 1 (Continuous Paper)

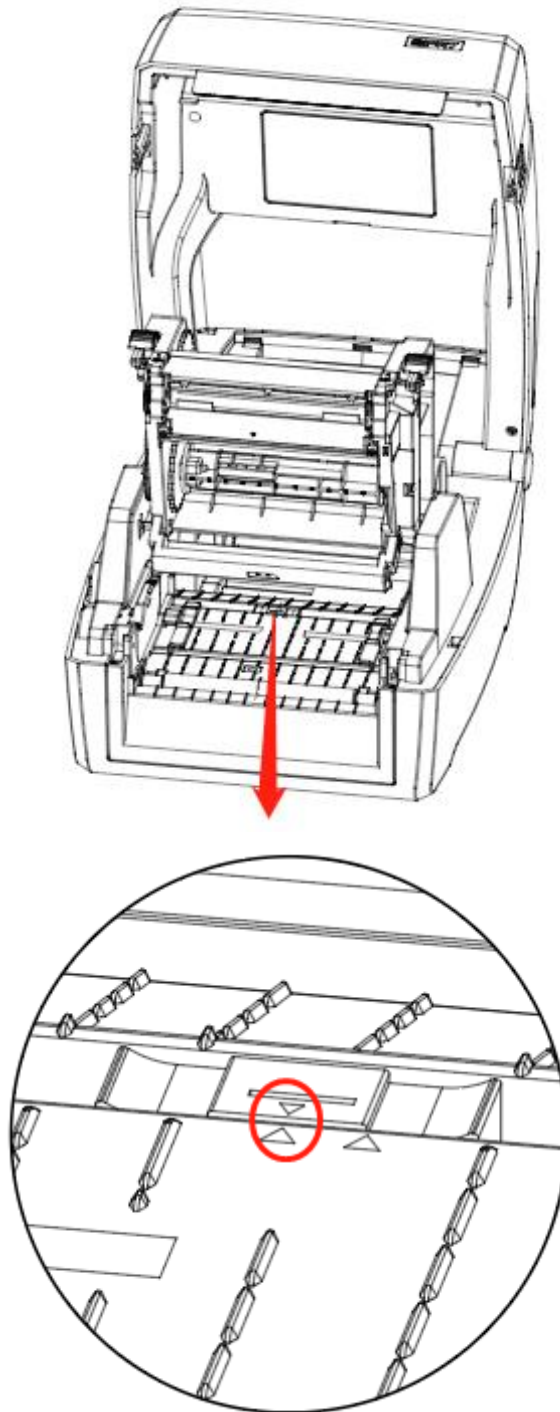


Figure 2 (Left)

3.4.2 Labels

When printing labels (Figure 3) or double-row labels (Figure 4), the sensor shall be aimed at the left triangle below (Figure 5), which is the original position.

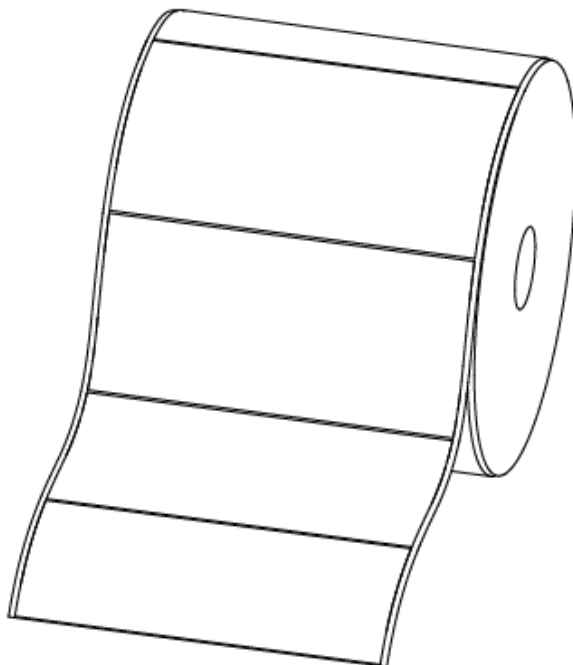


Figure 3 (Labels)

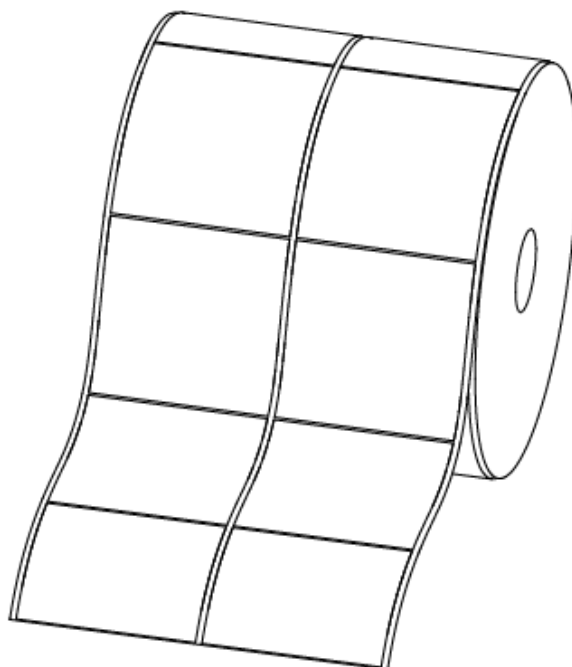


Figure 4 (Double-row Labels)

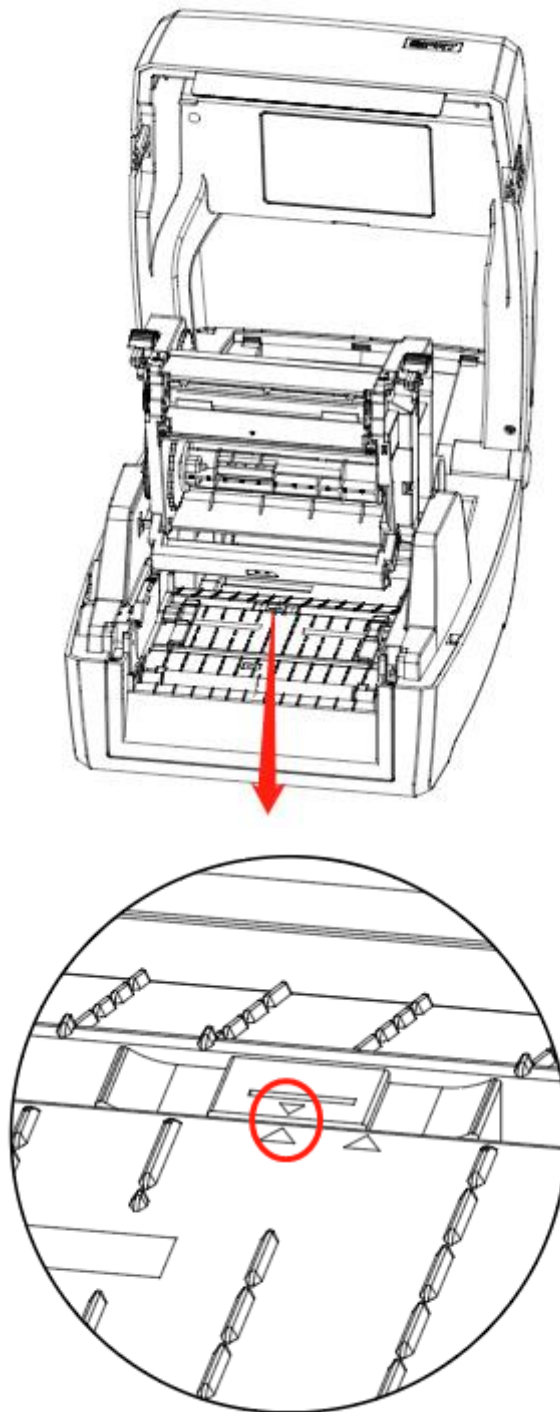


Figure 5 (Left)

3.4.3 Punched Hole Label

When printing punched hole labels, move the sensor until it's aimed at the right triangle below (Figure 6).

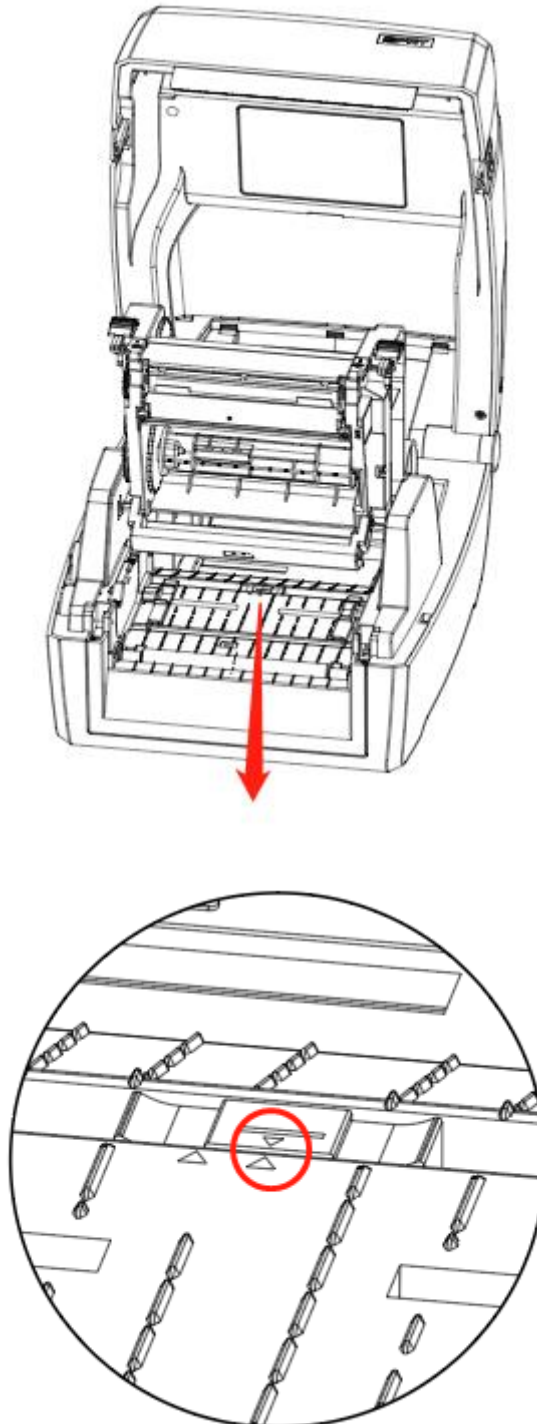


Figure 6 (Right)

3.4.4 Blackmark Paper

When printing blackmark paper (Figure 7), the sensor shall be aimed at the position of black mark (Figure 8).

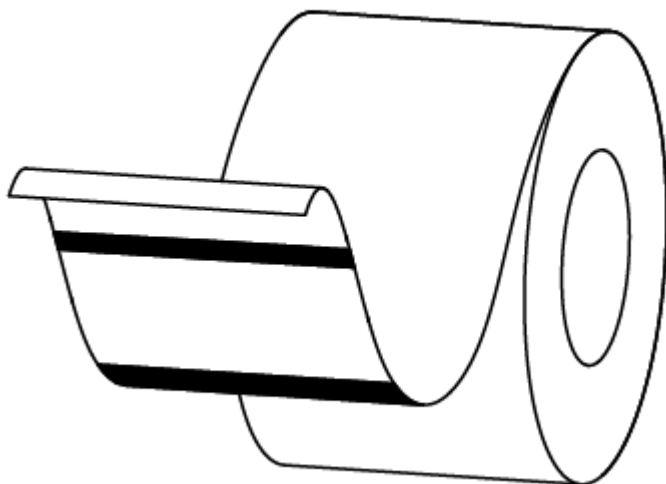


Figure 7 (Blackmark Paper)

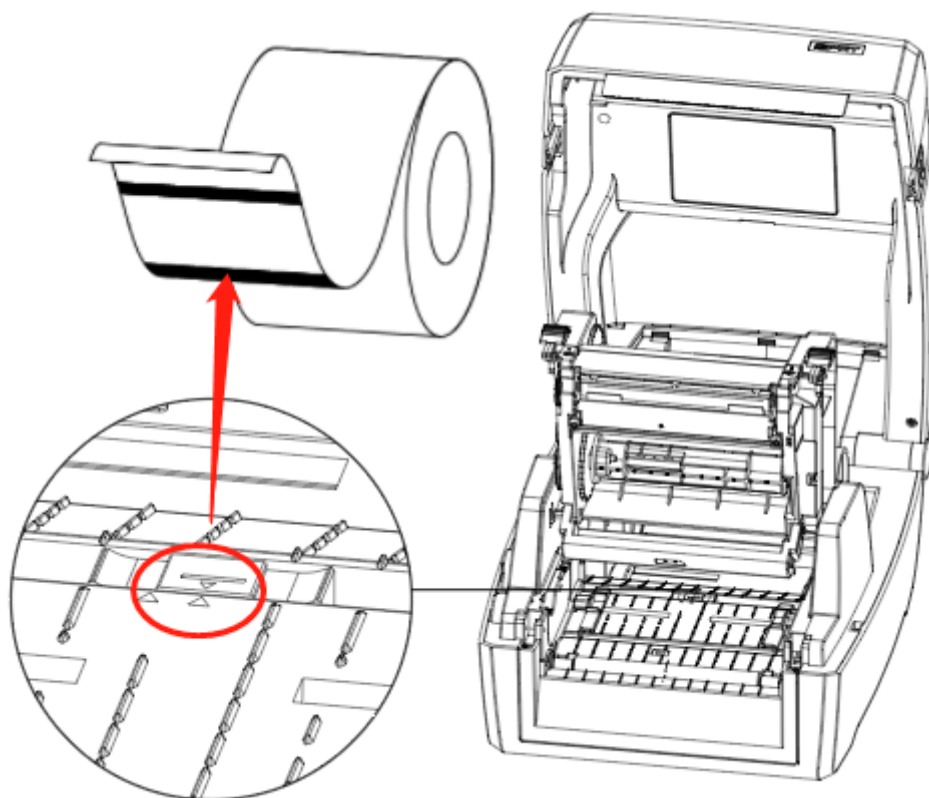


Figure 8 (aimed at blackmark's position)

3.5 Operation Panel

3.5.1 Panel Introduction

The panel indicates the printer's operating status and allows the user to control basic printer operation.

1.Power Button



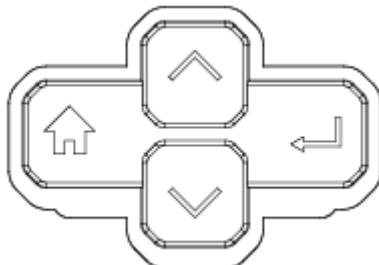
Much more detailed information is provided in "3.6.1 Power On/ Power Off".

2.Feed Button







Much more detailed information is provided in "3.6.2 FEED Button".

3.Directionals Pad



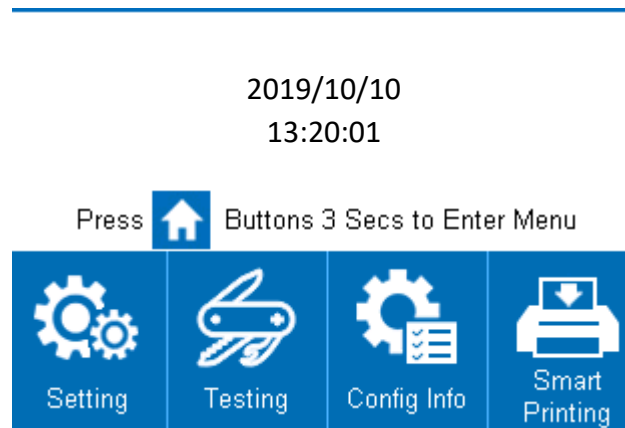
It is included by up arrow button, down arrow button, menu button and enter button.

-  Up Arrow Button: Common uses are to scroll through choices, navigating to the left or the previous choice.
-  Down Arrow Button: Common uses are to scroll through choices, navigating to the right or the next choice.
-  Menu Button: Common uses are to back to the previous menu or to cancel the settings.
-  Enter Button: Common uses are to navigate to the sub-menus, change the values or to

save the settings.

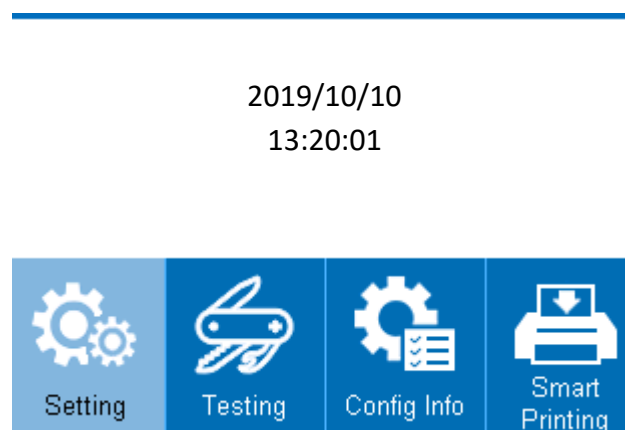
4.Display

It is divided into idle display, home menu display, sub-menu displays and operating displays.



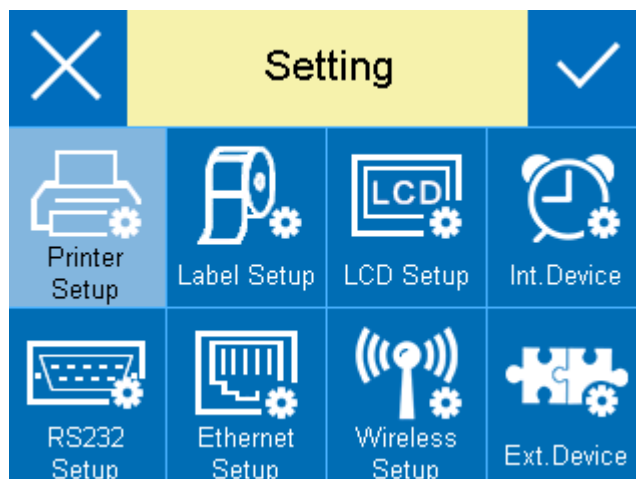
Idle Display

- When the printer is power on, the idle display will appear.
- It contains printer's name, version number of the firmware, time and menu.



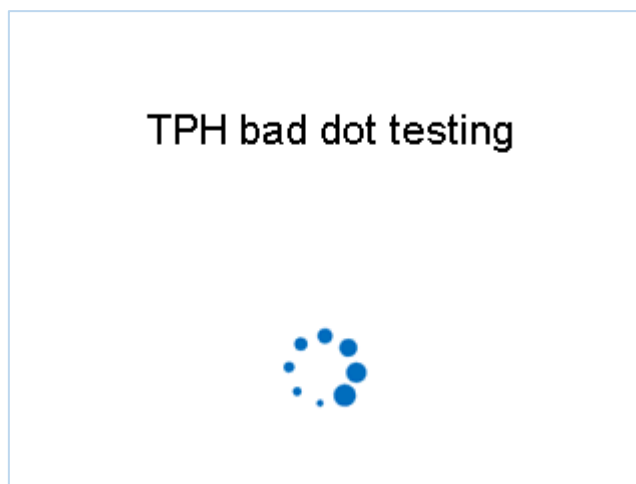
Home Menu Display

- When the printer is ready, press menu button for three seconds, and printer will come into home menu.
- User can operate the printer by display in home menu.



Sub-menu Display

- There are numerous sub-menus displays and user can switch them by menu button and enter button.

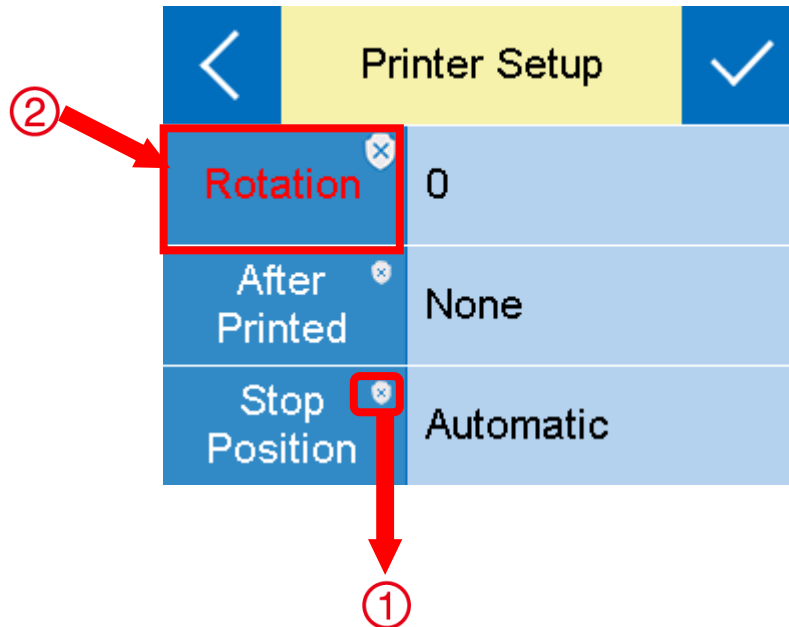


Operating Display

- When operating display appears, it means that printer is carrying the command that user has sent. After finishing the task, printer will return to the sub-menu display.



Note:



① The item with red frame: When the item is white, the relevant values could be changed both by display operation and software instructions. When the item turns yellow, the relevant values have been protected and can only be changed by display operation.

② User can change the item into another status by clicking the corresponding value.

3.5.2 Display Operation



Note:

- The display operation of printer Elite is controlled by directional pad.
- User can carry the display operation of printer by touch screen.
- The highlighted item represents that user has chosen the item needed.

In the following instructions, the example will be taken to show user how to operate the printer.
Changing the speed of the printer:

1. Press the power button to open the printer's power.



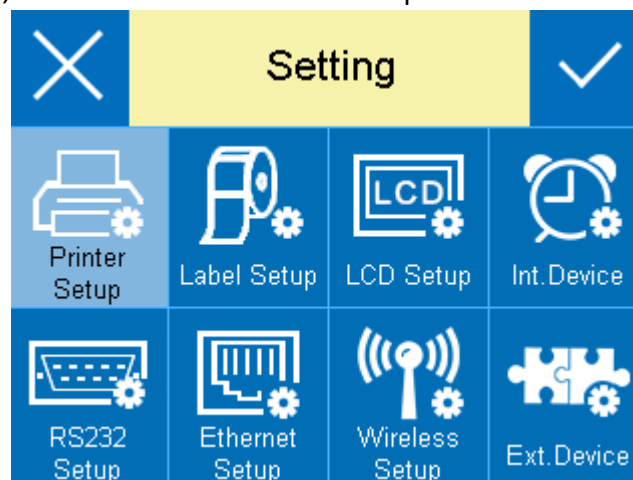
2. Press the menu button for three seconds to enter the home menu, then choose the "Setting" item.

2019/10/10

13:20:01




3. Enter the setting menu, then choose the "Printer Setup" item.



4. Enter the "Printer Setup" menu.

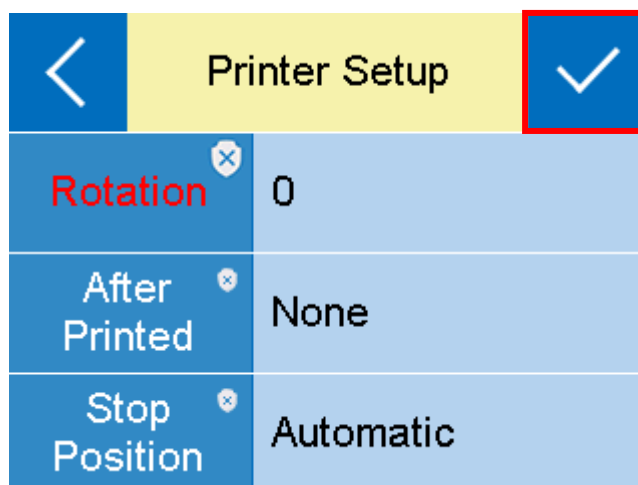
<div> ✕ Printer Setup > </div>		
Print Method	<input checked="" type="radio"/> DT <input type="radio"/> TT	
Print Speed	4 ips	+
Print Darkness	10	+

5. Move the selection highlight to "Print Speed" item by down arrow button . Then change it

into the value needed by enter button .

<div> ✕ Printer Setup > </div>		
Print Method	<input checked="" type="radio"/> DT <input type="radio"/> TT	
Print Speed	6 ips	+
Print Darkness	10	+

6. Press the tick to save the values that have been changed.



Finishing the above operation, user has changed the speed of the printer successfully.



Note:

- Much more detailed information of display menu needed, please refer to the appendix in the end.
- Pictures above are for your reference, and the display shows as the real printer does.

3.5.3 Indicator Status

1.Power Light

Color	Action	Indicating Status
x	x	The printer is off
Green	On	Normal operation
Green	Slow flash	Dump mode

2.Status Light

Color	Action	Indicating Status
x	x	The printer is off/standby/printing
Red	On	Head up/paper out
Red	Quick flash	Paper jam/label's separation
Orange	On	Ribbon out
Orange	Slow flash	Printing pause
Green	On	Label calibration
Green	Slow flash	Wait on demand
Green	Quick flash	Receiving data

3.Paper Container Light

Action	Indicating Status
On	Paper out/Paper jam/label's separation
Off	Head up/error elimination



Note:

Quick flash → 0.2 second / every cycle

Slow flash → 1 second / every cycle

3.6 Basic Function

3.6.1 Power on/ Power off

- When the printer is off, press the power button once, and printer will power on.
- When the printer is on, press the power button for three seconds. After ringing twice, the printer will power off.

3.6.2 FEED Button

- When the printer is ready, press the feed button, and printer will automatically feed a label under “Label Mode”. Press the feed button, and the printer will feed the fixed distance under “Continuous Mode”.
- When the printer is printing, press the feed button once and it will stop the printing job. Press the feed button for three seconds and it will cancel the printing job.
- When the printer pauses, press the feed button once and it will continue the printing job. Press the feed button for three seconds and it will cancel the printing job.
- When the printer is in dump mode, press the feed button once, then back to the normal printing mode.
- When the indicator status flashes slowly(green), press the feed button once and printer will print a label.

3.6.3 Quick Calibration

Users must carry out the calibration under the conditions below:

- The first time to use the printer since installation;
- The first time to use the printer since sensor cleaning;
- Reuse the printer when it has not been used for a long time;
- Change a new type of media;
- Printer cannot recognize the mark;
- Huge change of the operating environment;

Calibration method:

- Carry out the calibration manually.

When printer is ready, press the FEED button for 3 seconds until the status indicator (Green) flashes twice. Then release the button, and printer will start to do the calibration. When printer does the calibration under Continuous Media Mode, the calibration is invalid.

- Carry out the calibration by printer utility tool.

Please refer to detailed information in “Chapter 6 Printer Utility Tool Instructions”.



Note: After the quick calibration, users could open the printer cover to pull back the learned paper in avoid of paper wasting.

3.6.4 Print Self-test Page

The self-test checks the printer's current settings, status and whether the printer has any problems or not.

1.Printing Manually

- 1) Make sure the roll is loaded properly.
- 2) Make sure the top cover of the printer is closed properly. Then turn on the printer.
- 3) When the printer is ready, press the feed button continuously. As soon as the indicator flashes (green) once, loosen the button. Then the printer starts to print the self-test page.

2.Printing by Windows Driver Program

- 1) Install the Windows Driver program.
- 2) Set the "Interface" as the type you use.
- 3) Use the Windows Driver Program to print out the "Self-test page".
- 4) Please refer to "Chapter 7 Seagull Windows Driver Instructions" for more detailed information.

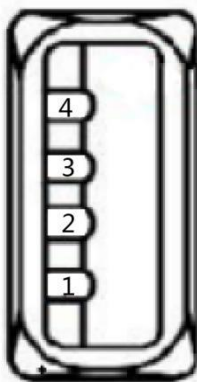
3.Printing by BarTender Ultralite Program

- 1) Install the BarTender Ultralite program.
- 2) Edit a new label and print it.
- 3) Please refer to "Chapter 8 BarTender Ultralite Instructions" for more detailed information.

Chapter 4 Interface

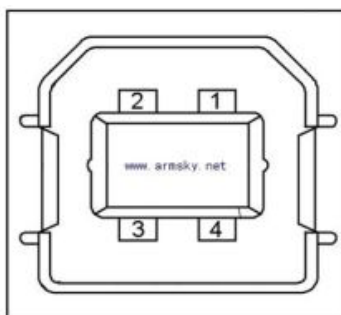
4.1 USB Interface

1.USB (Type A)



PIN	SIGNAL NAME
1	VBUS
2	D-
3	D+
4	GND

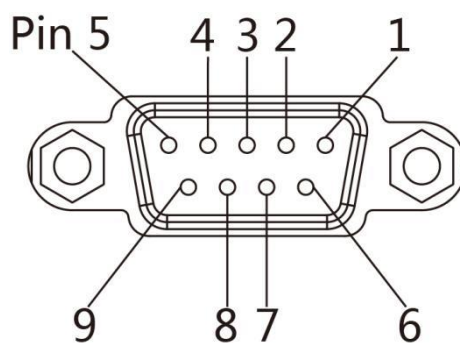
2.USB (Type B)



PIN	SIGNAL NAME
1	VBUS
2	D-
3	D+
4	GND

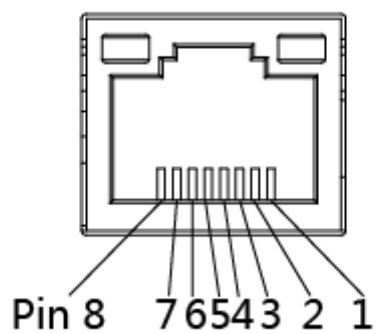
4.2 Other Optional Interfaces

■ Serial Port



PIN	SIGNAL NAME	SIGNAL DIRECTION
1	+5VDC	OUTPUT
2	RXD	OUTPUT
3	TXD	INPUT
4	DTR	INPUT
5	GND	GROUNDING
6	DSR	OUTPUT
7	RTS	INPUT
8	CTS	OUTPUT
9	-	NO CONTACT

■ Ethernet Port



PIN	SIGNAL NAME
1	TX+
2	TX-
3	RX+
4	-
5	-
6	RX-
7	-
8	-

Chapter 5 Maintenance & Adjustment

Adhesives and coatings of the media can transfer to the printer parts over time along the media path including the thermal print head and media sensor. This build-up can accumulate dust and debris. Failure to clean the print head, media path, and media sensor could result in inadvertent loss of labels, label jams and possible damage to the printer.

**Note:**

- Make sure to turn off the printer prior to cleaning.
- As the print head gets hot during printing, if intending to clean the print head, turn the printer off and wait approximately 2~3 minute before commencement.
- When cleaning the print head, take care not to touch the heated portion of the print head. Print Head is susceptible to damage from static electricity, etc. So it is strongly recommended to wear hand gloves during cleaning progress.
- Take care not to allow the print head become scratched and/or damaged in any way.

5.1 Cleaning Media Sensor

Debris or dirt on the paper sensor can cause a miss-read or unstable detection of the label gap. Clean with a cotton bud dampened with alcohol.

5.2 Cleaning Thermal Print Head

Thermal Paper stock on the print head, which degrades print quality. Clean the print head with methanol or isopropyl alcohol and a cotton bud. Do not touch the heating elements with your fingers.

- 1) Open the Printer Cover and then use the cleaning pen to clean the head in the direction from the center of the head to two sides.
- 2) After cleaning the head, do not use the printer until the alcohol used for cleaning evaporates completely (1~2 min) and the printer has completely dried.
- 3) Perform the cleaning process each time the paper roll is replaced to prevent print quality deterioration.

5.3 Cleaning Roller and/or Paper Path

- 1) Open the printer cover and then remove the paper.
- 2) Remove any dust or foreign substance using dry cloth or cotton swab.
- 3) Soak the cloth or cotton swab in alcohol for medical use and use it to remove adhesive foreign substances or other pollution materials.
- 4) After cleaning the parts, do not use the printer until the alcohol evaporates completely (1~2 min) and the printer has completely dried



Note: Clean the parts when print's quality or label detection degrades.

Chapter 6 Printer Utility Tool Instructions

6.1 Installation Preparation

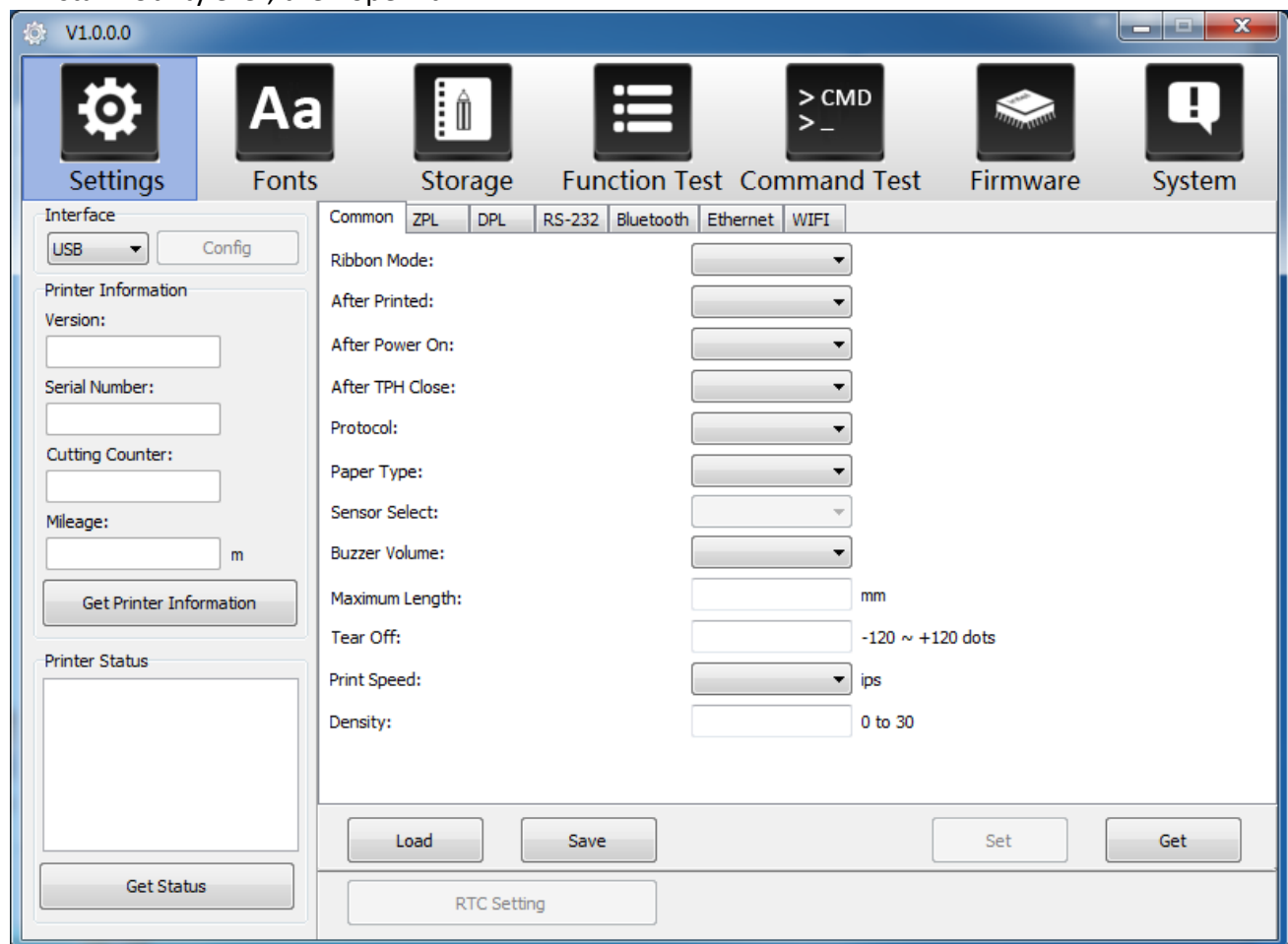
Download application program in CD. E.g.: Utility.exe

6.2 Usage



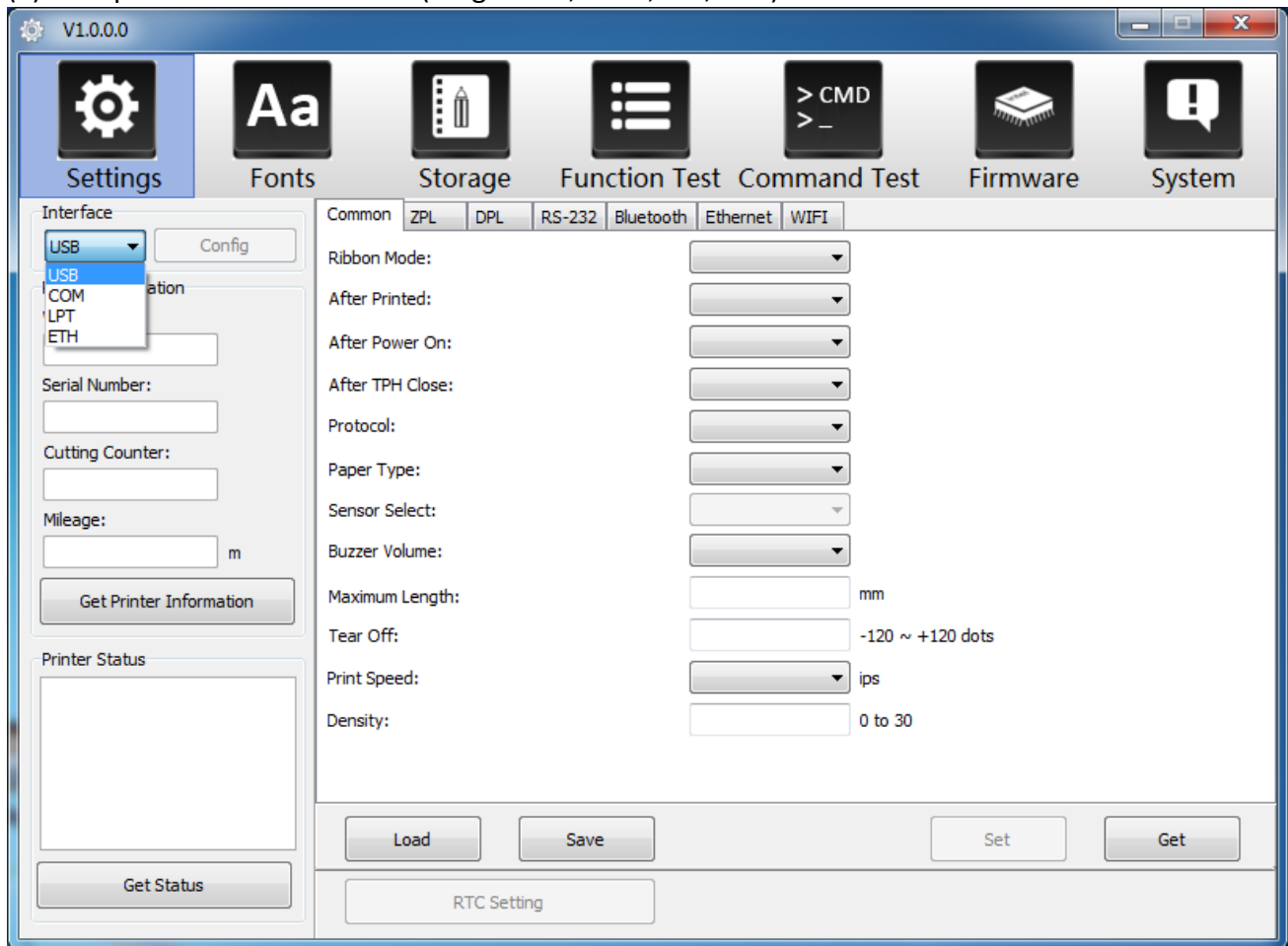
Note: The screen may vary slightly by different operating systems and models. Take printer Elite as example.

1. Install "Utility.exe", then open it.

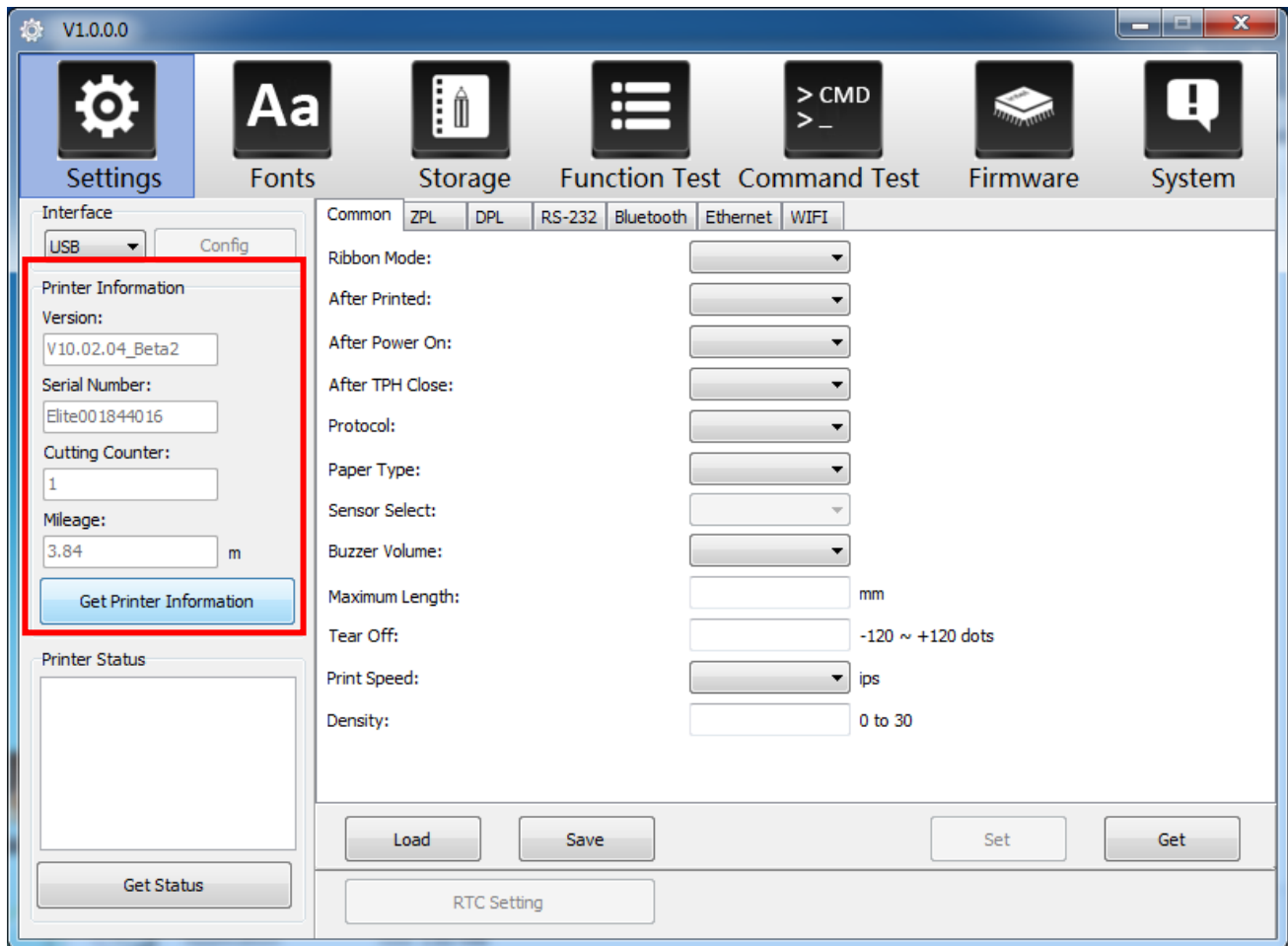


2. Click "Settings".

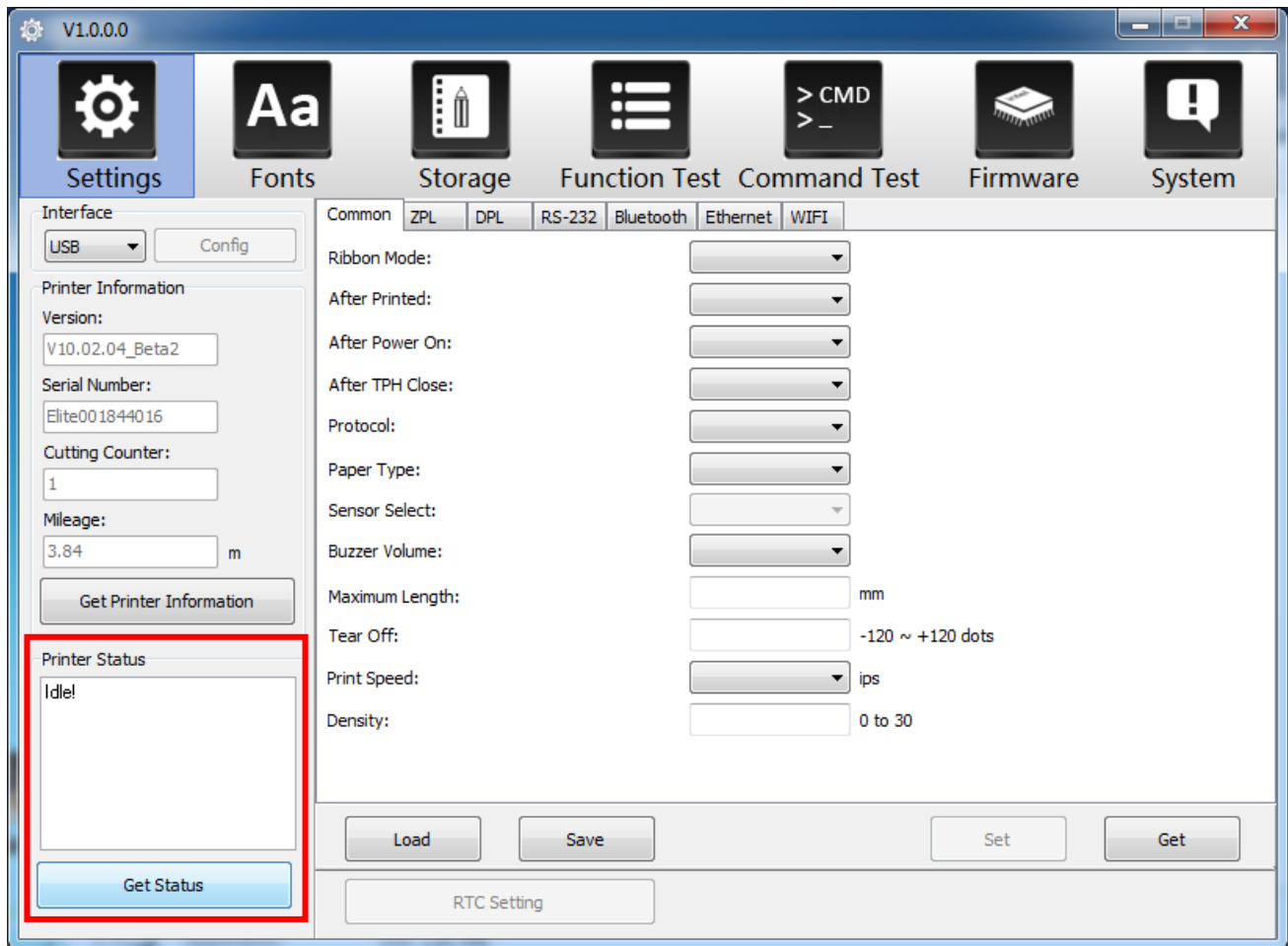
(1) Set up the interface needed. (range: USB, COM, LPT, ETH)



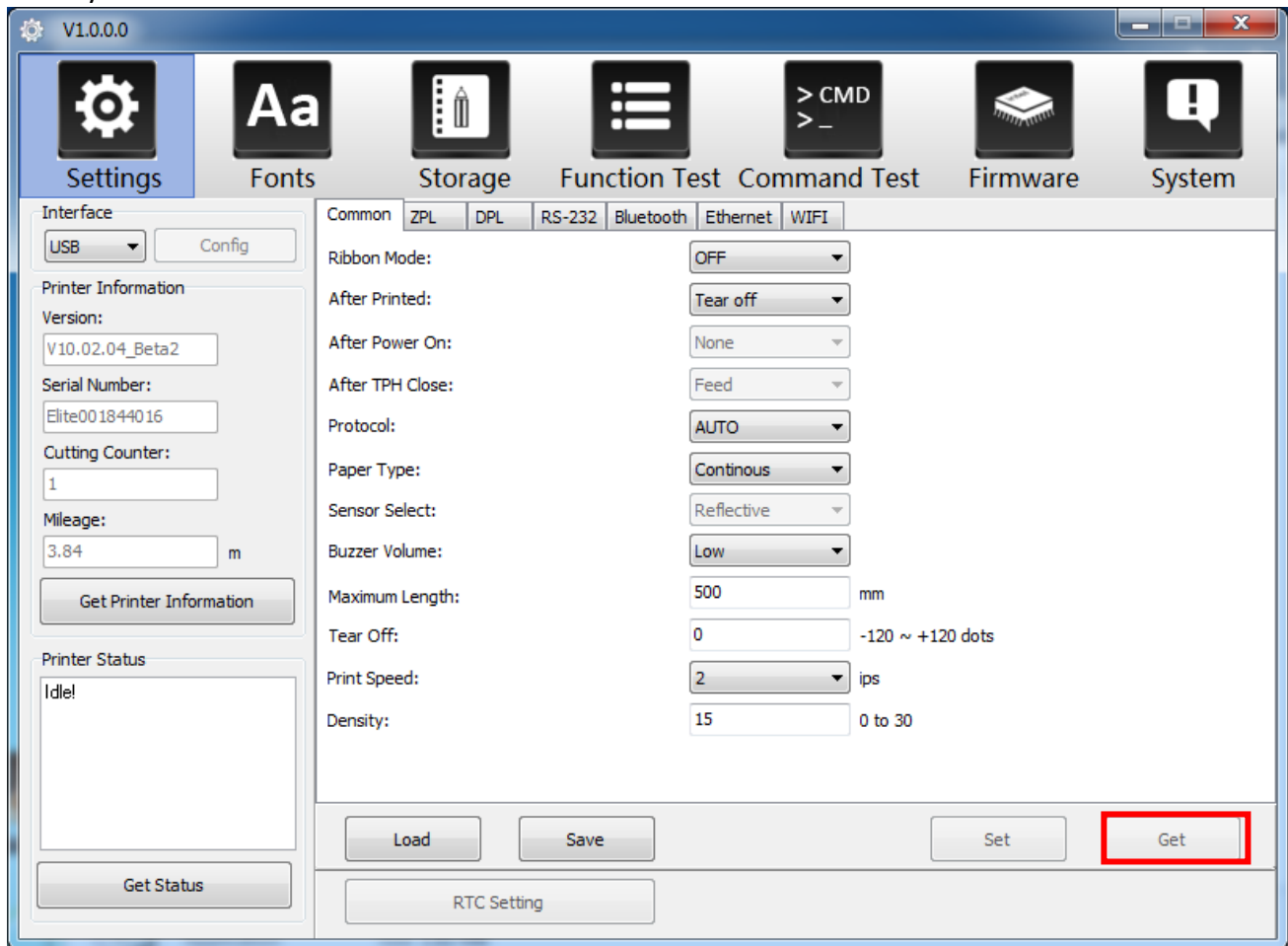
(2)Click “Get Printer Information”, and printer information will show in the above.



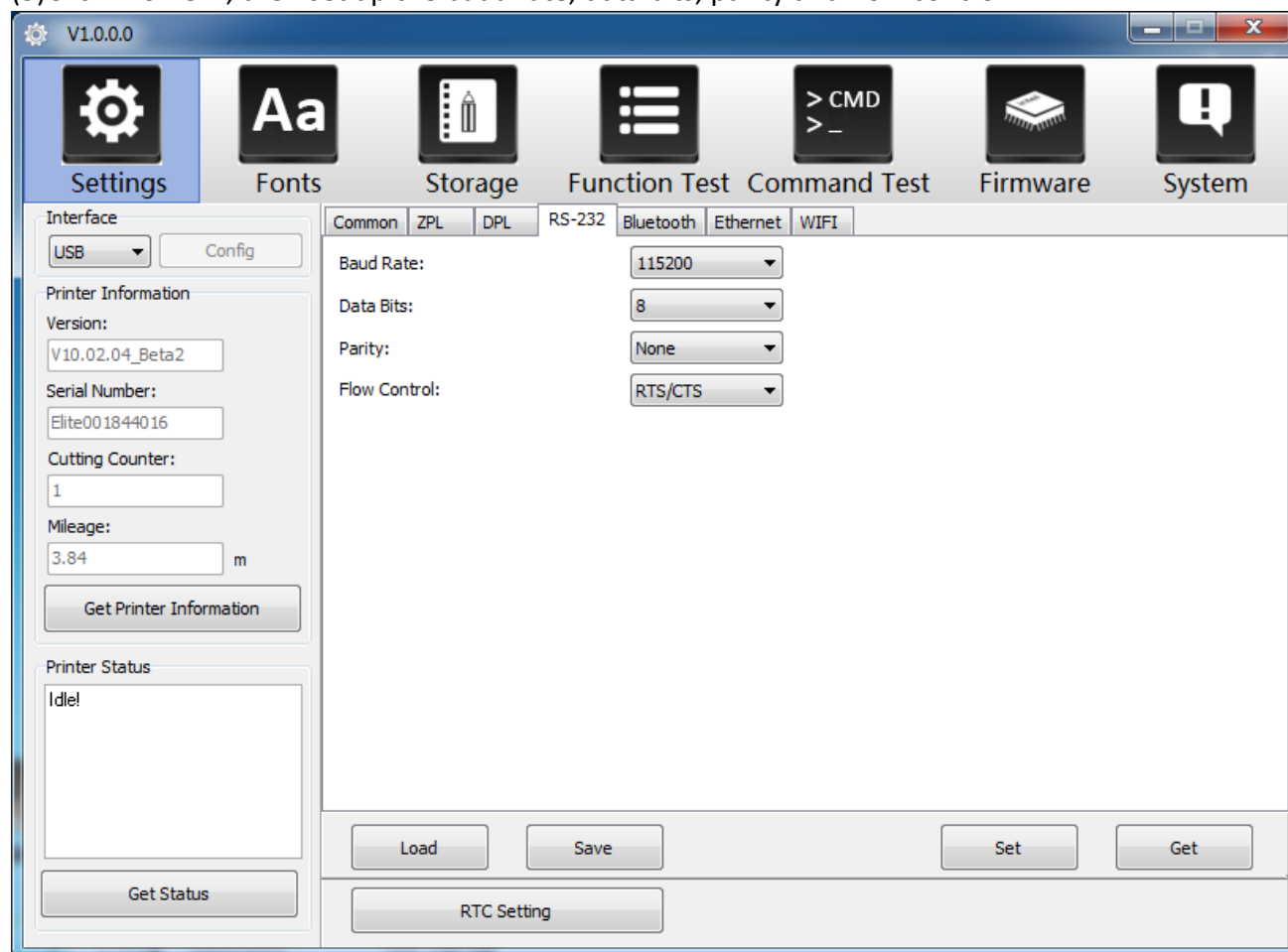
(3)Click “Get Status”, and printer status will show in the above.



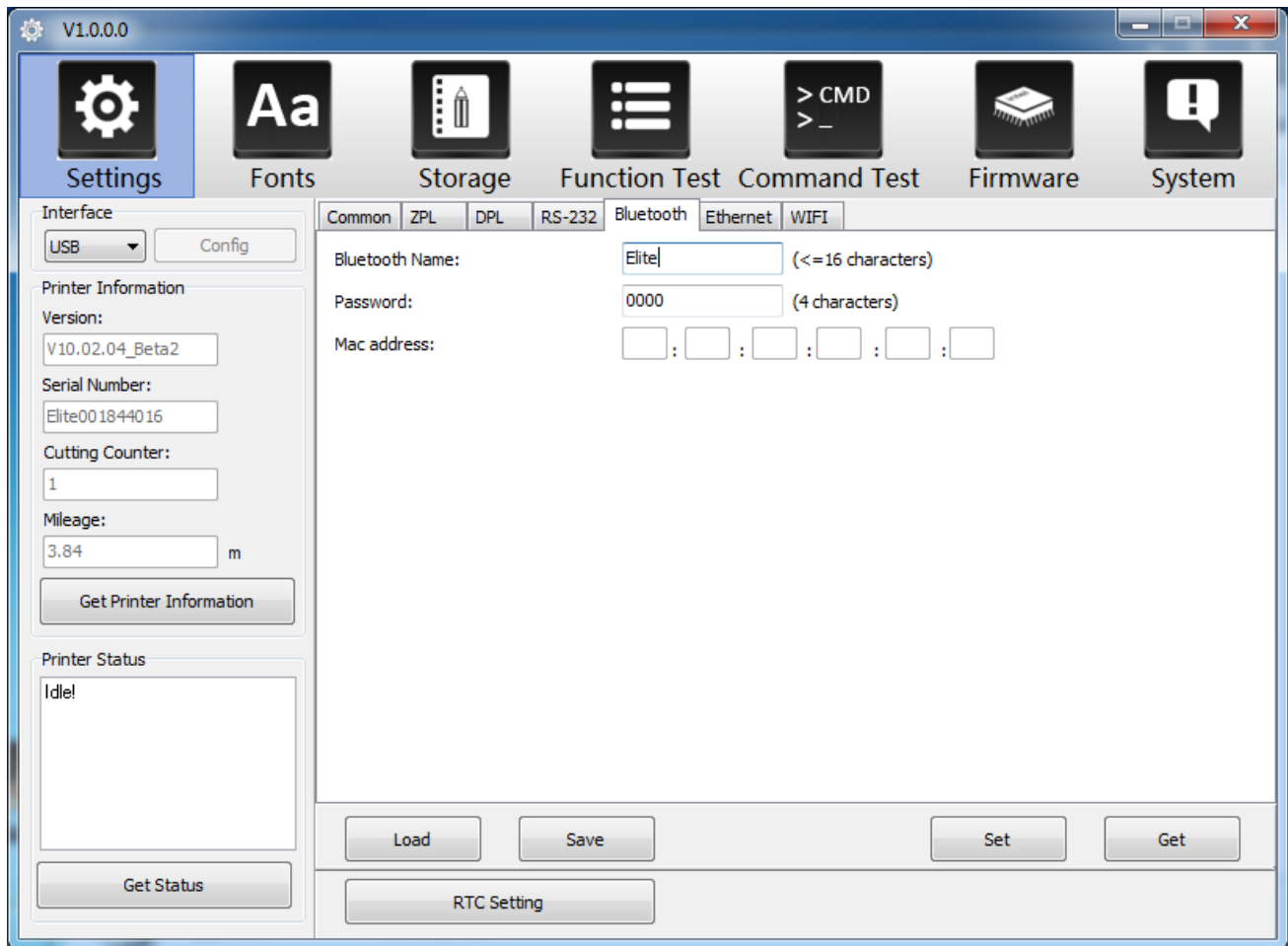
(4)Click “Get” in “Common”. In this menu, user can set up the protocol, media sensor, speed, density and so on.



(5)Click “RS-232”, then set up the baud rate, data bits, parity and flow control.



(6)Click “Bluetooth”, then set up the Bluetooth name and password. Click “Get” to gain the values of Mac address.



(7)Click “Ethernet”, then click “Get” to gain the relevant values.

The screenshot displays the HPRT V1.0.0.0 software interface. The top navigation bar includes icons for Settings, Fonts, Storage, Function Test, Command Test, Firmware, and System. The 'Settings' tab is active, showing a left sidebar with 'Interface' (USB selected), 'Printer Information', and 'Printer Status'. The main area is divided into tabs: Common, ZPL, DPL, RS-232, Bluetooth, Ethernet, and WIFI. The 'Ethernet' tab is selected, showing DHCP settings (OFF), IP Address (192.168.0.35), Subnet Mask (255.255.255.0), Default Gateway (192.168.0.1), and Mac address (AC:DE:48:FF:FF:FF). At the bottom, there are buttons for Load, Save, Set, Get, and an RTC Setting button.

Interface: USB Config

Printer Information

Version: V10.02.04_Beta2

Serial Number: Elite001844016

Cutting Counter: 1

Mileage: 3.84 m

Get Printer Information

Printer Status

Idle!

Get Status

Common ZPL DPL RS-232 Bluetooth Ethernet WIFI

DHCP: OFF

IP Address: 192 168 0 35

Subnet Mask: 255 255 255 0

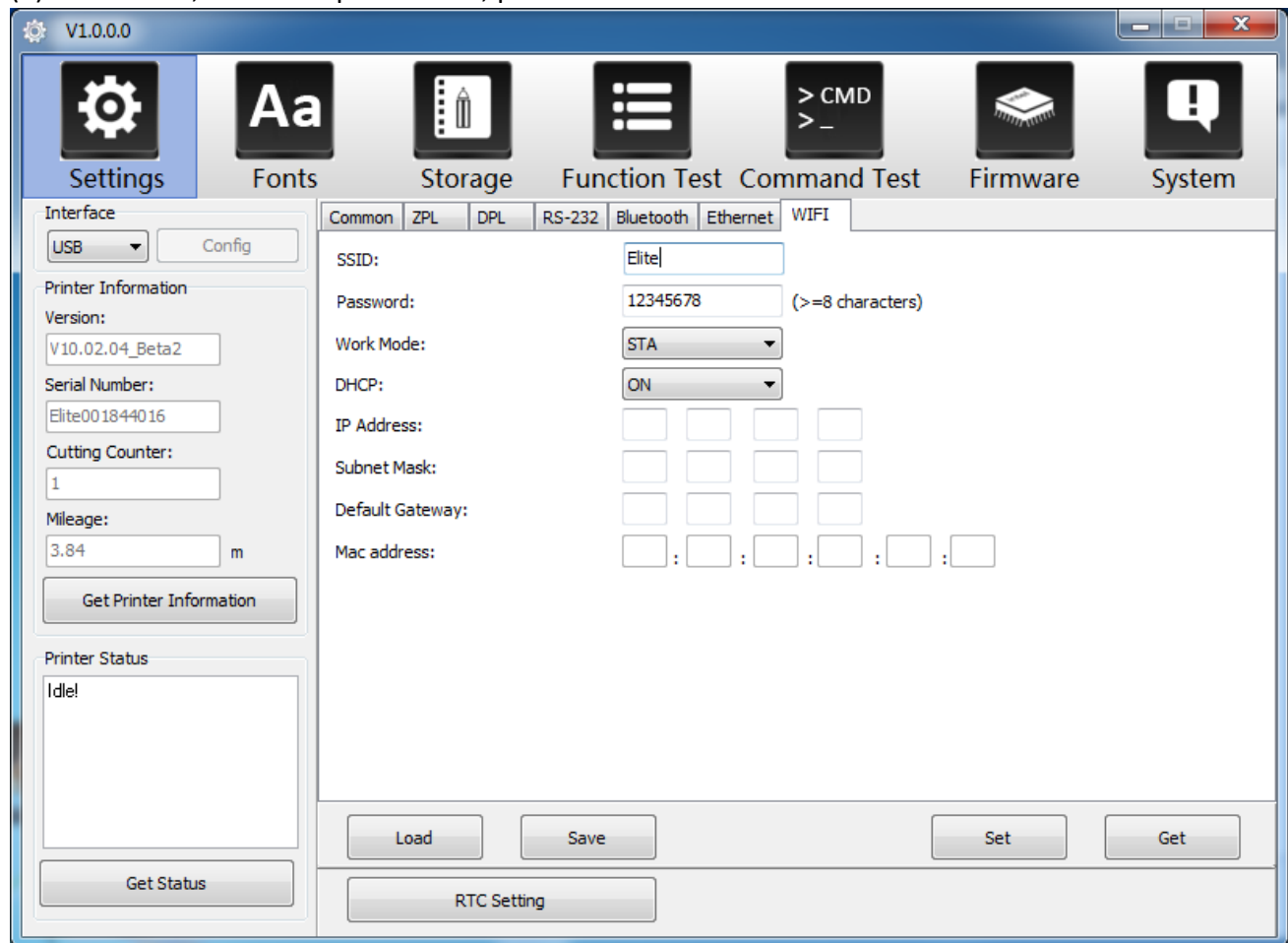
Default Gateway: 192 168 0 1

Mac address: AC : DE : 48 : FF : FF : FF

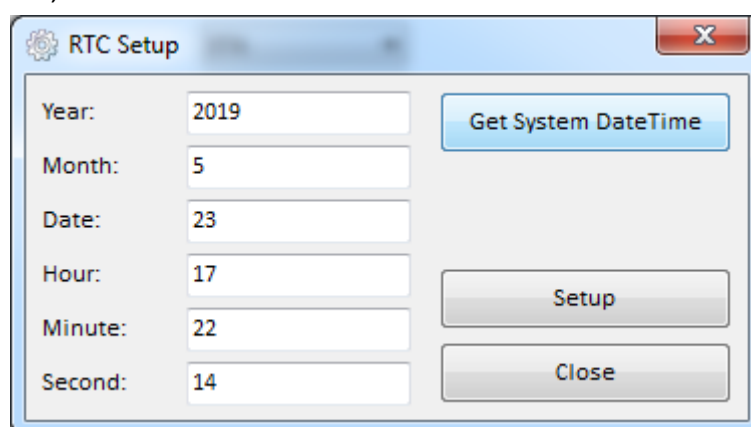
Load Save Set Get

RTC Setting

(8)Click “WIFI”, then set up the name, password and so on.



(9)Click “RTC Setting”. Click “Get System Date Time” to get the values, and click “Setup” to save them. Then click “Close”, and back to the main menu.





Note:

- ① Finishing all the settings, user can click “Set” to save the values changed.
- ② Click “Get”, and user will get the default values.

The screenshot shows the HPRT Elite V1.0.0.0 software interface. The 'Settings' window is active, displaying various configuration options. The interface includes a top menu bar with icons for Settings, Fonts, Storage, Function Test, Command Test, Firmware, and System. The 'Settings' window has a left sidebar with 'Interface' (USB selected), 'Printer Information', and 'Printer Status'. The main area shows configuration fields for SSID, Password, Work Mode, DHCP, IP Address, Subnet Mask, Default Gateway, and Mac address. At the bottom, there are buttons for 'Load', 'Save', 'Set', 'Get', and 'RTC Setting'. Red arrows and circled numbers 1 and 2 point to the 'Set' and 'Get' buttons respectively, indicating the steps to save or reset settings.

3. Click "Storage" to print image.

Download File

File Type: Graphics
Magnification: 1.0

File Name:
...
Download

Free space: 119,401,472B; Uses space 286,790,656B.

Graphics	Label Form	Auto Label Form
List All Graphics	List All Forms	List Auto Form
Print Selected Graphic	Print Selected Form	Print Auto Form
Delete Selected Graphic	Delete Selected Form	Delete Auto Form
Delete All Graphics	Delete All Forms	Enable Auto Form

(1) Click "File name" to select the image.

Download File

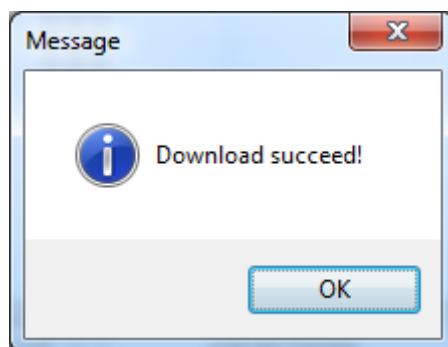
File Type: Graphics
Magnification: 1.0

File Name:
...
Download

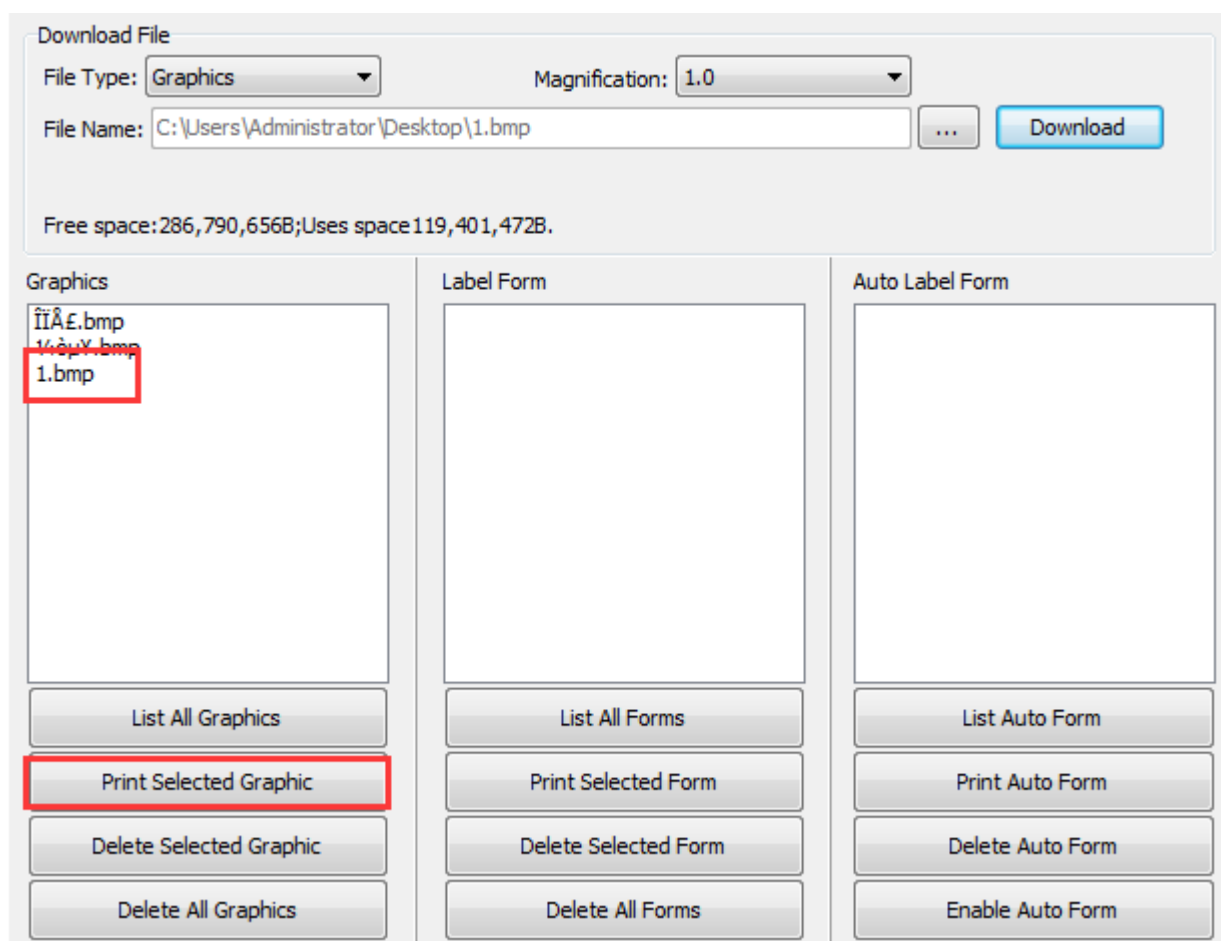
Free space: 119,401,472B; Uses space 286,790,656B.

Note: The file name must be in English or number, and the filename length must be less than 32.

(2) Click “Download”.



(3) Select the downloaded graphic, and then click “print selected graphic” to print the picture.



(4) You can set a magnification of the graphic as needed.

Download File

File Type: Graphics

Magnification: 1.0

File Name: C:\Users\Administrator\Desktop\1.bmp

...

Download

Free space:286,790,656B;Uses space 119,401,472B.

Graphics

ÿÿÿ.bmp
¼øµ¥.bmp
1.bmp

List All Graphics

Print Selected Graphic

Delete Selected Graphic

Delete All Graphics

Label Form

List All Forms

Print Selected Form

Delete Selected Form

Delete All Forms

Auto Label Form

List Auto Form

Print Auto Form

Delete Auto Form

Enable Auto Form

4.Click "Download Vector fonts".

(1) Click "Select Font" to select the vector font you want.

[illegible]

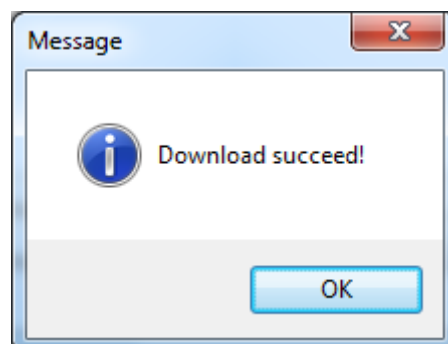
(2) Click "Download" (Note: The font file name must be in English or number).

Storage: Select Font:

FLASH C:\Users\Administrator\Desktop\Fonts\Fonts\CYR.ttf ... **Download**

Downloading: 167 KB/733KB.

Free space:2,048,000B;Uses space24,576B.



(3) Select the downloaded font file, enter the print content in the text box, and click “Print Text”.

Storage: FLASH Select Font: C:\Users\Administrator\Desktop\Fon... Download

Downloading: 788 KB/788KB.

Free space:1,069,056B;Uses space1,003,520B.

Storage	Fon... File Name
FLASH	COUR.TTF
FLASH	CYR.TTF

Input test text:(Length<256)

abc123

Printable Width: 30 (10-108)mm

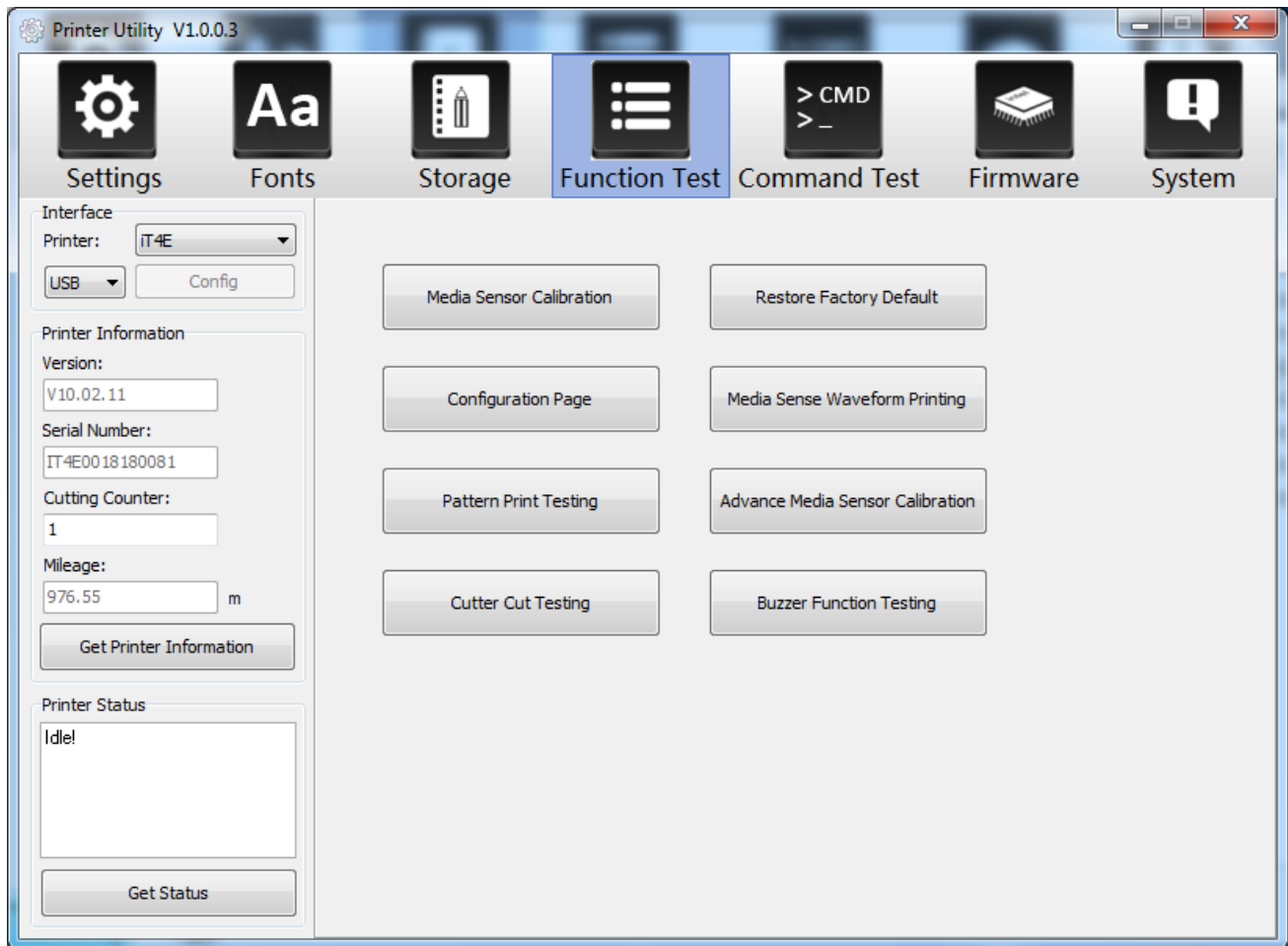
Printable Height: 30 (10-210)mm

Delete

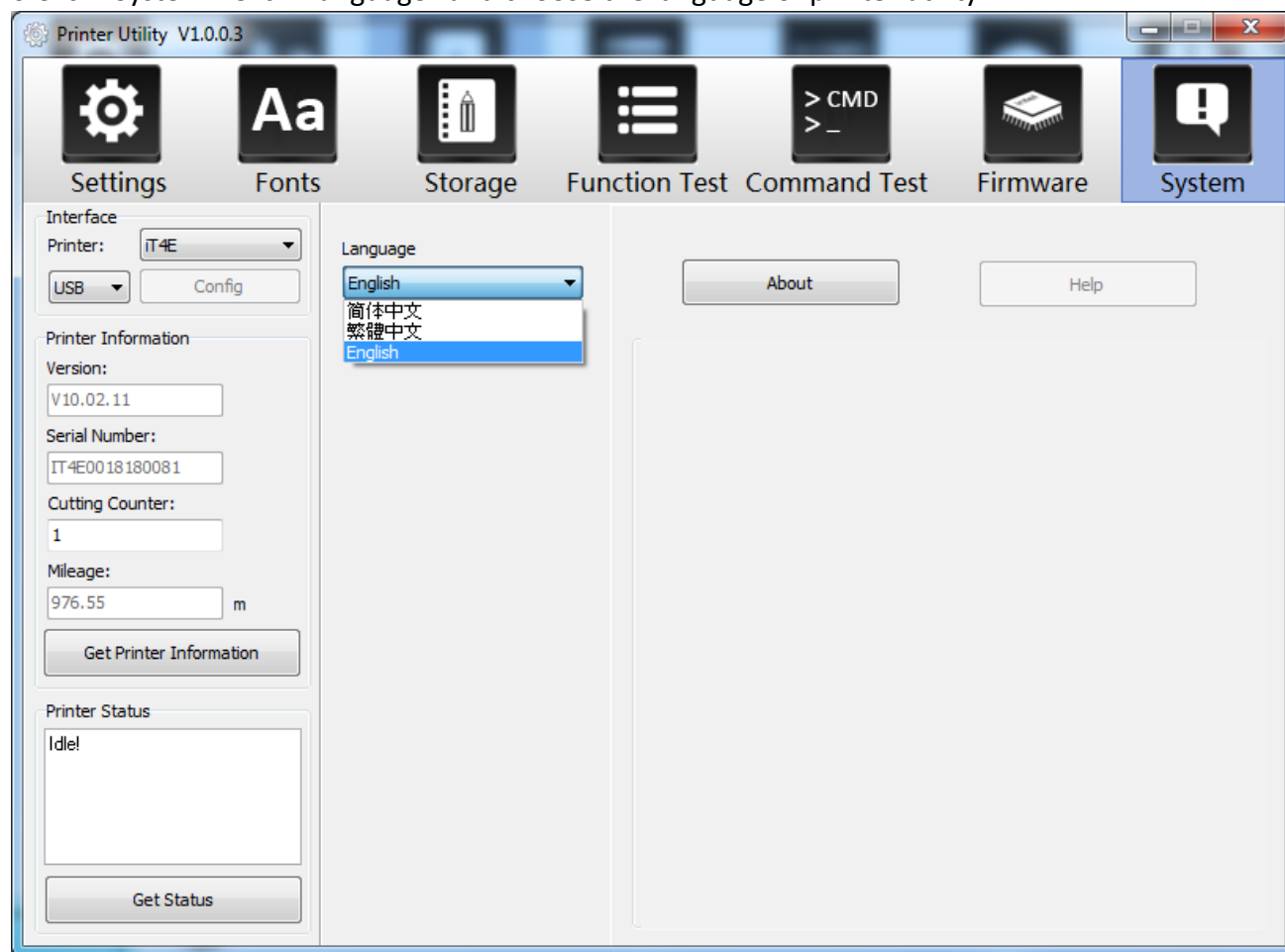
Delete All Fonts

Print Text

5. Click "Function Test". User can carry the followings such as sensor calibration, pattern print testing and so on.



6. Click "System". Click "language" and choose the language of printer utility.



Chapter 7 Seagull Windows Driver Instructions

7.1 Introduction

The following operating systems are supported:

- Windows Vista, Windows 7, Windows 8 and 8.1, and Windows 10.
- Windows Server 2008, 2008 R2, 2012, 2012 R2, and 2016.
- 32-bit and 64-bit (x64) editions.

7.2 Installation Preparation

Download Seagull Windows Driver application program in CD.

7.3 Installation



Note:

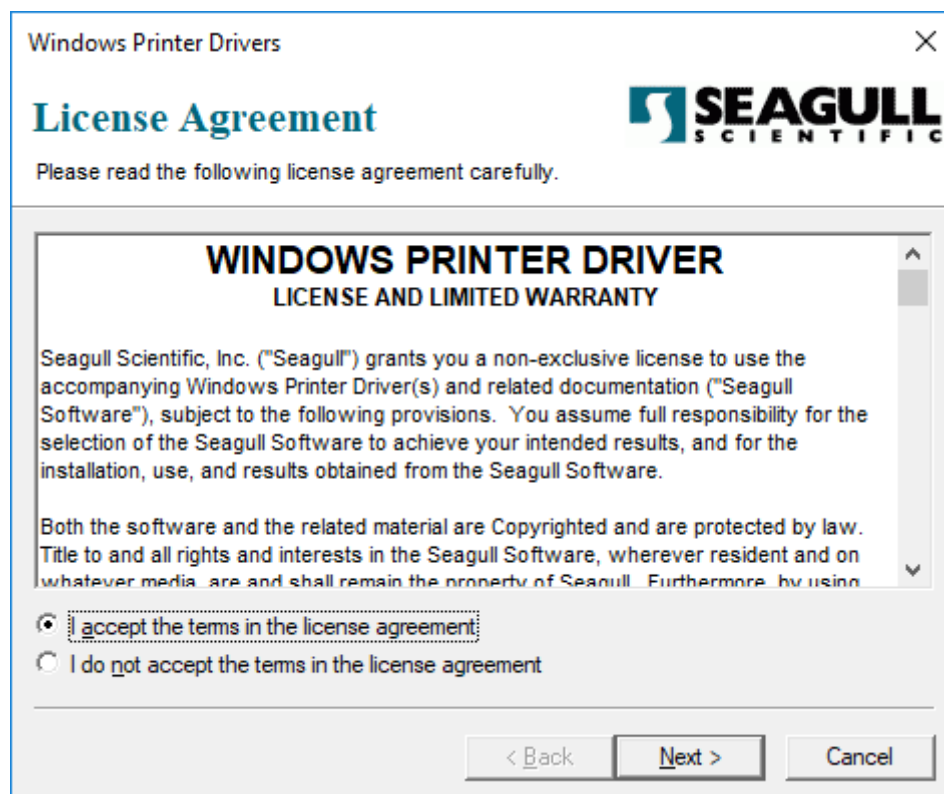
- Under different operating systems, the screen may be slightly different. Take Windows 10 as example.
- Take printer Elite as example.
- To avoid the prevention, recommend to close the security software before installation.

1. Select one interface to connect your printer to computer.

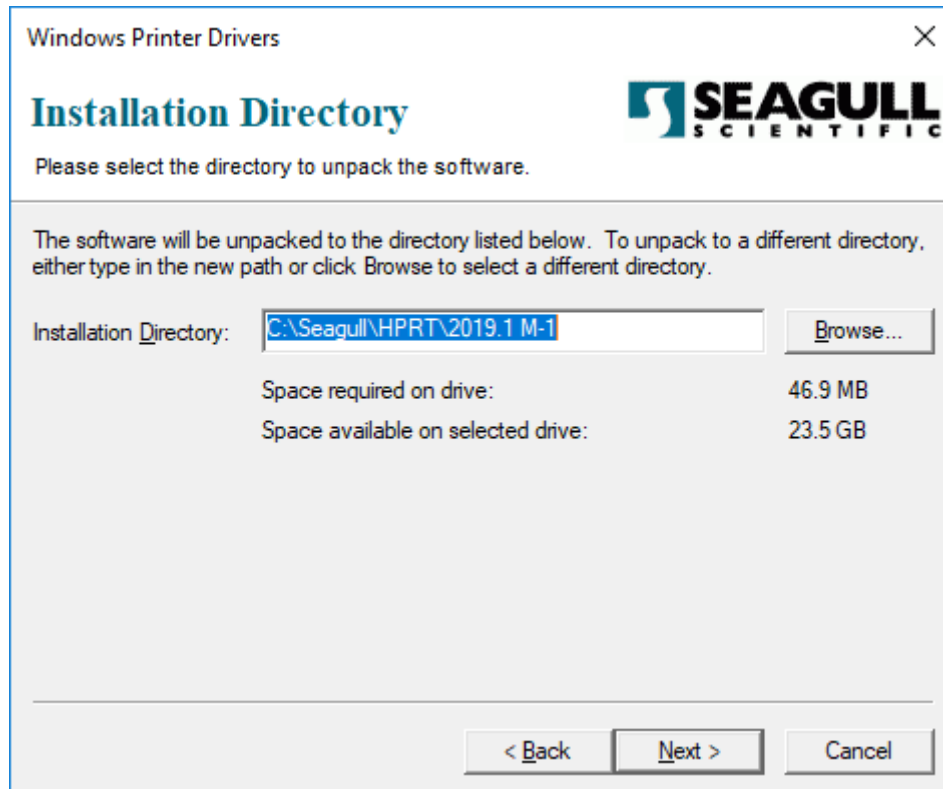
2. Turn on the printer and check if it is connected to computer successfully.

3. Double click Seagull Windows Driver .

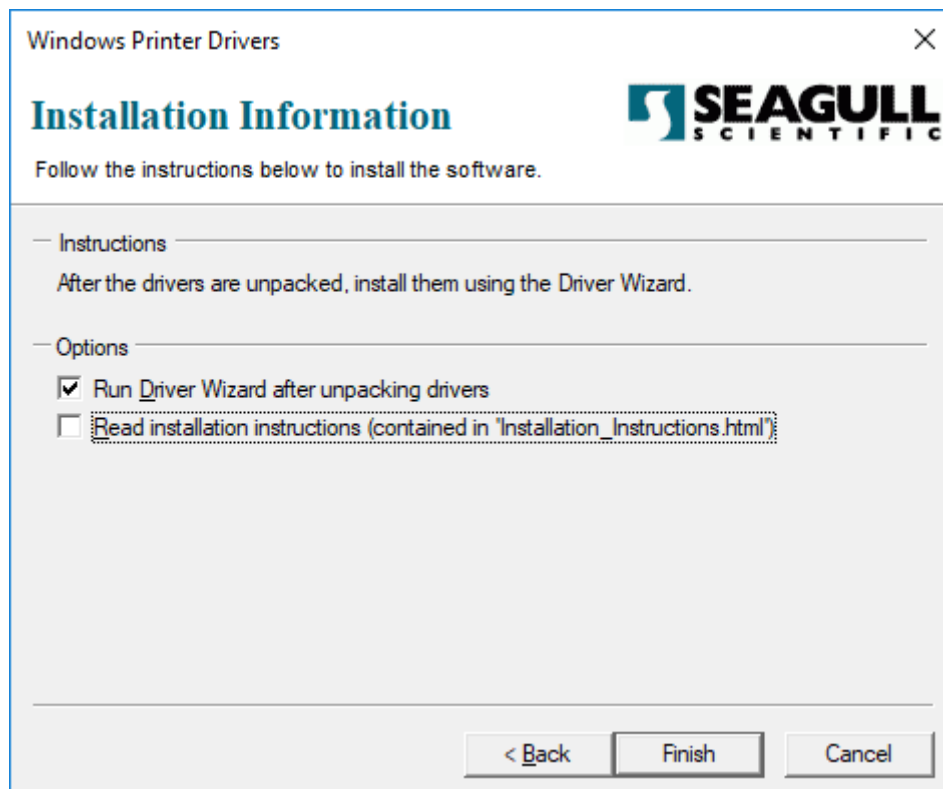
4. Read and agree the license agreement. Then click "Next".



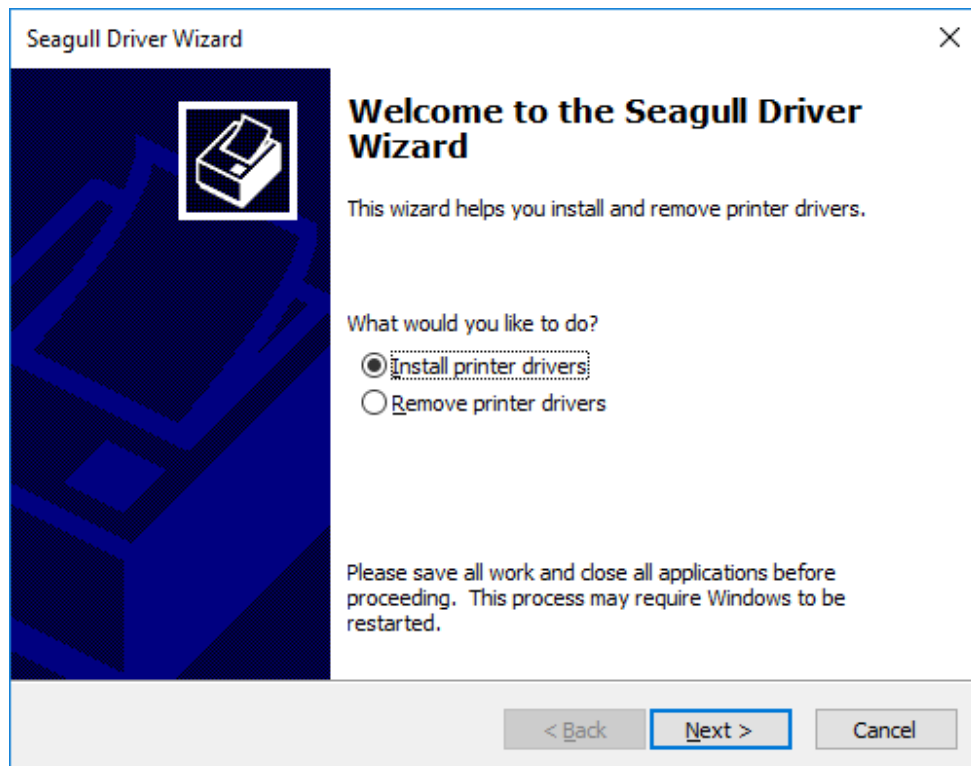
5. Choose the installation directory, then click "Next".



6. Click "Finish".

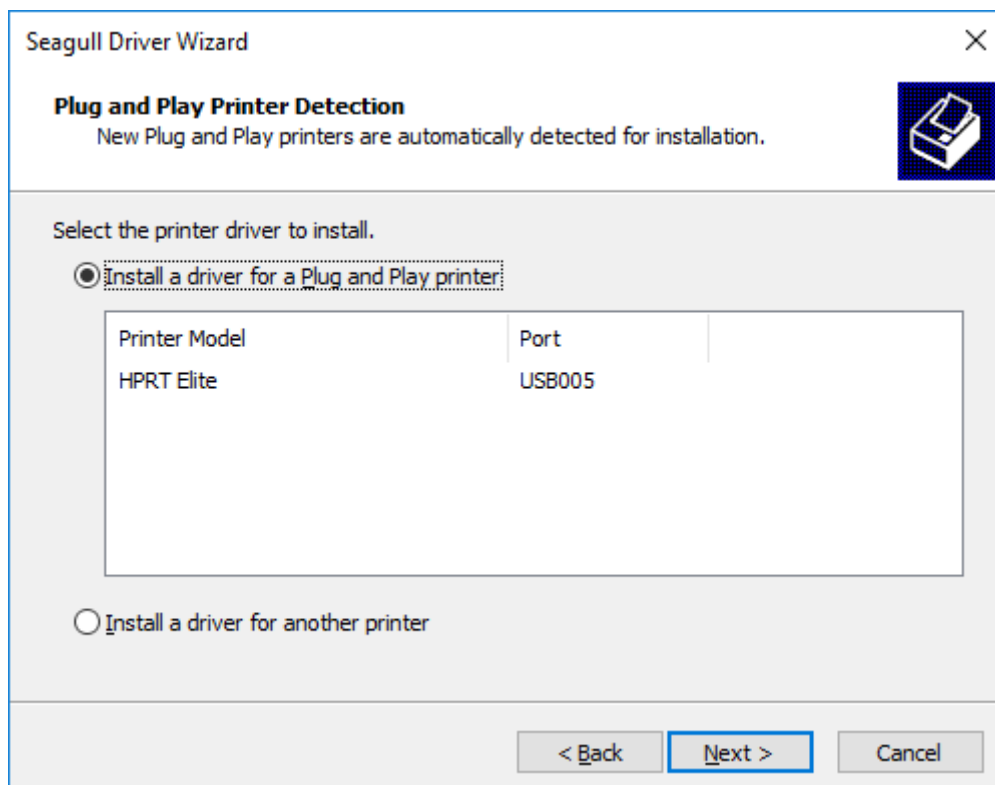


7. Choose "Install printer drivers", then click "Next".

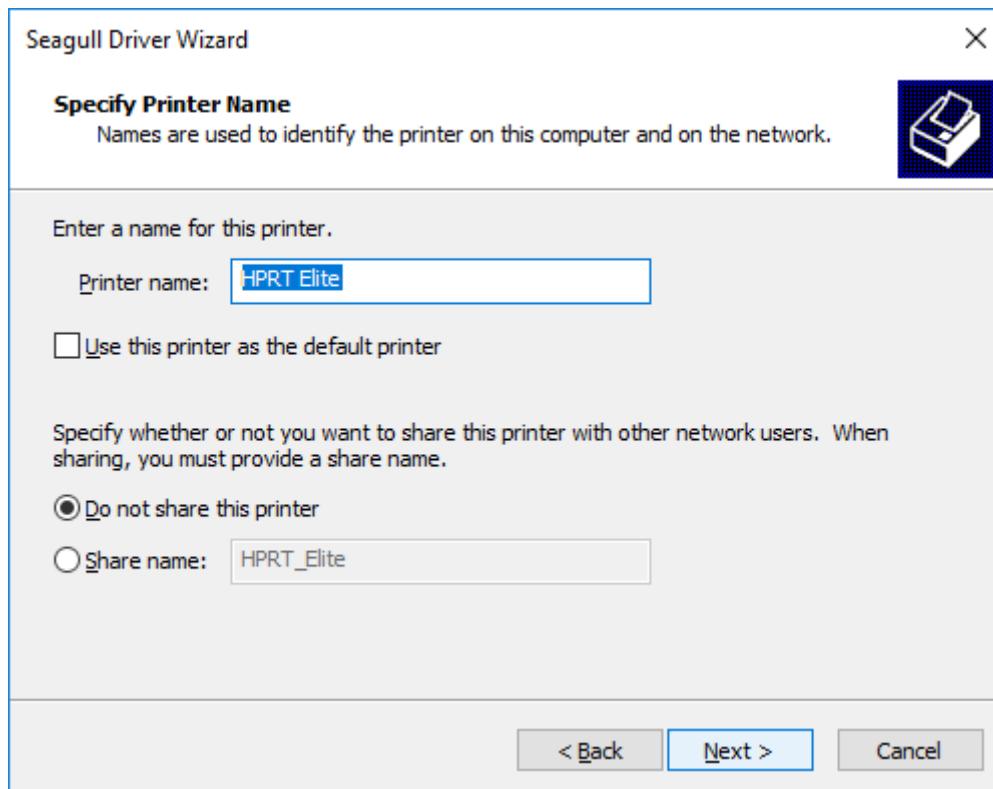


Note: If you have connected the printer to computer, it will detect and install the driver automatically. (e.g.: USB port)

8. Choose "Install a driver for a Plug and Play printer", then click "Next".

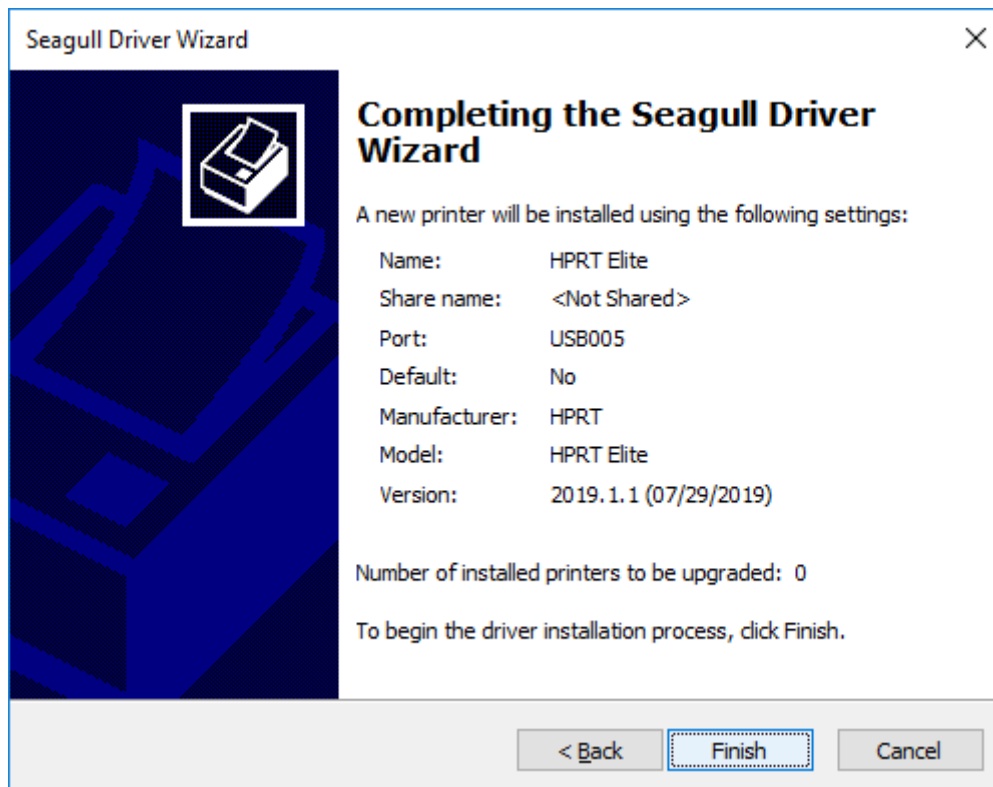


9. Enter a name for this printer, then click "Next".



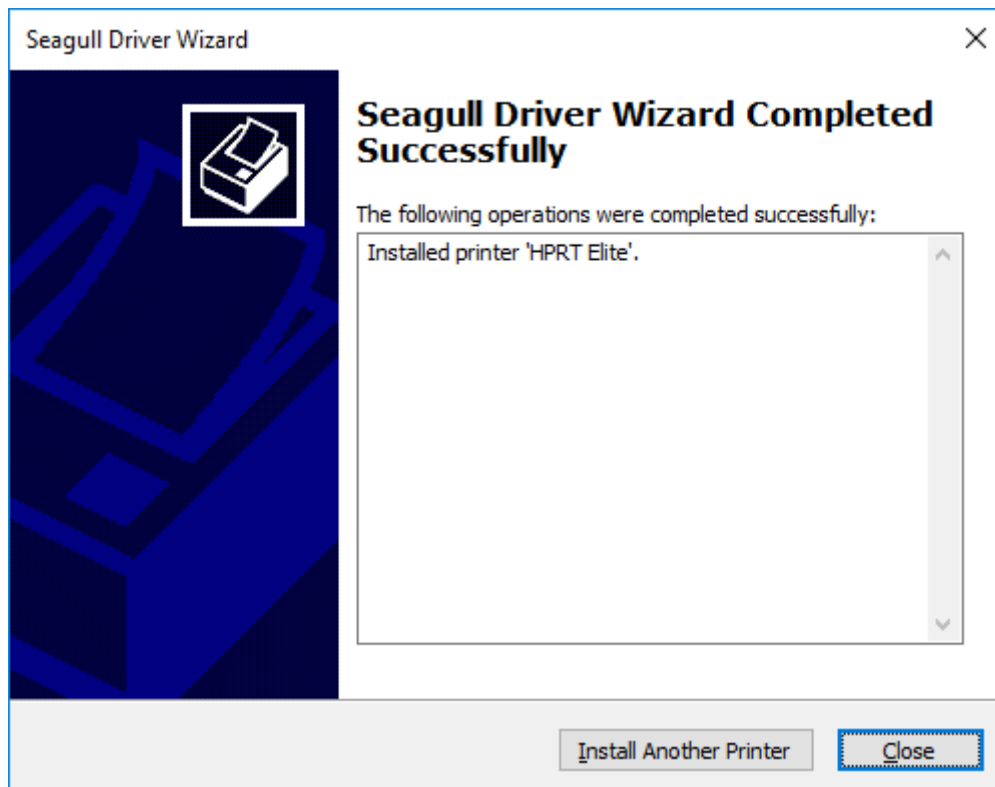
The screenshot shows the 'Specify Printer Name' step of the Seagull Driver Wizard. The window title is 'Seagull Driver Wizard'. Below the title bar, there's a printer icon. The main text says 'Specify Printer Name' and 'Names are used to identify the printer on this computer and on the network.' Below this, it says 'Enter a name for this printer.' and there's a text box labeled 'Printer name:' containing 'HPRT Elite'. There's a checkbox 'Use this printer as the default printer' which is unchecked. Below that, it says 'Specify whether or not you want to share this printer with other network users. When sharing, you must provide a share name.' There are two radio buttons: 'Do not share this printer' (selected) and 'Share name:' (with a text box containing 'HPRT_Elite'). At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

10. Click "Finish".



The screenshot shows the 'Completing the Seagull Driver Wizard' step of the Seagull Driver Wizard. The window title is 'Seagull Driver Wizard'. On the left, there's a large blue graphic with a printer icon. The main text says 'Completing the Seagull Driver Wizard' and 'A new printer will be installed using the following settings:'. Below this, there's a list of settings: Name: HPRT Elite, Share name: <Not Shared>, Port: USB005, Default: No, Manufacturer: HPRT, Model: HPRT Elite, Version: 2019.1.1 (07/29/2019). Below the list, it says 'Number of installed printers to be upgraded: 0' and 'To begin the driver installation process, click Finish.' At the bottom, there are three buttons: '< Back', 'Finish', and 'Cancel'.

11. Click "Close", and the driver is installed successfully.



12. After installation, the icon will be found in "Start" → "Devices and Printers".



HPRT Elite



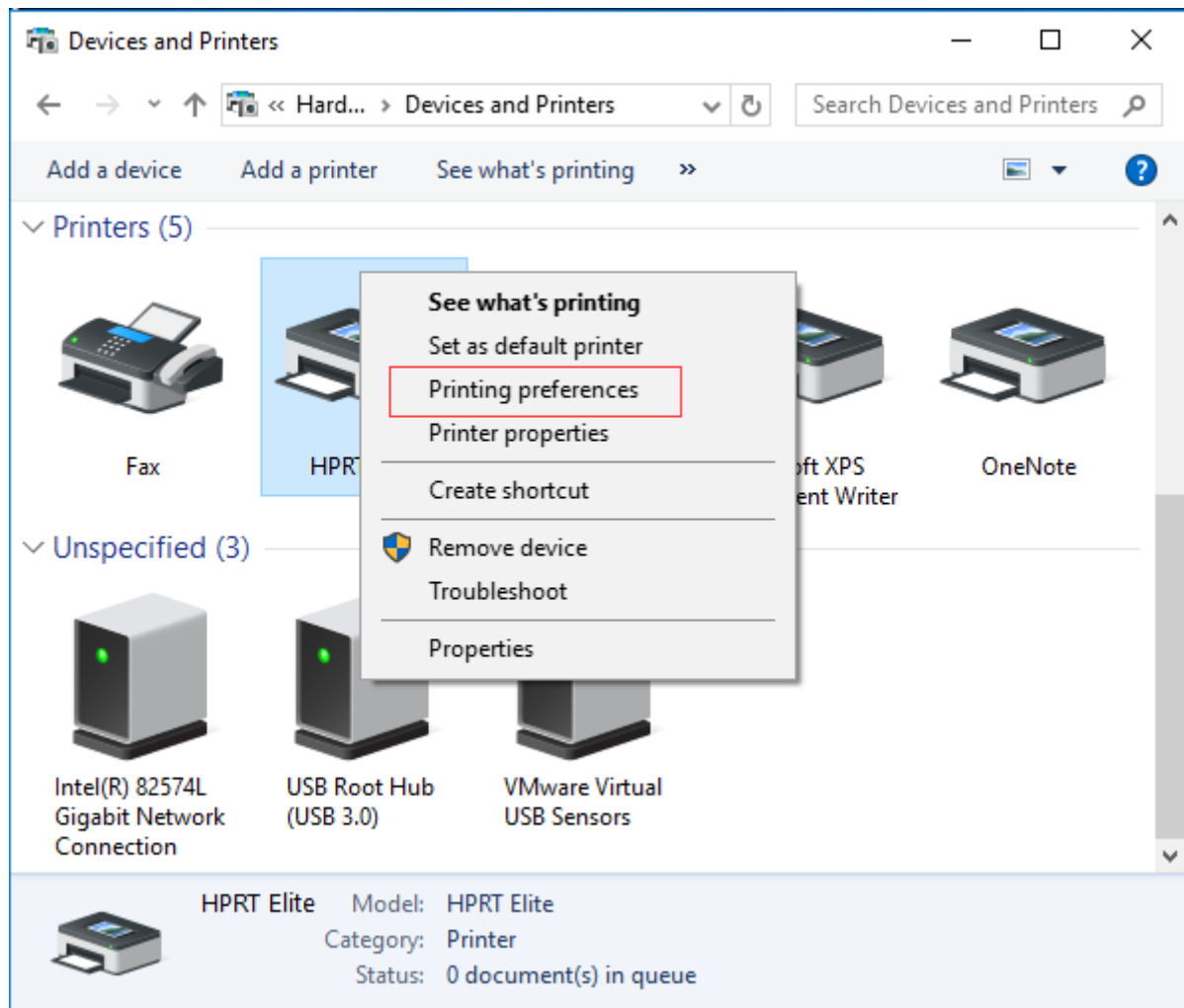
Note:

- If you have already installed the driver (No matter what kind of ports), it will generate a USB port automatically when connecting the printer to computer.
- Any problems exist, please use our utility tool in CD.

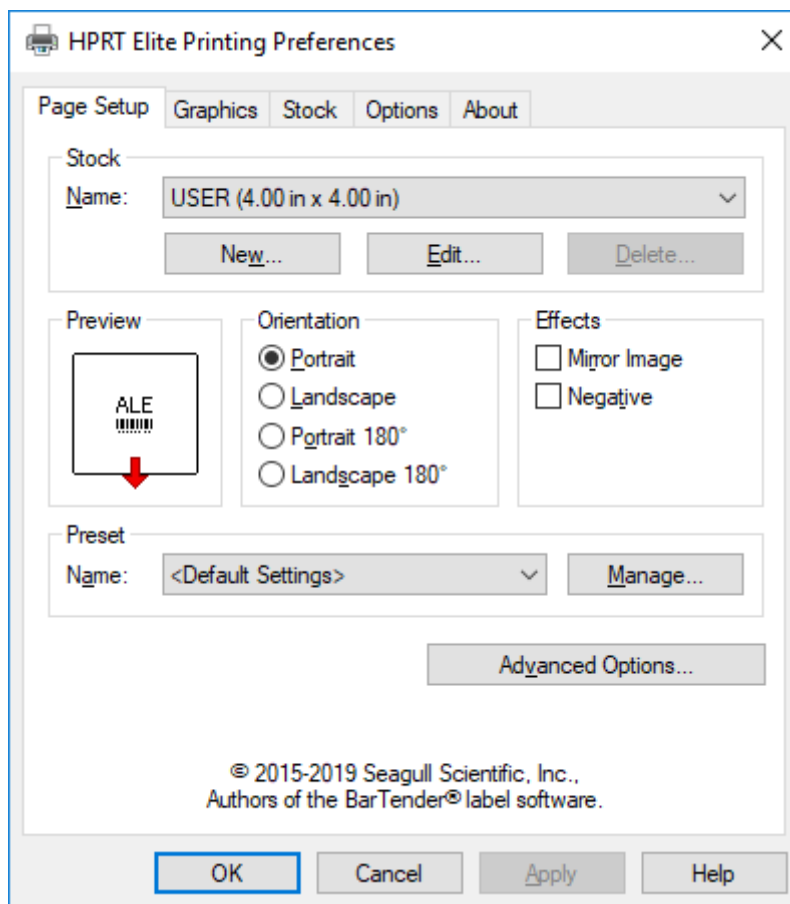
7.4 Usage

7.4.1 Printing Preferences

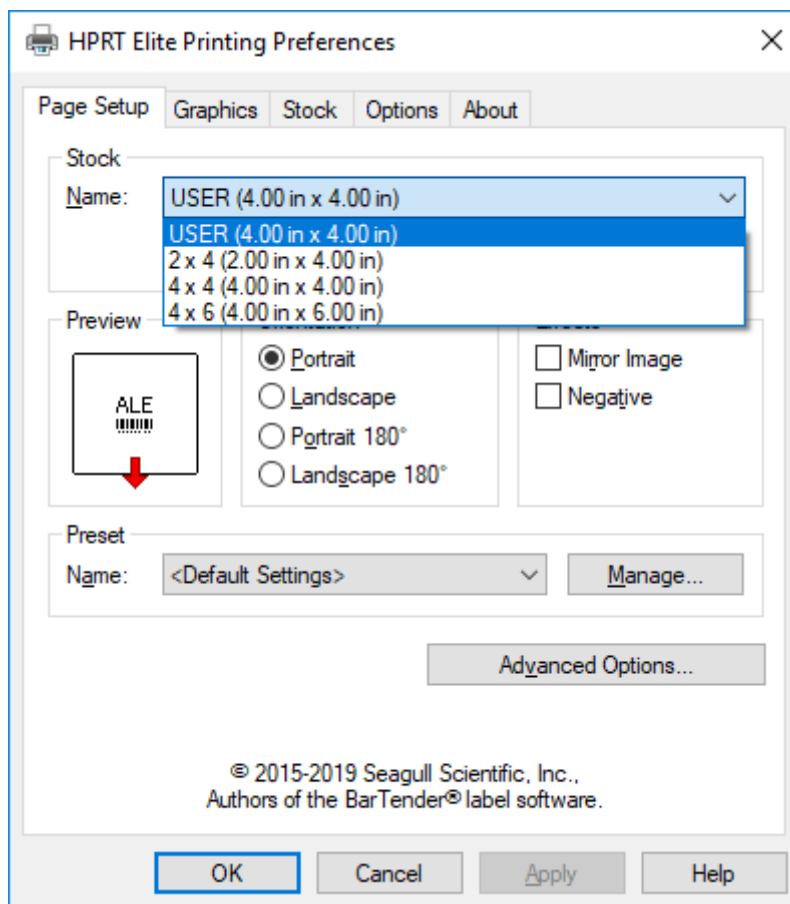
1. Click "Start" → "Devices and Printers". Right click the icon and choose "Printing preferences".



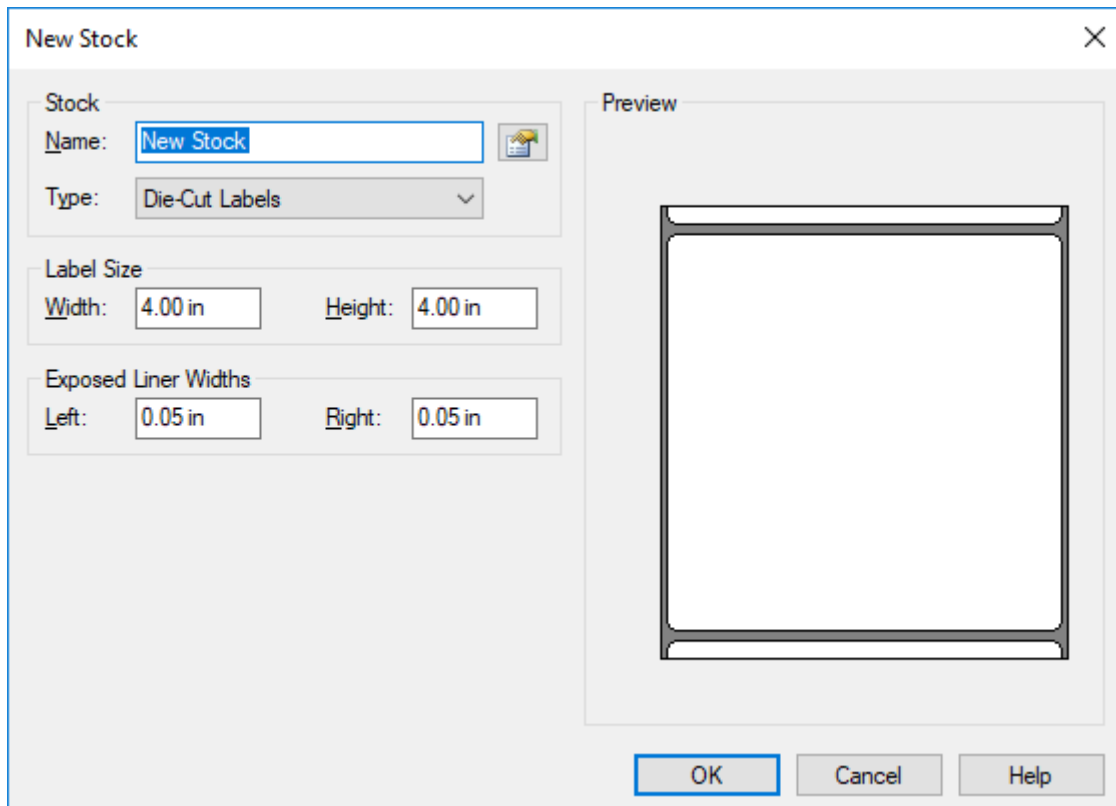
2. According to different needs, set up the page.



- Click “Stock” → “Name”, and choose the paper type.



- Click “New Stock”, and set up a new stock.

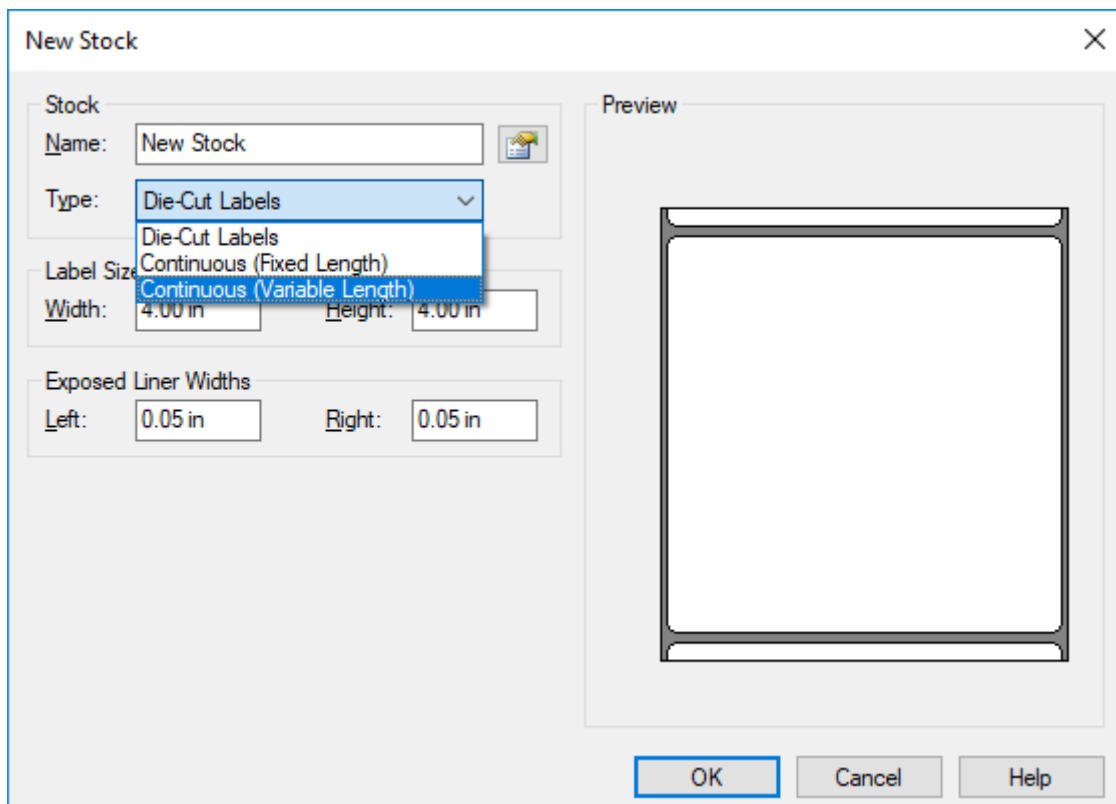


The 'New Stock' dialog box is shown with the following settings:

- Stock Name:** New Stock
- Type:** Die-Cut Labels
- Label Size:**
 - Width: 4.00 in
 - Height: 4.00 in
- Exposed Liner Widths:**
 - Left: 0.05 in
 - Right: 0.05 in

The 'Preview' section on the right shows a diagram of a square label with a border. At the bottom are buttons for 'OK', 'Cancel', and 'Help'.

- Click “Edit Stock”, and edit the stock.

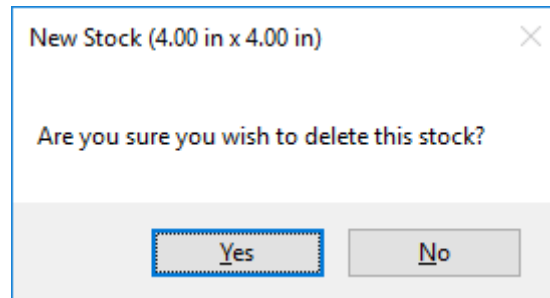


The 'New Stock' dialog box is shown with the 'Type' dropdown menu open, displaying the following options:

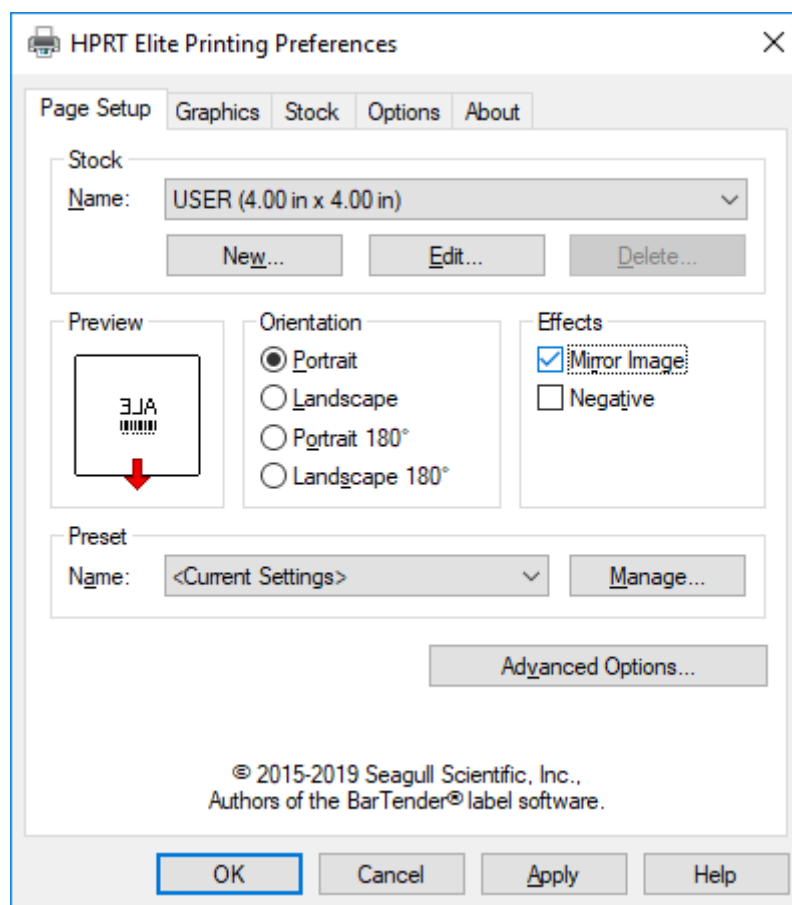
- Die-Cut Labels (selected)
- Continuous (Fixed Length)
- Continuous (Variable Length)

The other settings remain the same as in the previous screenshot. The 'Preview' section and buttons at the bottom are also visible.

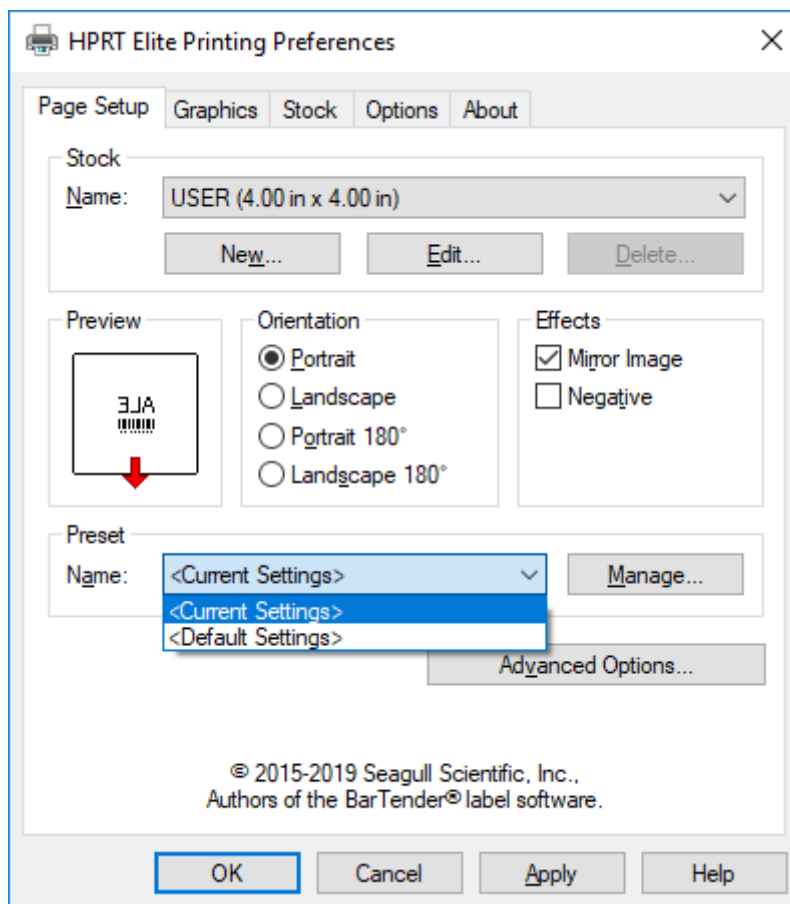
- Click “Delete Stock”, and delete the stock.



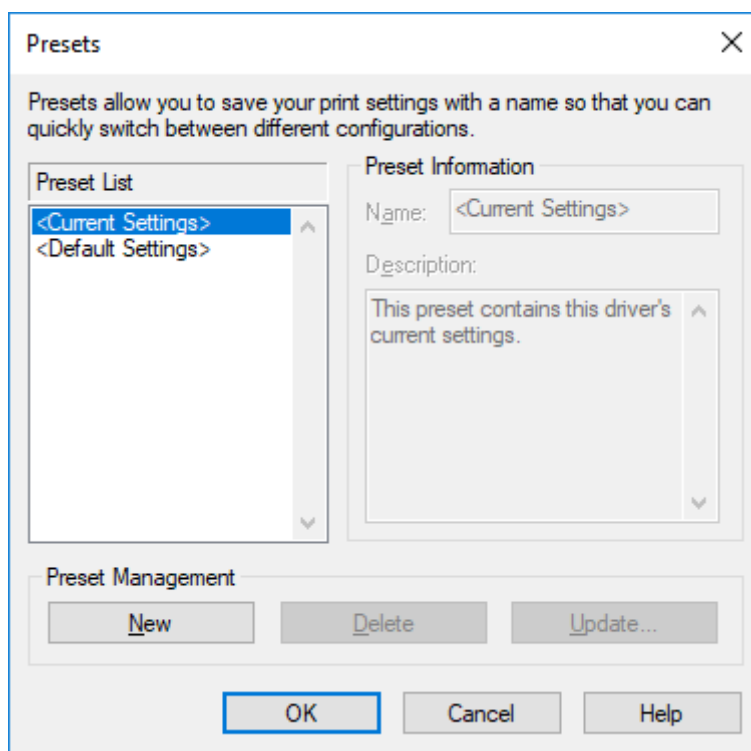
- Choose “Orientation” or “Effects”, showed in the “Preview”.



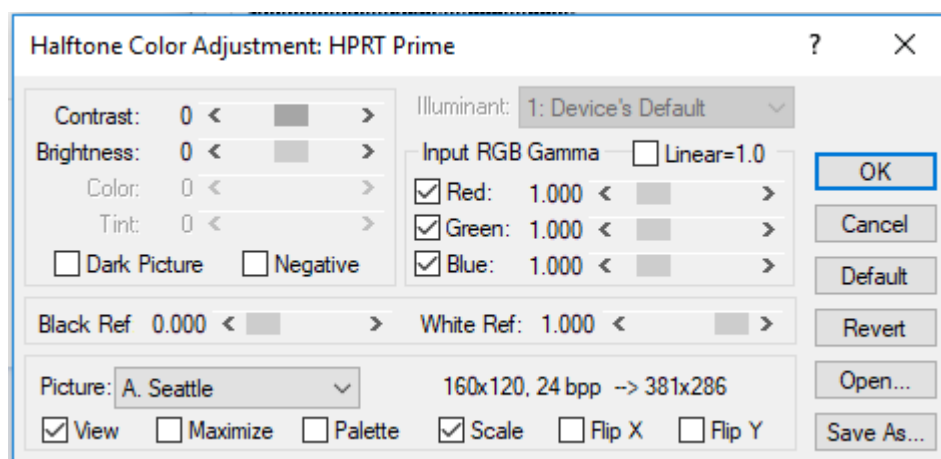
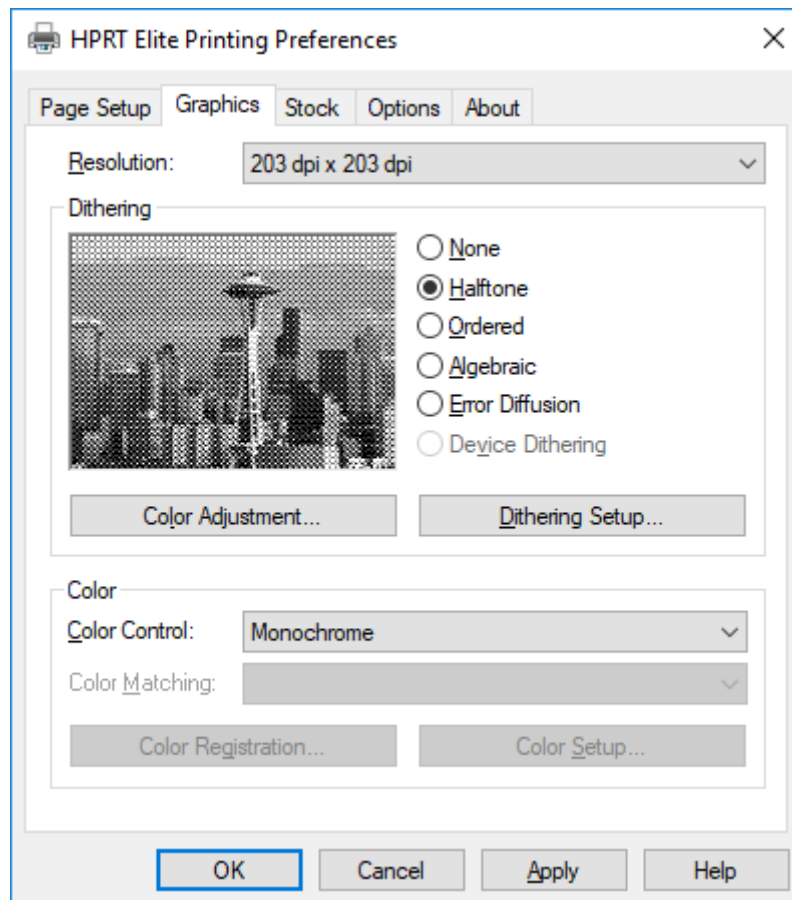
- Click “Preset” → “Name”, and back to the default settings.



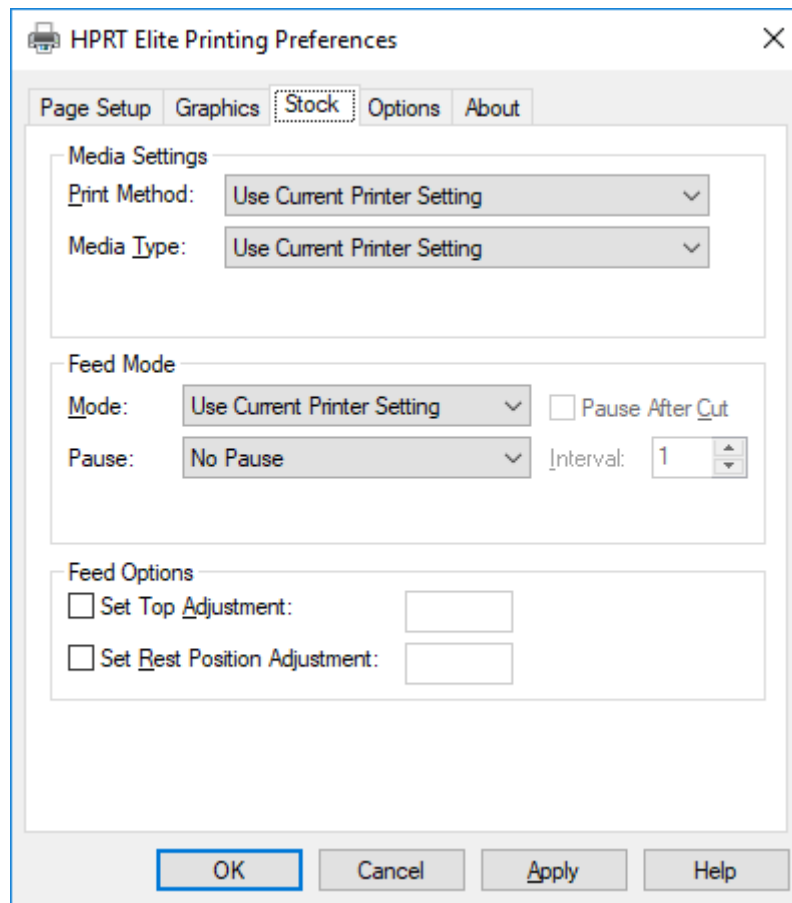
- Click “Manage”, and change the settings.



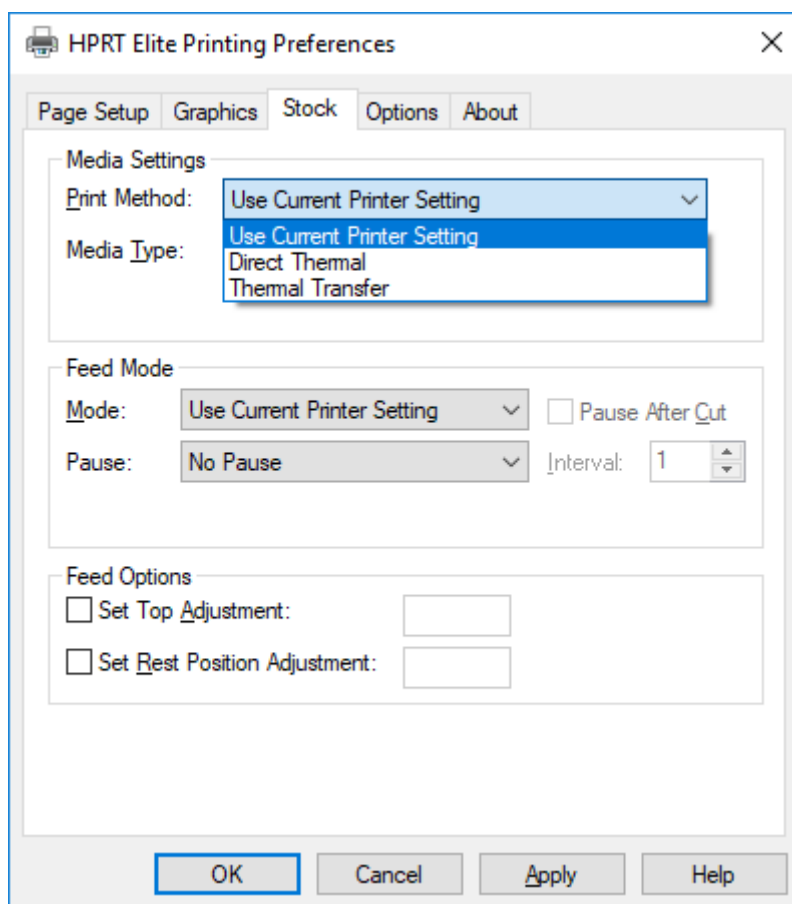
3. Click "Graphics", and edit the pictures.



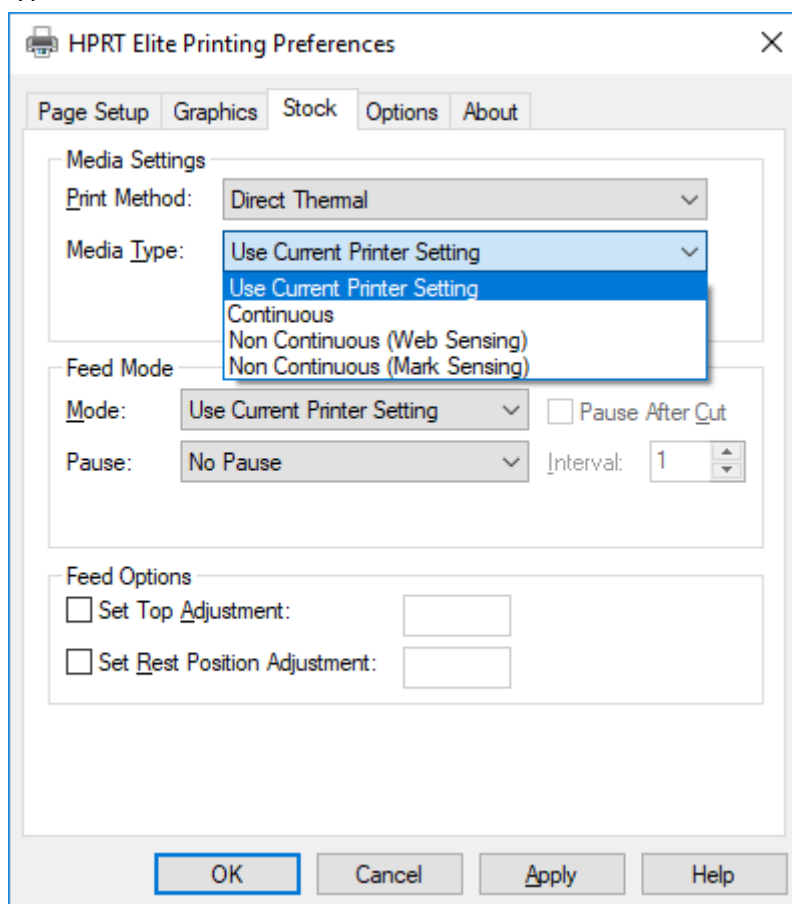
4. Click "Stock".



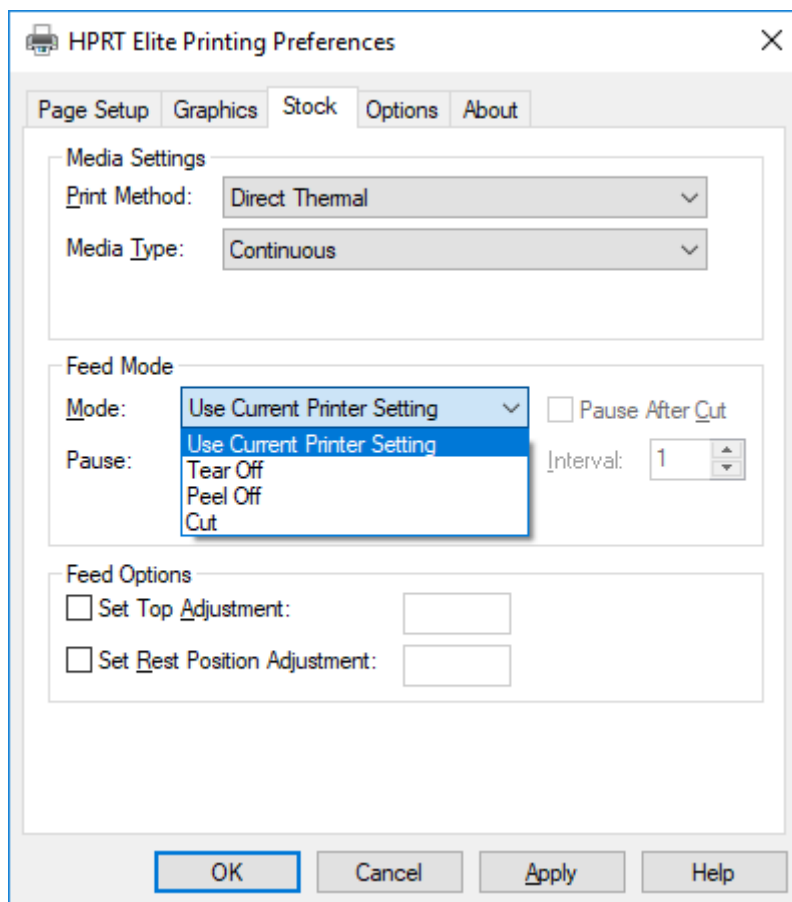
- Set up the print method.



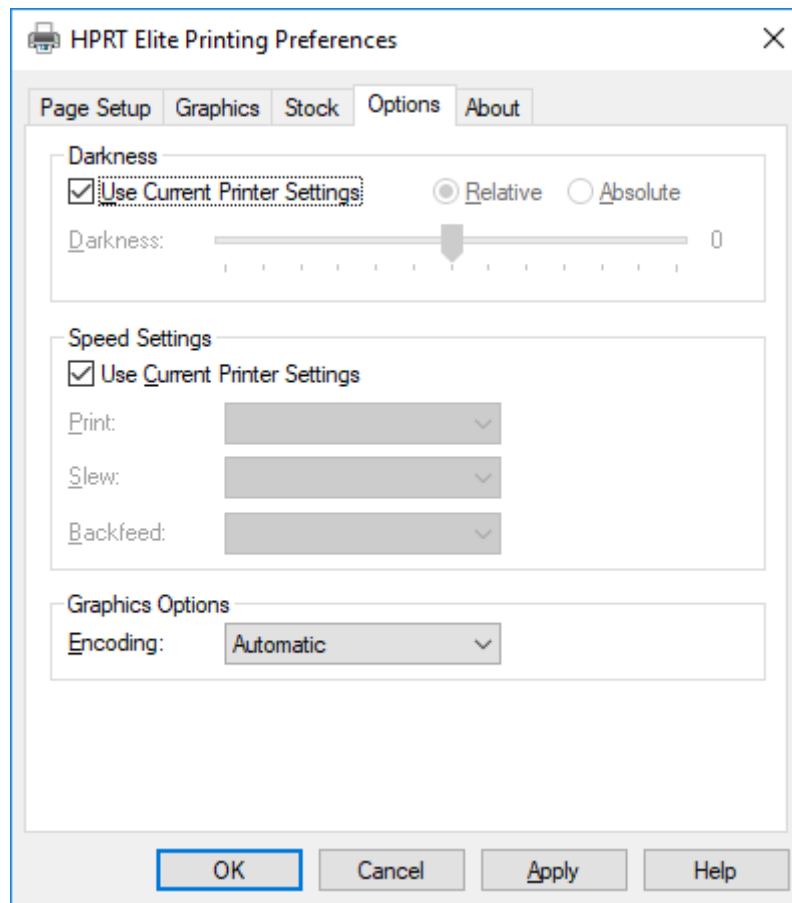
- Set up the media type.



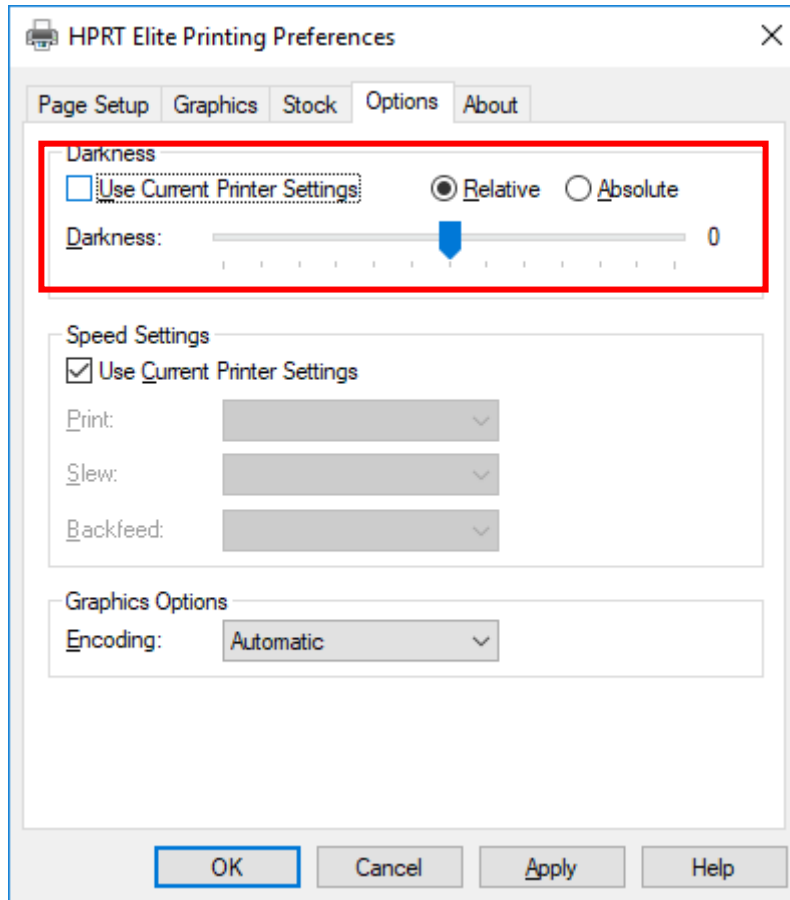
- Click “Feed Mode” → “Mode”, and choose the method of media handling.



5. Click "Option".

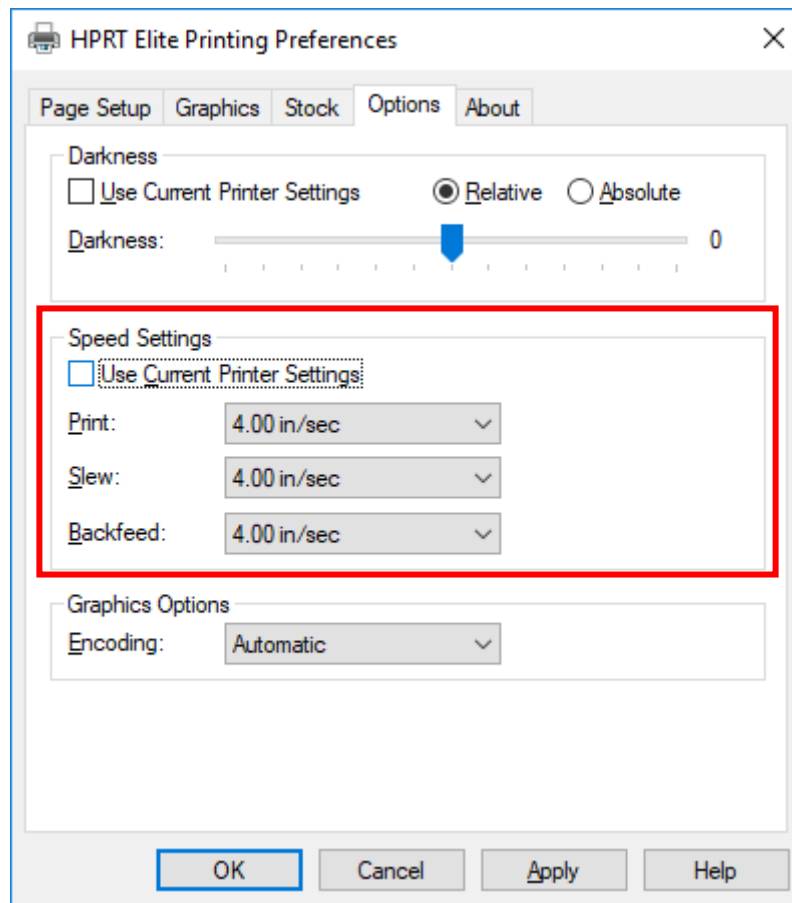


- Click “Darkness”. Set up the relative and absolute darkness.



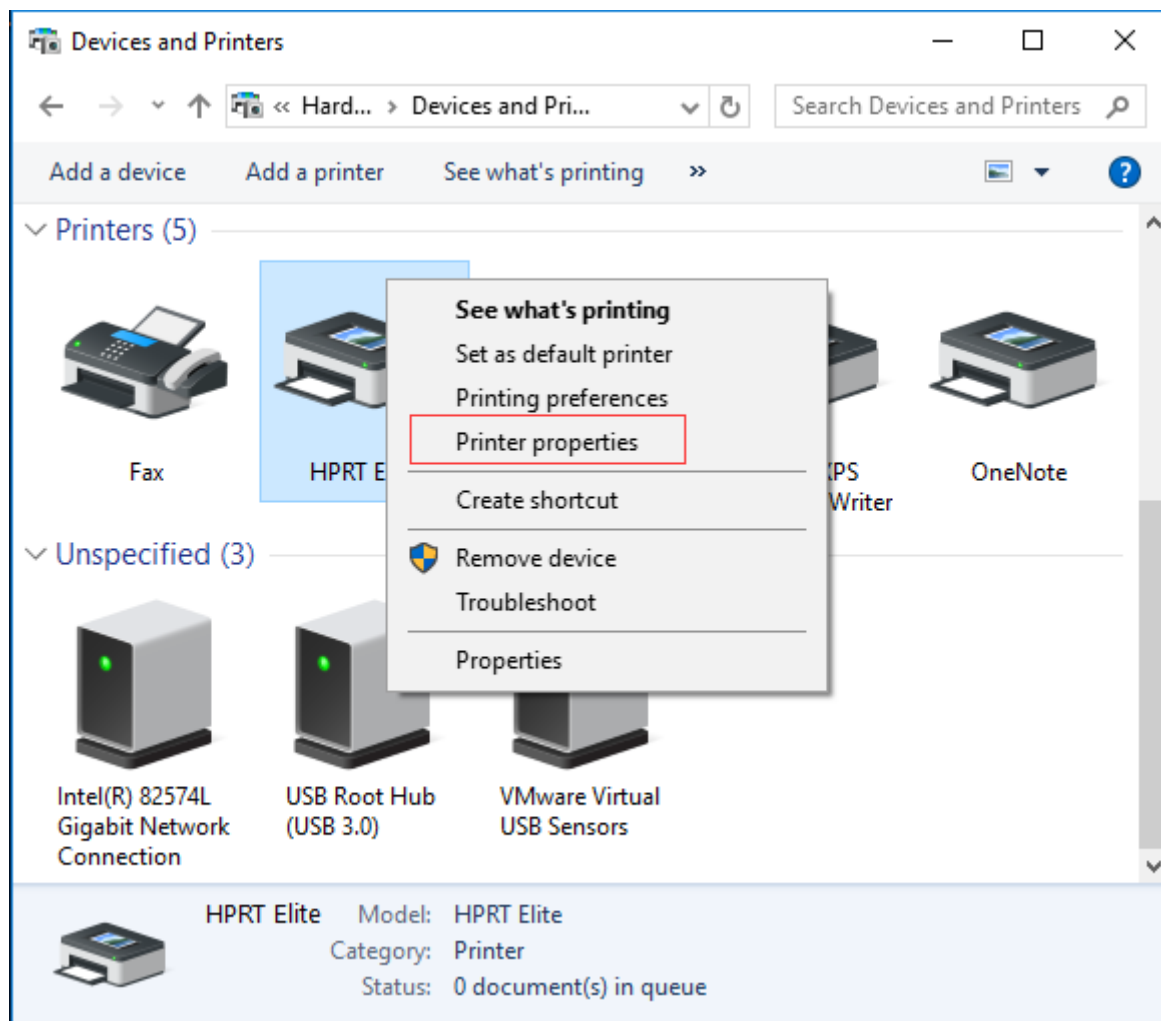
In general, the darkness of relative and absolute is 0 and 15 respectively. When the printing effect is too light, turn up the absolute darkness (<15). When the printing is too thick, turn down the absolute darkness (>15). The relative concentration remains unchanged.

- Click "Speed Settings". Set up the printing speed.

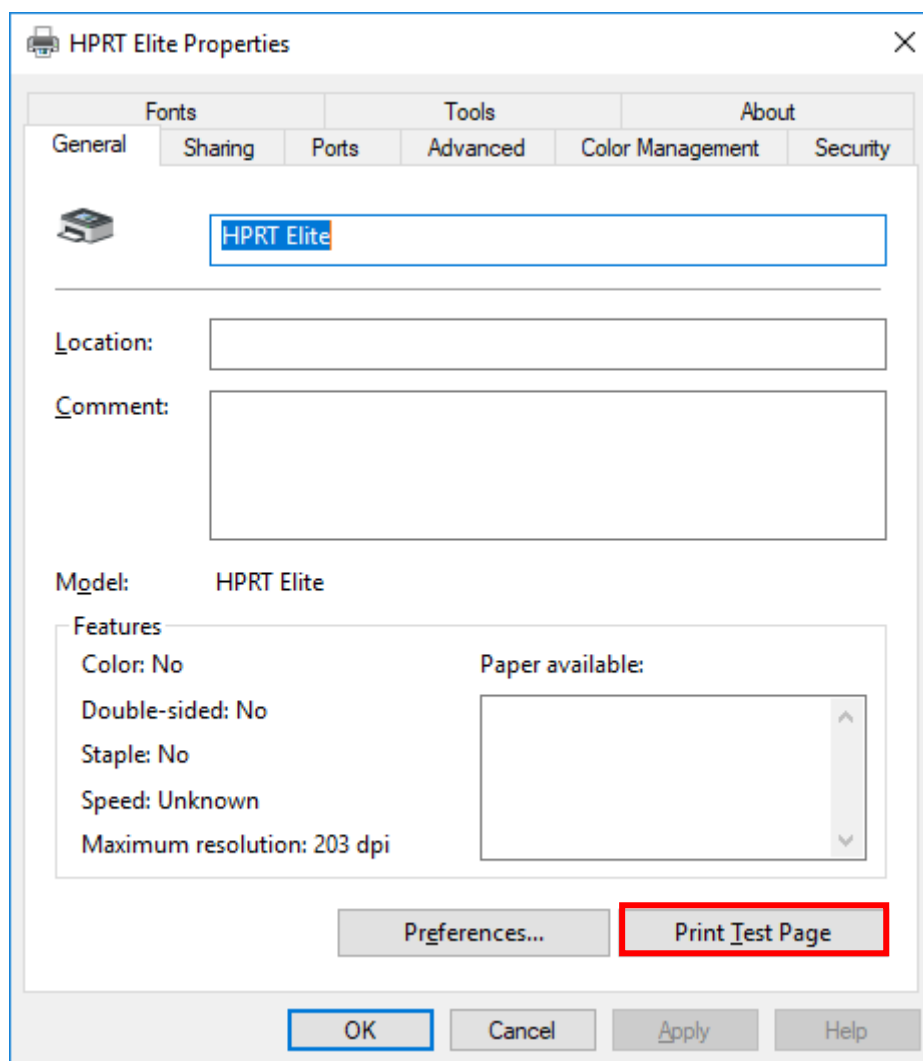


7.4.2 Printer Properties

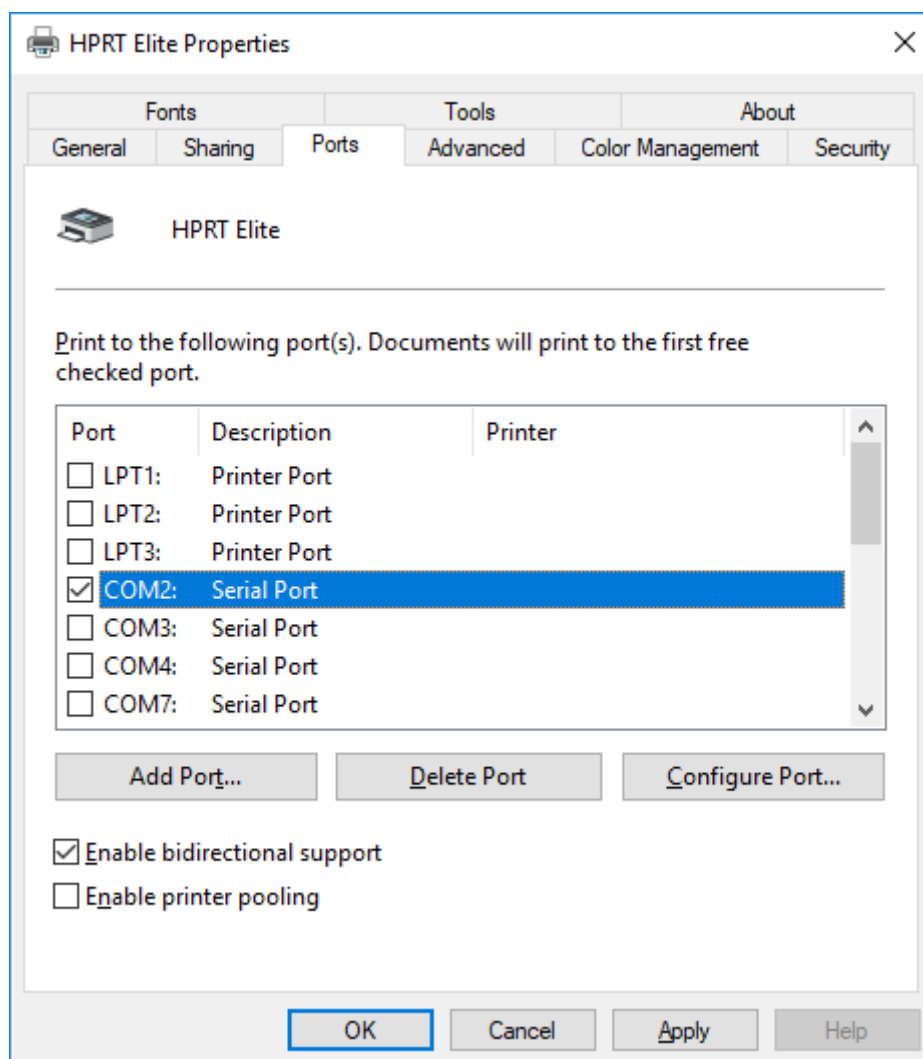
1. Click “Start” → “Devices and Printers”. Right click the icon and choose “Printer properties”.



2. Click "General" → "Print Test Page", and printer will print labels with current settings.



3. Click "Ports", and choose the port needed.



Chapter 8 BarTender Ultralite Instructions

8.1 Introduction

This chapter provides instructions on BarTender Ultralite program according to PC operating systems (OS).

The followings are supported.

- Windows 10, 8.1, 8, 7 and Vista.
- Windows Server 2016, Server 2012 and 2012 R2, Server 2008 and 2008 R2.
- Includes all 32-bit and 64-bit (x64) editions.

8.2 Installation Preparation

Download BarTender Ultralite application program in CD.

8.3 Installation

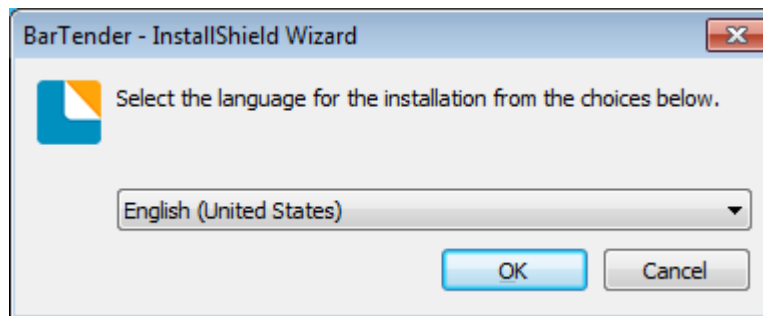


Note:

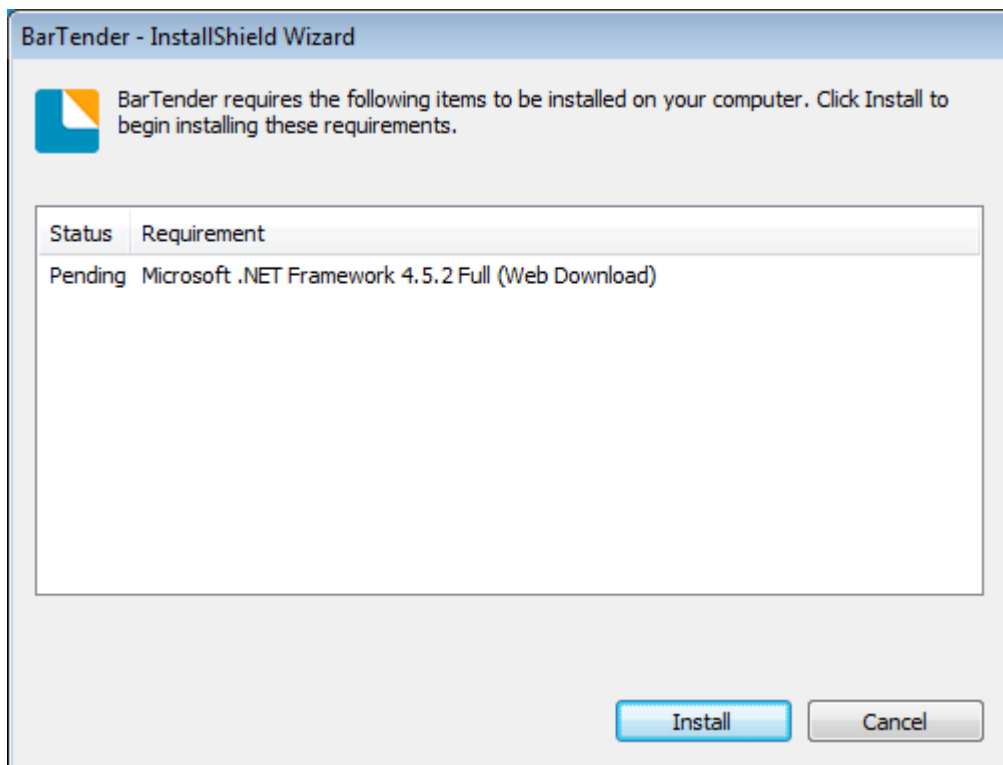
- Under different operating systems, the screen may be slightly different. Take Windows 7 as example.
- Take printer Elite as example.
- To avoid the prevention, recommend to close the security software before installation.

1. Double click the application program .

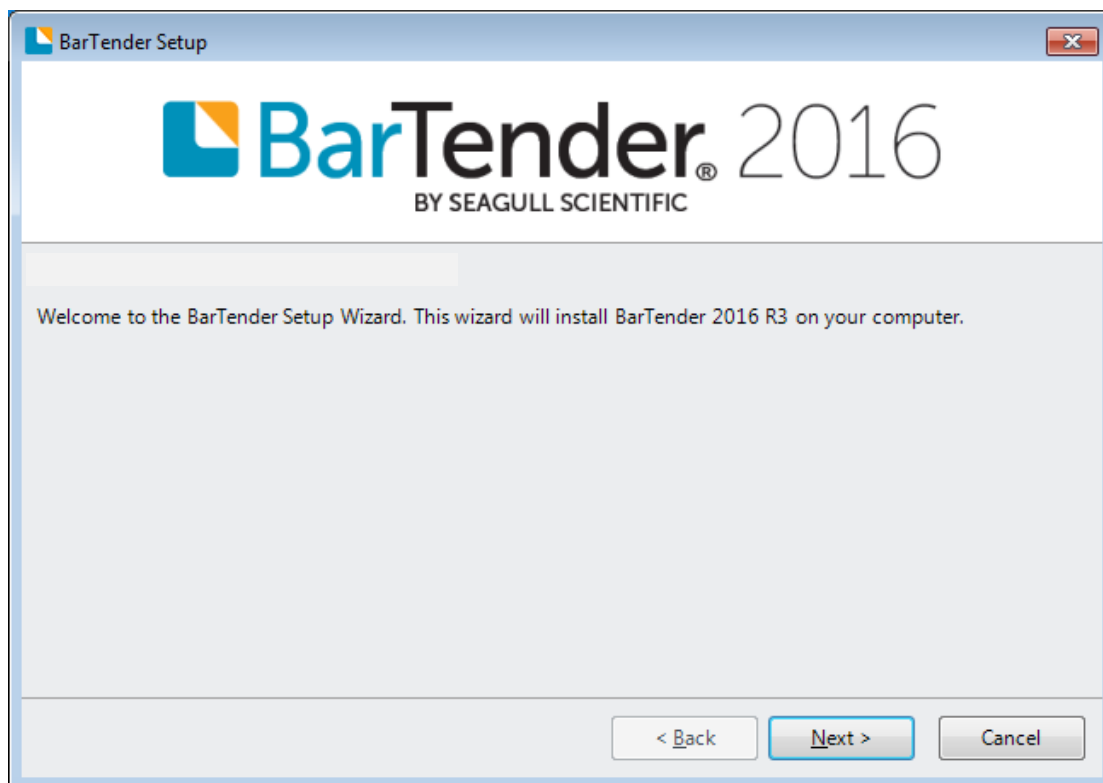
2. Select language, then click "OK".



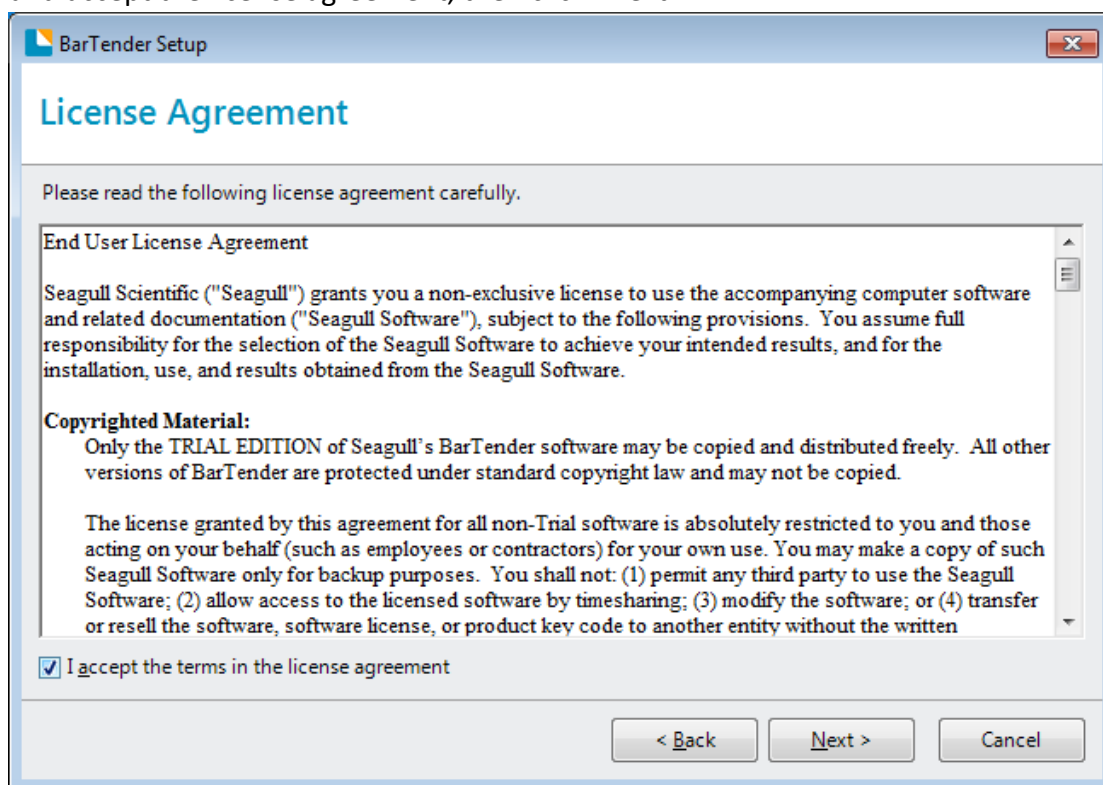
3. Click "Install".



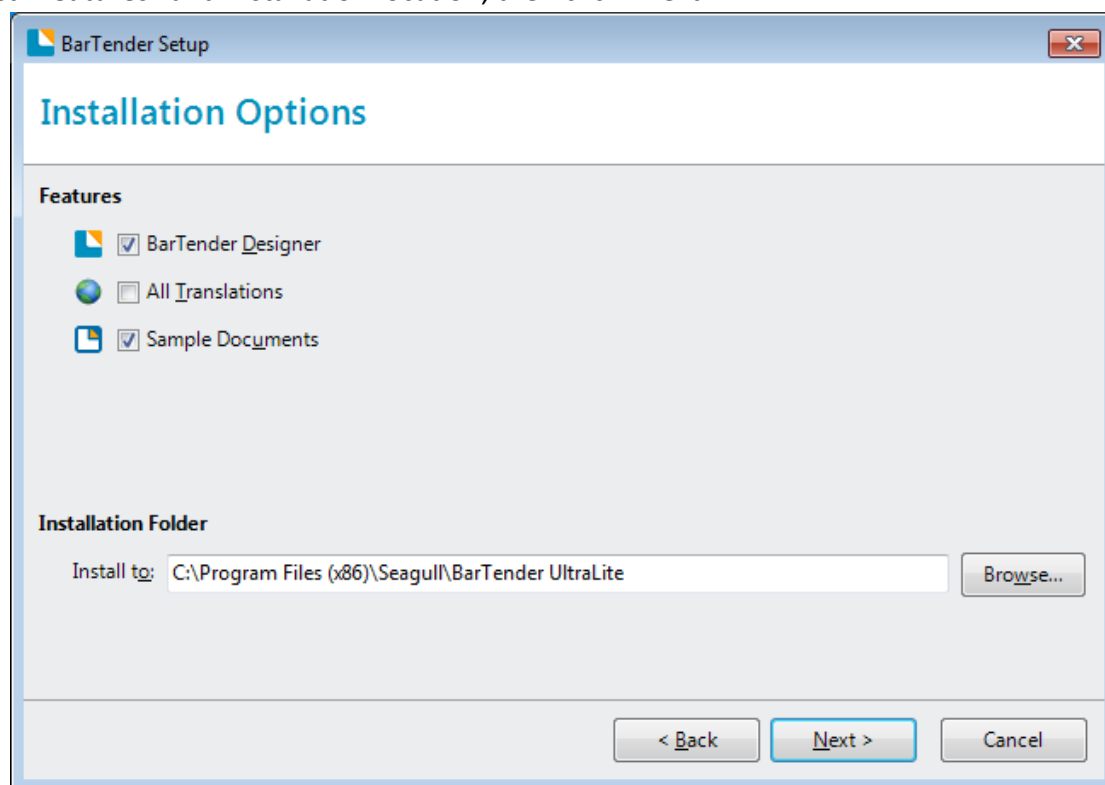
4. Click "Next".



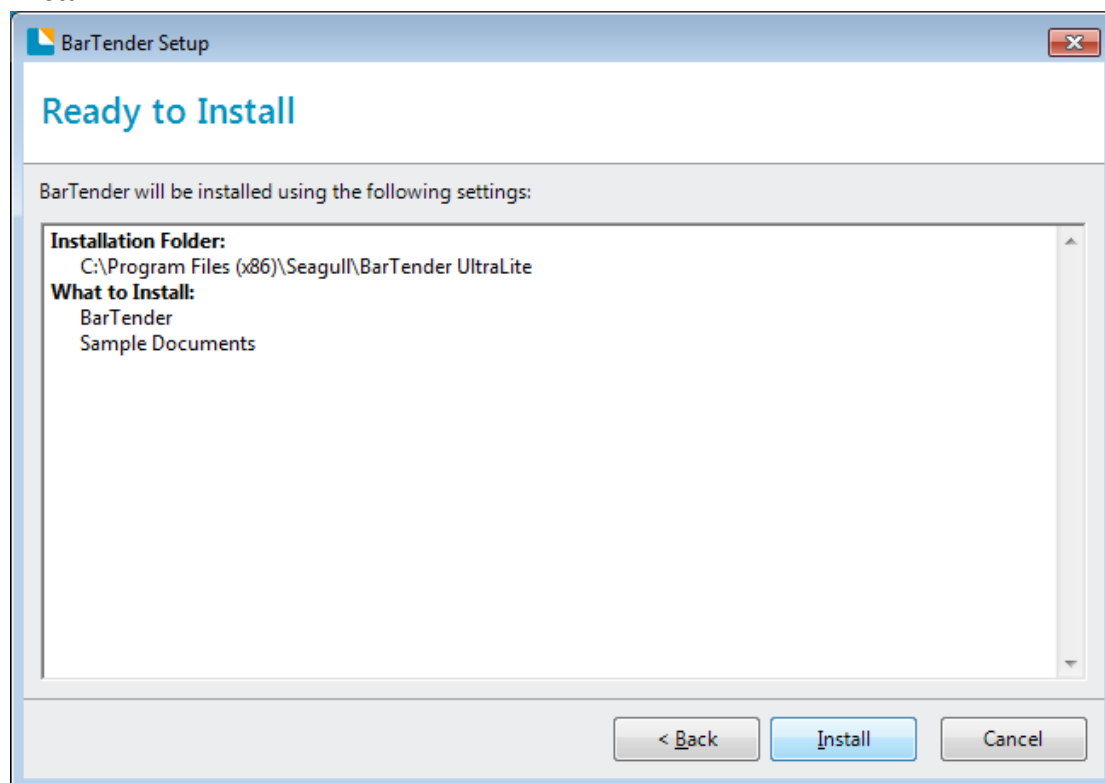
5. Read and accept the license agreement, then click "Next".

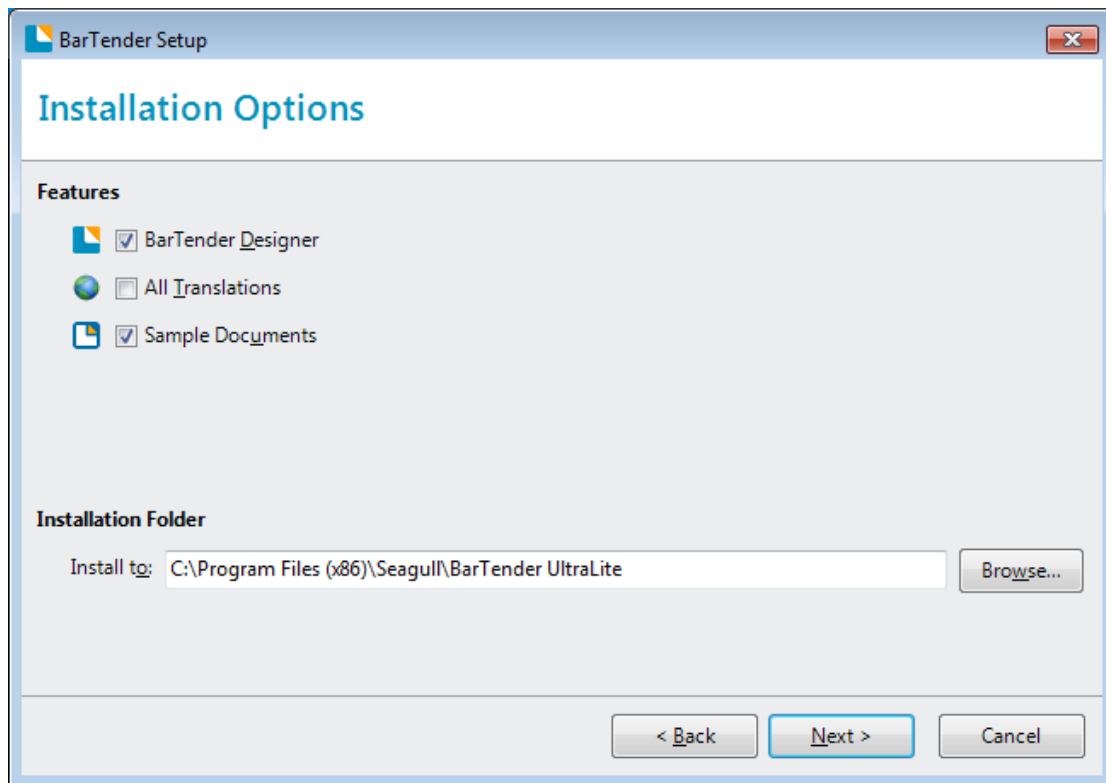


6. Select "Features" and installation location, then click "Next".

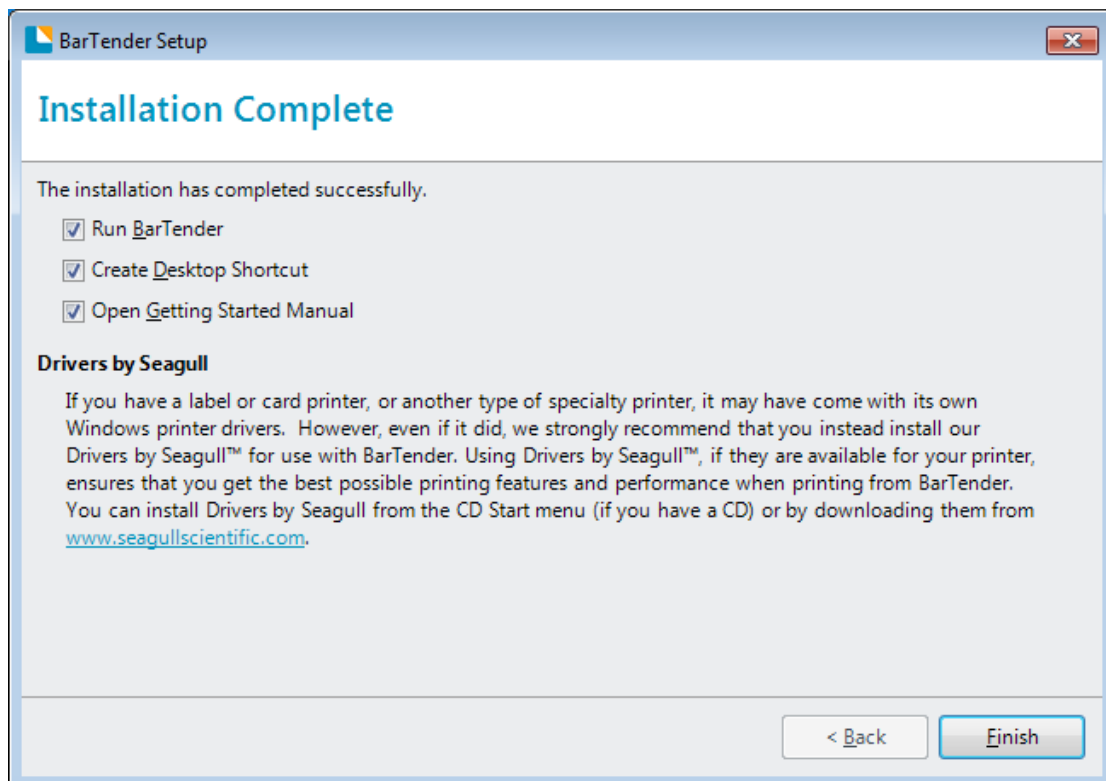


7. Click "Install".

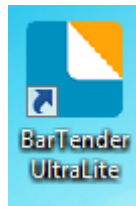




8. Click "Finish".



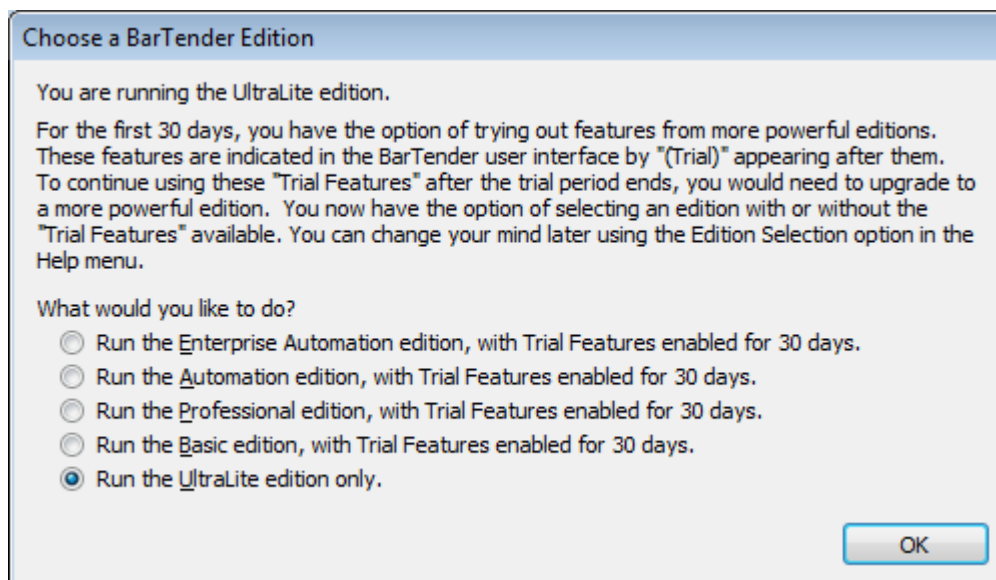
9. Back to desktop, and you will see the icon of BarTender UltraLite. Double click it and get down to use.



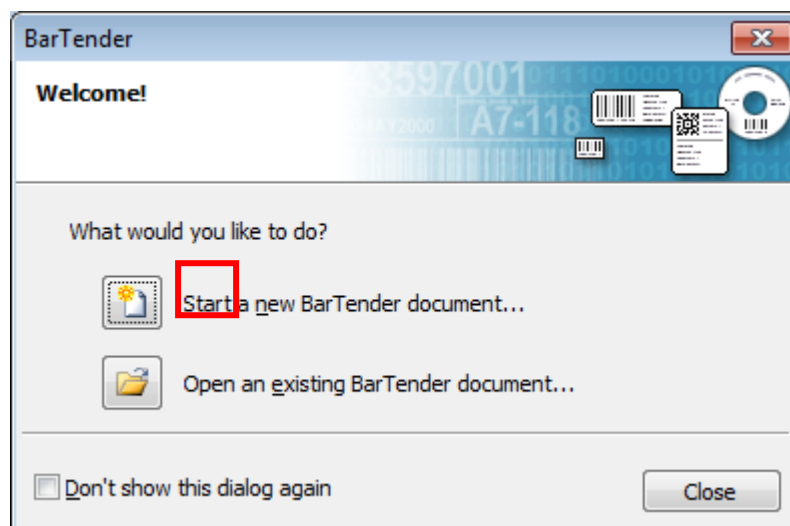
8.4 Usage

8.4.1 Page Settings

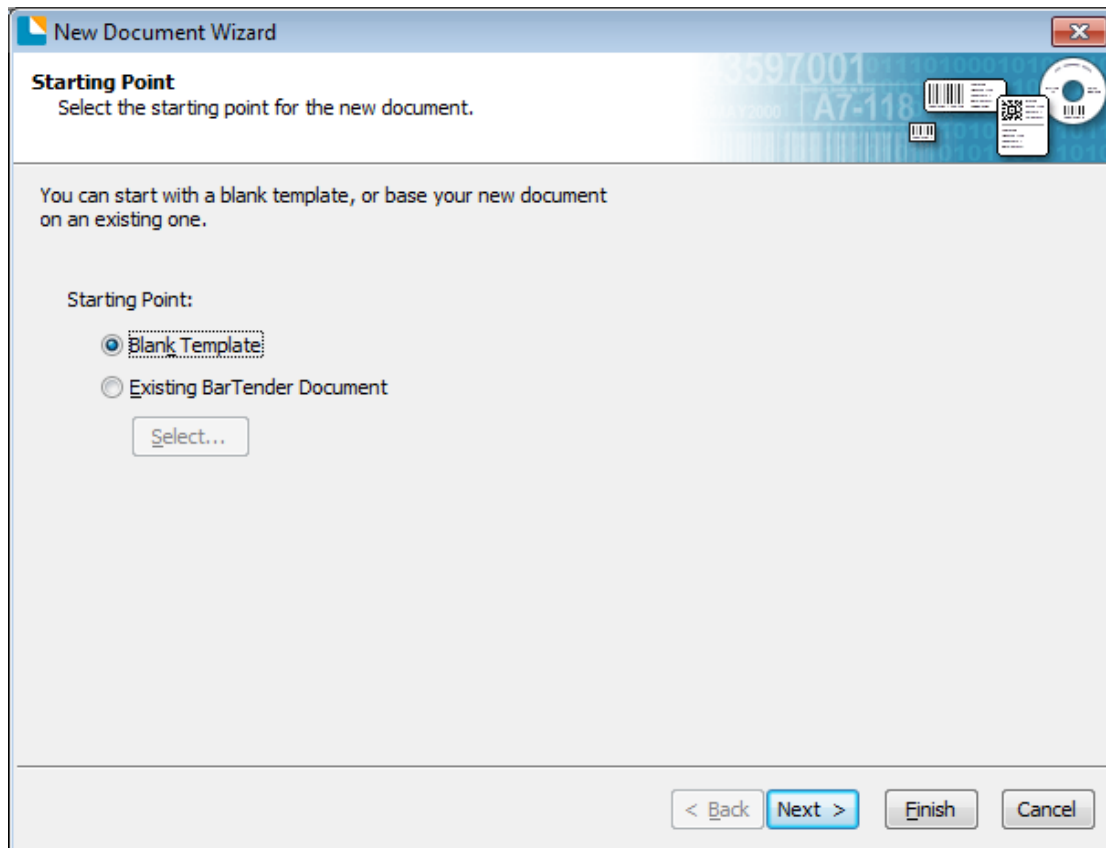
1. Double click the icon, then choose the edition. Click "OK". (The edition may be changed according to different needs.)



2. Click "Start a new BarTender document".



3. Choose “Blank Template”, then click “Next”.



4.If the predefined stocks don't meet your need, tick "Specify Custom Settings". Then click "Next".

The screenshot shows a 'New Document Wizard' dialog box with the 'Stock Selection' step. The dialog has a title bar with a close button. The main area contains a description of 'Stock' and two radio buttons: 'Specify Custom Settings' (selected) and 'Use a Predefined Stock'. Below the second radio button are a 'Category' dropdown and a 'Stock Name' list box. The 'Next' button is highlighted in blue. The background of the dialog features a decorative graphic with a barcode, a QR code, and a CD-ROM.

New Document Wizard

Stock Selection

A Stock specifies the size of the page, and the size, number, and position of the items on the page. You may select a predefined Stock or specify your own custom settings.

☒ Specify Custom Settings

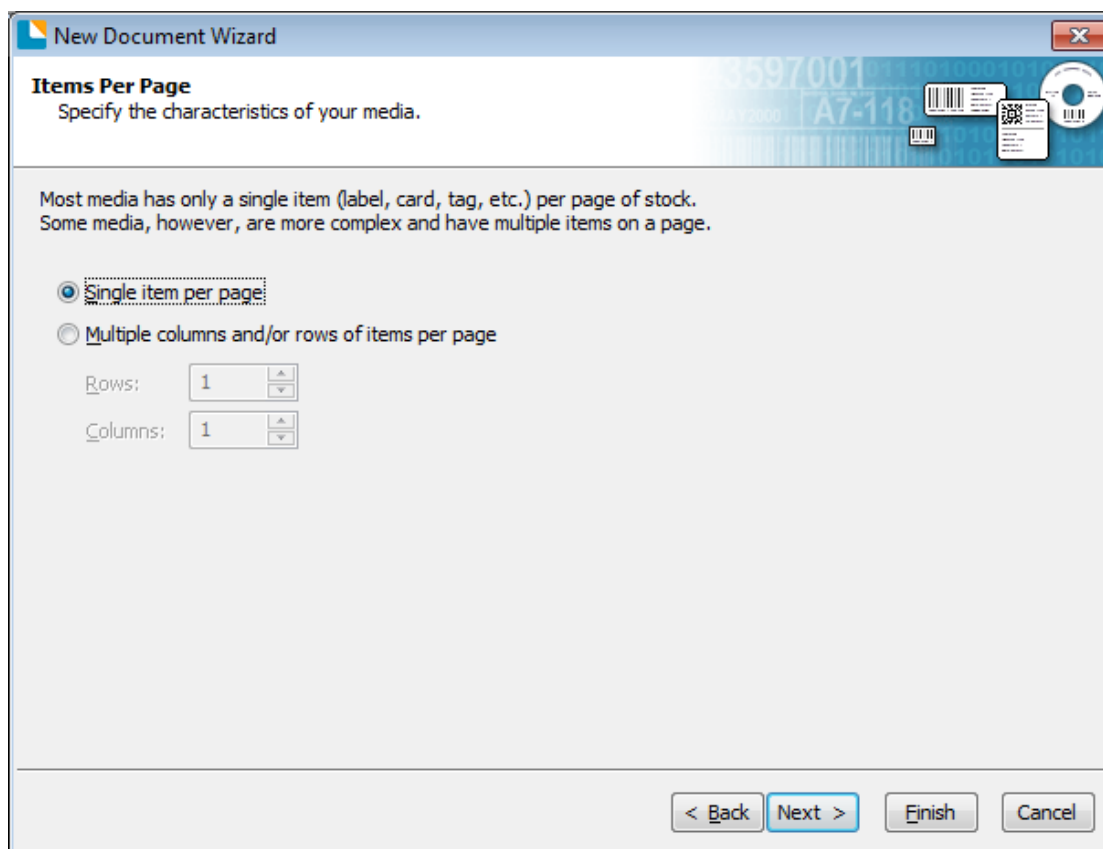
☐ Use a Predefined Stock

Category:

Stock Name:

< Back Next > Finish Cancel

5. Tick “Single item per page”, then click “Next”. (If you print multiple labels, tick “Multiple columns and/or rows of items per page”.)



The screenshot shows a Windows-style dialog box titled "New Document Wizard". The current step is "Items Per Page", with the instruction "Specify the characteristics of your media." The background of the dialog features a faint image of a document with a barcode and the text "3597001" and "A7-118".

Below the instruction, there is a text block: "Most media has only a single item (label, card, tag, etc.) per page of stock. Some media, however, are more complex and have multiple items on a page."

There are two radio button options:

- ☒ **Single item per page**
- ☐ **Multiple columns and/or rows of items per page**

Below the second option, there are two spin boxes:

- Rows:** A spin box with the value "1" and up/down arrows.
- Columns:** A spin box with the value "1" and up/down arrows.

At the bottom right of the dialog, there are four buttons: "< Back", "Next >", "Finish", and "Cancel". The "Next >" button is highlighted with a blue border.

6. Edit the side edges, then click “Next”.

The screenshot shows the 'New Document Wizard' dialog box, specifically the 'Side Edges' step. The title bar reads 'New Document Wizard'. The main heading is 'Side Edges' with the instruction 'Specify the characteristics of the sides of your media.' In the top right corner, there is a preview of various media types including a CD, a barcode, and a QR code. The main area contains a question: 'Does your stock have a small amount of unused material between the edge of the item and the edge of the page?'. There are two radio button options: 'Yes, it does have some unused material on the sides' (which is selected) and 'No, it does not'. Below these is a section titled 'Width of Unused Area:' with two input fields: 'Left: 0.05 in' and 'Right: 0.05 in'. To the right of the text is a 'Preview:' window showing a square template with rounded corners and a double-line border. Below the preview, it says 'Template Size: 3.998 x 4 in'. At the bottom of the dialog are four buttons: '< Back', 'Next >', 'Finish', and 'Cancel'.

New Document Wizard

Side Edges
Specify the characteristics of the sides of your media.

Does your stock have a small amount of unused material between the edge of the item and the edge of the page?

☒ Yes, it does have some unused material on the sides

☐ No, it does not

Width of Unused Area:

Left: 0.05 in

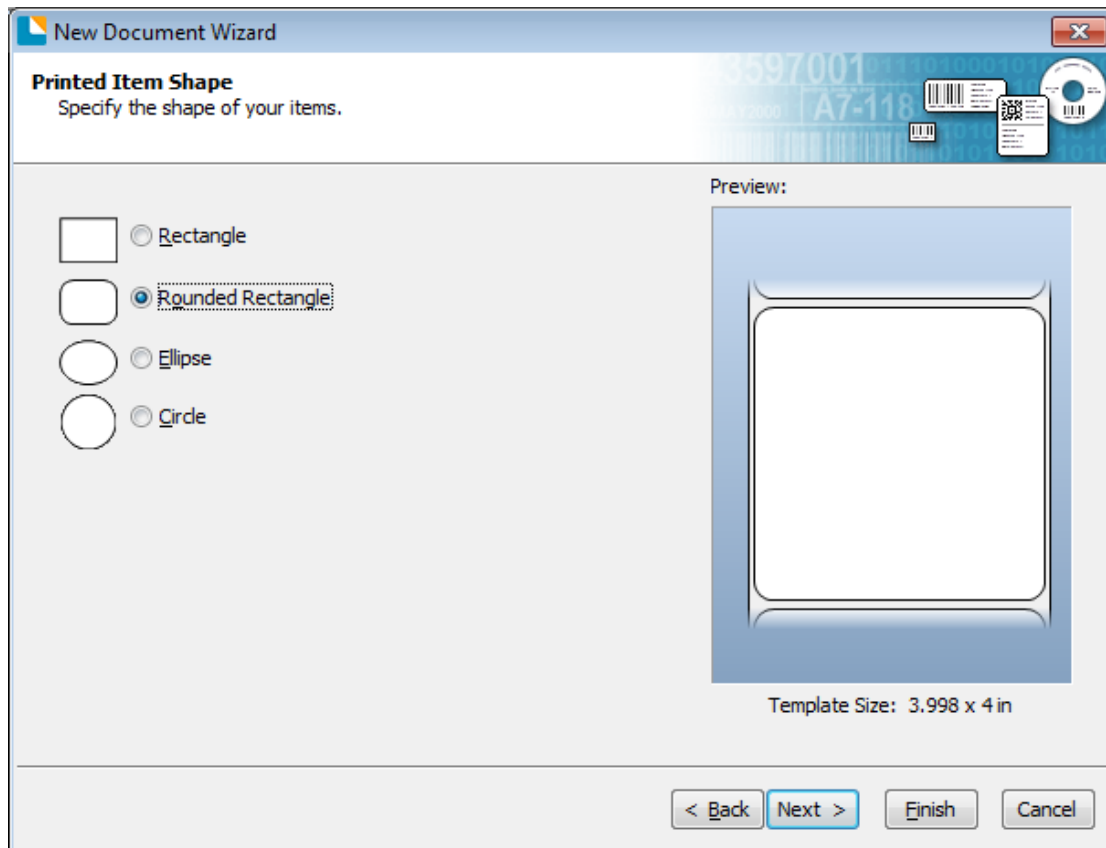
Right: 0.05 in

Preview:

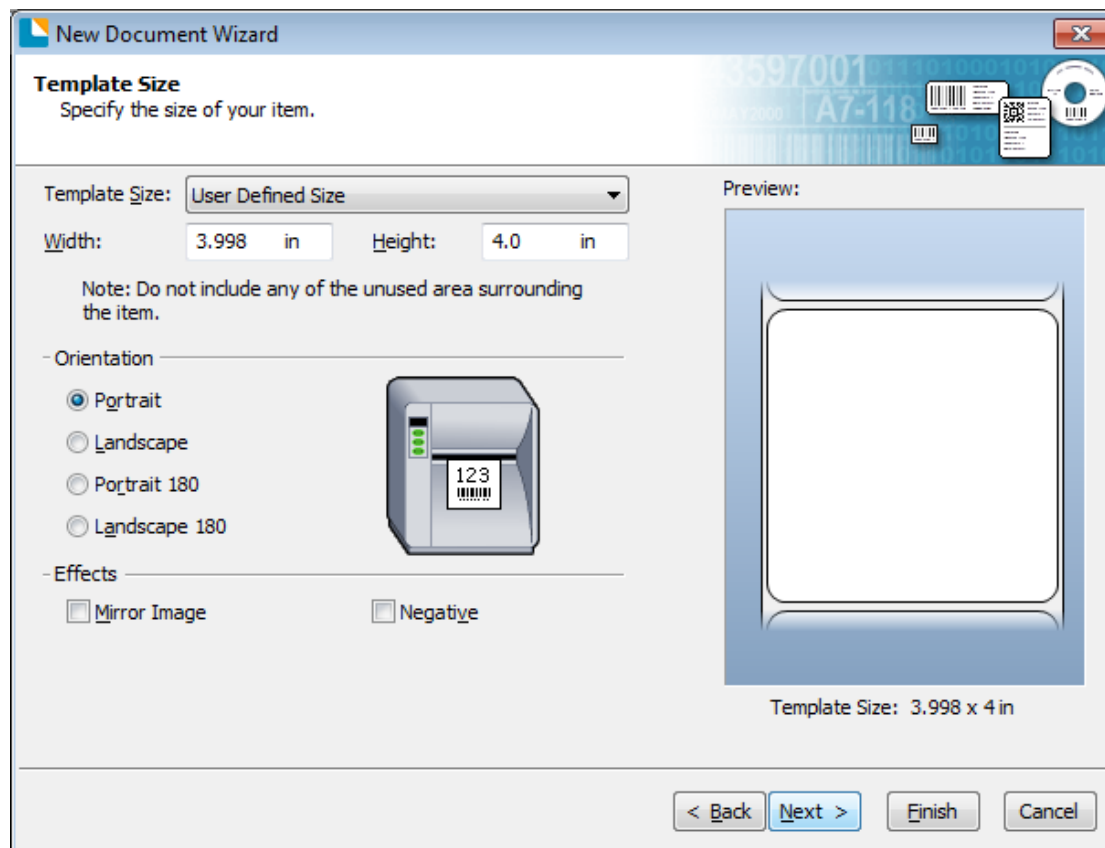
Template Size: 3.998 x 4 in

< Back Next > Finish Cancel

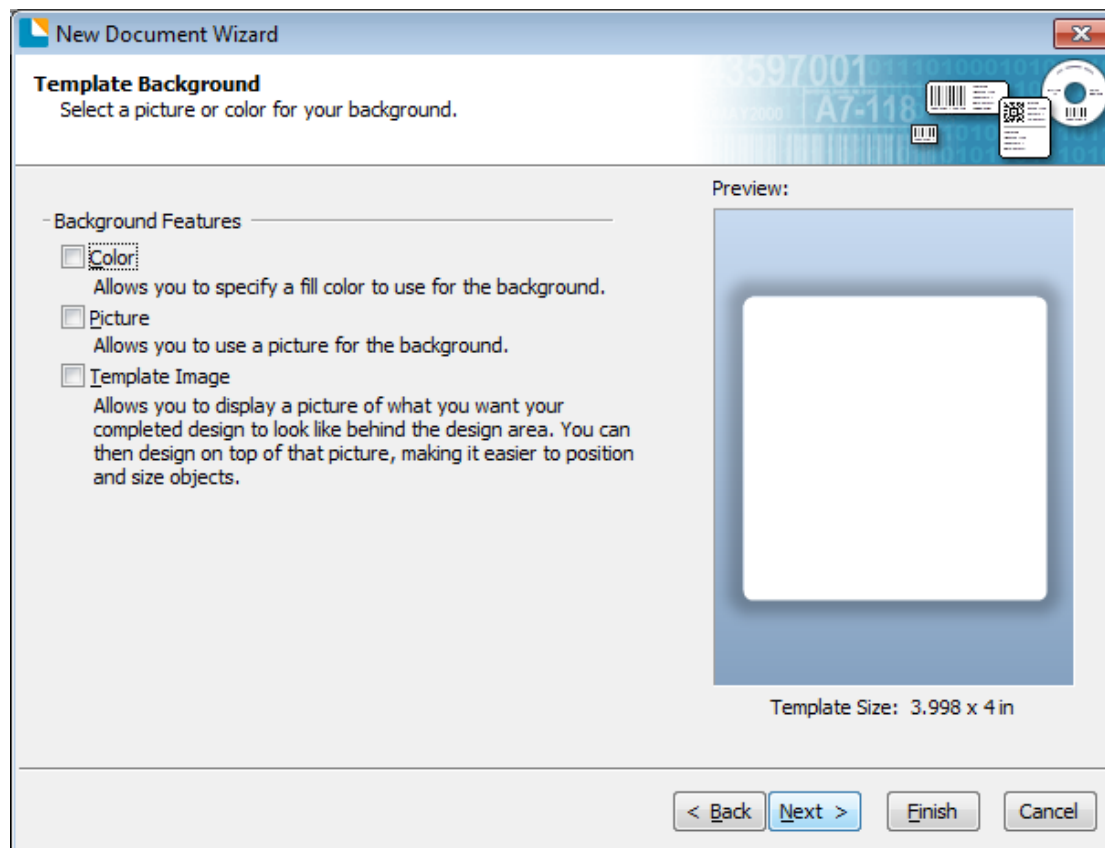
7. Choose the item shape, then click “Next”.



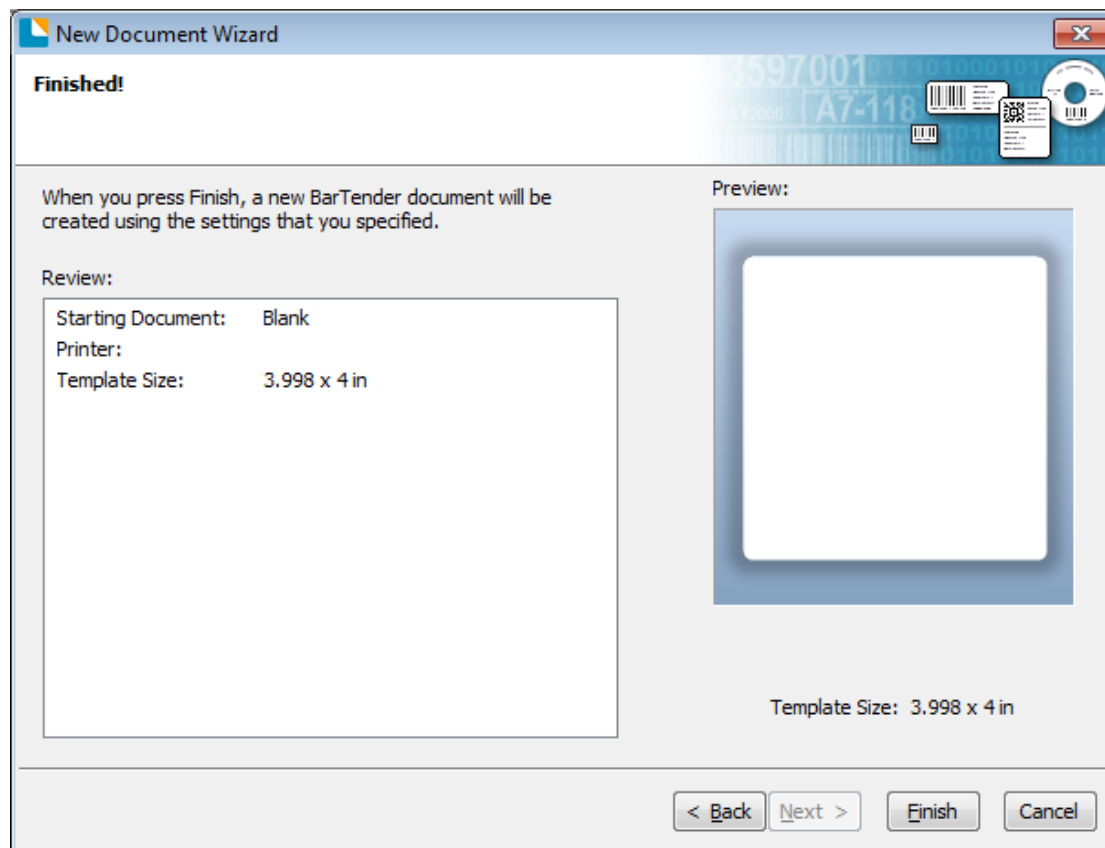
8. Edit the template size, then click “Next”.




9. Based on your need, edit the template background. Then click “Next”.



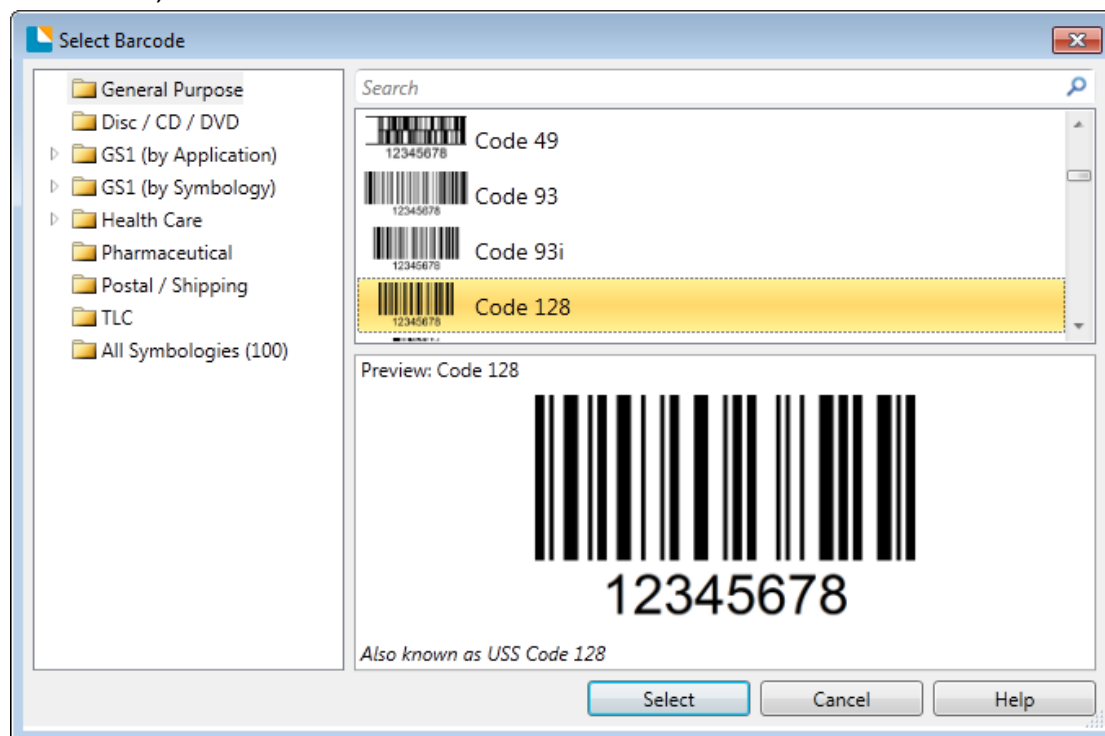
10. Finish the settings, showed in the “Review” and “Preview”. Then click “Finish”.



8.4.2 label Edit

1. Click the icon of code .

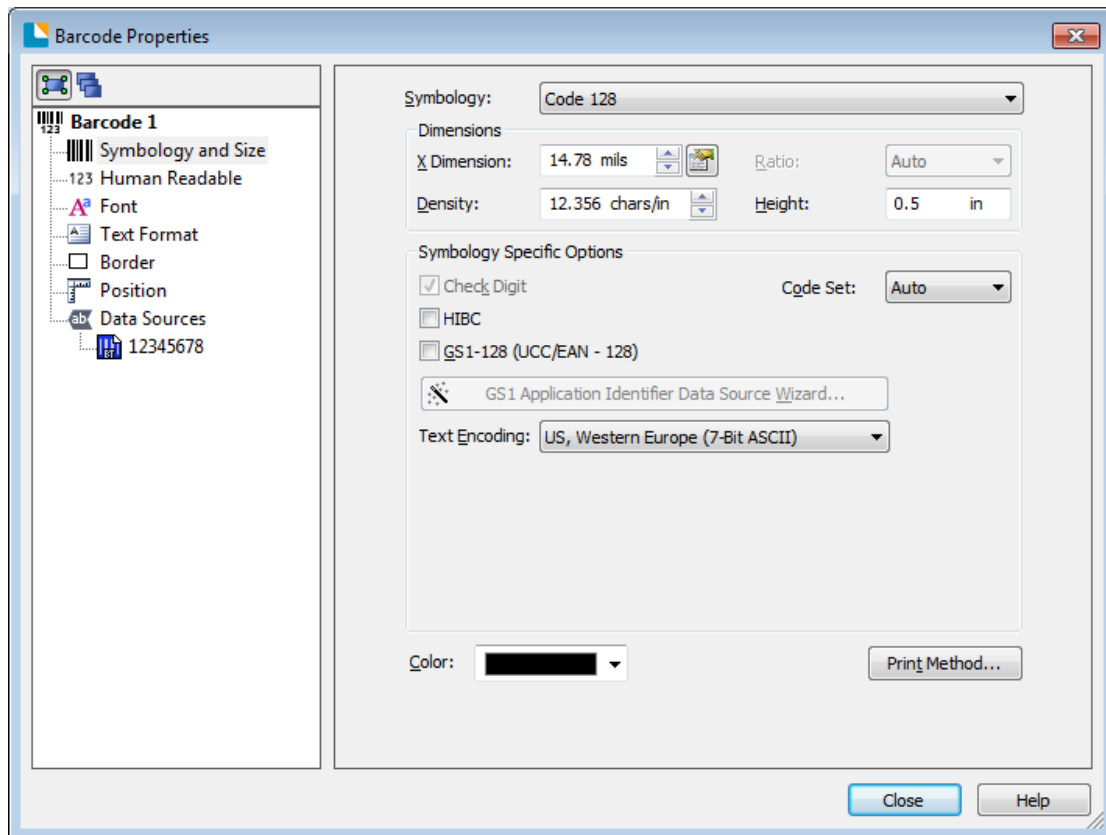
2. Choose the code, then click "Select".



3. Click the blank, showing the code.



4. Double click the code and edit it. User can set up the size, font, border and so on.



Finishing the change, click “Close”.

5. Click the icon of character , then enter the text.



6. Click the icon of picture , then edit the pictures.







7.Compose the text.









8.Finish all the settings. Click “Print” and a new label will be printed.

Appendix

Home Menu	Sub-menu	Sub-menu	Value
<div>Setting</div> 	<div>Printer Setup</div> 	Print Method	DT TT
		Print Speed	2-N ips (varies with different printers)
		Print Darkness	0-N (ZPL/DPL: N=30 EPL: N=20)
		Rotation	0 (Default) 90 180 270
		After Printed	None Tear Off (Default) Peeling Cutting
		Stop Position	Default Manually (0-30mm)
	<div>Label Setup</div> 	Label Type	Gap Label (Default) Black Mark Continuous
		Media Sensor	Auto Sensor (Default) Transmissive Reflective
		PL Simulation	Automatic (Default) ZPL EPL DPL
		Codepage	CP850 (Default) CP852 CP437 CP860 CP863 CP865 CP857 CP861 CP862 CP855 CP866 CP737 CP851 CP869

			Win 1252
			Win 1250
			Win 1251
			Win 1253
			Win 1254
	<div>LCD Setup</div> 	<div>LCD Language</div>	Win 1255
			Win 1257
			UTF-8
			UTF-16BE
			UTF-16LE
			Print Y Offset
			+/-120
			Print X Offset
			+/-120
			LCD Timeout
			0-9
			LCD Brightness
			0-9
			English (Default)
			Spanish
			Portuguese
			France
			German
			Ukrainian
			日本語
			中文简体
			中文繁体
	<div>Security Password</div>	<div>0000 (Default)</div>	
	<div>Standby Display</div>	<div>Ready Date/Time</div>	
	<div>Buzzer Volume</div>	<div>0-3 Default: 2</div>	
	<div>Date</div>	<div>YYYY/MM/DD</div>	
	<div>Time</div>	<div>hh:mm:ss</div>	
	<div>Baudrate</div>	<div>9600 (Default) 14400 19200 38400 57600 115200</div>	
	<div>Data Bits</div>	<div>7-bit 8-bit (Default)</div>	
	<div>Parity</div>	<div>None (Default) Odd Even</div>	
	<div>Flow Ctrl</div>	<div>None XON/XOFF Hardware (Default)</div>	

	<div>Ethernet Setup</div> 	Switch	SW+HW OFF ON
		Address Mode	DHCP Static (Default)
		Port Number	Default: 9100
		IP Address	Default:10.0.3.22
		Default Gateway	Default:10.0.3.1
		Subnet Mask	Default:255.255.255.0
	<div>Wireless Setup</div> 	Bluetooth Switch	OFF (Default) ON
		SPP Pairing Code	Default:0000
		WiFi SSID	Elite (varies with different printers)
		WiFi Switch	OFF (Default) ON
	<div>Ext.Device</div> 	Networking Mode	AP Mode (Default) Station Mode
		Keyboard	None (Default) USB Host RS232
		Keyboard Language	English (Default) Spanish Portuguese France German Ukrainian
		Barcode Scanner	None (Default) USB Host RS232
<div>Testing</div> 	TPH Printed Mileage		Show the mileages printer has printed
	TPH Bad Not Printing Test		Print the testing page
	Label Calibration		Calibrate the label
	Media Sensor Printing		
	Dump Mode		Receive the data
	Cutting Test		Test the cutter
	Restore Factory Default		Enter Cancel (Default)
	Firmware Update		
	Touch Screen Calibration		

<div>Config Info</div> 	Printer Configuration		Print the information of printer's current settings
	Internal Font List		Print all the internal fonts template
	Barcode Lists		Print all the barcodes template
	Internal Flash File List		Print the internal flash file list
	External Memory File List		Print the external flash file list
	LCD Configuration		
<div>Smart Printing</div> 	File Management	Internal Flash(A:)	Label Formats Graphic Bitmap Font True Type Database Firmware
		External USB Storage(B:)	Label Formats Graphic Bitmap Font True Type Database Firmware
	Auto Form	Auto Label Form Switch	OFF (Default) ON
		Delete Auto Label Form	NO (Default) YES